

SEX WORKER SURVEY

Name of community monitor:

Date of survey:

Province:

District:

INFORMED CONSENT: Hi, my name is (*say your name*), I'm working with Ritshidze to help monitor patient care in health facilities across South Africa. The purpose of Ritshidze is to find out if patients face any challenges in accessing health services so that we can raise these challenges with duty bearers and hold them accountable to fix them. I have a few questions that normally take about 15 minutes to answer. You can also skip any questions or stop the conversation at any time. Would you be willing to answer a few questions about health services?

1. Please select the participants gender:

- | | | |
|---|--|--|
| <input type="checkbox"/> Transgender woman | <input type="checkbox"/> Transgender man | <input type="checkbox"/> Cisgender woman |
| <input type="checkbox"/> Cisgender man | <input type="checkbox"/> Non-binary person | <input type="checkbox"/> Other gender identity |
| <input type="checkbox"/> Prefer not to answer | | |

2. How old are you?

- | | | |
|---|--------------------------------|-------------------------------------|
| <input type="checkbox"/> Under 18 | <input type="checkbox"/> 18-24 | <input type="checkbox"/> 25-34 |
| <input type="checkbox"/> 35-49 | <input type="checkbox"/> 50+ | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Prefer not to answer | | |

****Note: This question will determine future survey questions. Please refer back to participant answer.**

3. Where do you go for your health services? Select all that apply (A drop-in centre is a place sex workers can go to access health services just for sex workers, outside of a public health facility)

- | | |
|--|--|
| <input type="checkbox"/> Public health facility (e.g. clinic or community healthcare centre) | |
| <input type="checkbox"/> Drop-in centre (also known as a KP site or Sex Worker/SW clinic) | <input type="checkbox"/> Mobile clinic |
| <input type="checkbox"/> Private doctor | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Prefer not to answer | <input type="checkbox"/> I do not get health services anywhere |

Only answer question 3b if the participant does NOT get health services anywhere (question 3)

3b. What are the main reasons you do not get health services anywhere? Select all that apply

- | | |
|---|--|
| <input type="checkbox"/> The staff are not friendly | <input type="checkbox"/> The staff do not respect my privacy |
| <input type="checkbox"/> I do not feel safe | <input type="checkbox"/> Fear of people finding out that I am a sex worker |
| <input type="checkbox"/> It is too far away | <input type="checkbox"/> It costs too much to get there |
| <input type="checkbox"/> The services take too long | <input type="checkbox"/> It is not open when I want to go |
| <input type="checkbox"/> I cannot get the services I want | <input type="checkbox"/> The staff refused to give me services |
| <input type="checkbox"/> I don't need any health services | <input type="checkbox"/> Prefer not to answer |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Other (<i>please specify</i>) |

Only answer questions 3c if the participant does NOT use a drop-in centre (question 3)

3c. What are the main reasons why you don't access services at the drop-in centre? Select all that apply

- I am not aware of a drop-in centre that serves sex workers
- The staff are not friendly
- Fear that people would find out I am a sex worker
- The drop-in centre is too far away
- The services at the drop-in centre take too long
- The drop-in centre doesn't offer the services I want
- Prefer not to answer
- The staff do not respect my privacy
- I do not feel safe at the drop-in centre
- It costs too much to get to the drop-in centre
- The drop-in centre is not open when I want to go
- Don't know
- Other (please specify)

Only answer questions 4 if participant does NOT use a public health facility (question 3)

4. Why don't you access services at the public health facility? Select all that apply

- The staff are not friendly
- I do not feel safe at the facility
- The facility is too far away
- The services at the facility take too long
- The facility doesn't offer the services I want
- Prefer not to answer
- Other (please specify)
- The staff do not respect my privacy
- Fear that people would find out I am a sex worker
- It costs too much to get to the facility
- The facility is not open when I want to go
- The staff refused to give me services
- Don't know

PUBLIC HEALTHCARE USERS

These questions are for anyone who uses a public health facility (question 3)

5. What facility do you use? (Note: the questions below should be answered about the facility that the participant selects)

6. Are the staff at this facility friendly towards sex workers?

- Always
- Sometimes
- Never
- Don't know
- Prefer not to answer

Only ask question 6b if participant reports staff are *SOMETIMES* or *NEVER* friendly (question 6)

6b. Which staff are not always friendly towards sex workers? (select all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Clinical staff (nurses, doctors, pharmacists etc.) | <input type="checkbox"/> Lay staff (counsellors, linkage officers etc.) |
| <input type="checkbox"/> Security staff | <input type="checkbox"/> Non clinical staff (cleaners, admin staff, file clerks etc.) |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |

6c. Do the staff at the facility know that you are a sex worker?

- Yes No Don't know Prefer not to answer

Only ask question 6d if participant reports facility staff know they are a sex worker (question 6c)

6d. Did the staff treat you differently after they found out you were a sex worker?

- | | |
|---|---|
| <input type="checkbox"/> Yes, they treated me worse after finding out (ex: were rude, mean, etc.) | |
| <input type="checkbox"/> Yes, they offered me services specific to sex workers | |
| <input type="checkbox"/> The staff always knew I was a sex worker | <input type="checkbox"/> No, they treated me the same |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |

Only ask question 6e if participant reports facility staff do *NOT* know they are a sex worker (question 6c)

6e. Do you think the staff would treat you worse if they found out you were a sex worker?

- Yes No Don't know Prefer not to answer

7. On a scale of 1 to 5, how comfortable do you feel using this facility? (If 1 is **VERY UNCOMFORTABLE and 5 is **VERY COMFORTABLE**) *By comfortable I mean that you feel at ease among the other patients and with the clinic staff and you believe you would be treated well.***

- | | | |
|---|---|--------------------------------------|
| <input type="checkbox"/> 1 - Very uncomfortable | <input type="checkbox"/> 2 - Uncomfortable | <input type="checkbox"/> 3 - Neutral |
| <input type="checkbox"/> 4 - Comfortable | <input type="checkbox"/> 5 - Very comfortable | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Prefer not to answer | | |

7b. If you feel neutral, uncomfortable, or very uncomfortable, please specify what would make you feel more comfortable:

8. How safe do you feel using the facility? (If 1 is **VERY UNSAFE and 5 is **VERY SAFE**) *By safe I mean safe and protected from verbal or physical abuse, verbal or physical harassment, risk of arrest etc.***

- | | | |
|---|--|--------------------------------------|
| <input type="checkbox"/> 1 - Very unsafe | <input type="checkbox"/> 2 - Unsafe | <input type="checkbox"/> 3 - Neutral |
| <input type="checkbox"/> 4 - Safe | <input type="checkbox"/> 5 - Very safe | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Prefer not to answer | | |

8b. If you feel neutral, unsafe, or very unsafe, please specify what would make you feel more safe:

9. Do you think that this facility respects people's confidentiality and privacy?

- Yes No Don't know Prefer not to answer

Only ask question 9b if participant reports the facility does NOT respect privacy and confidentiality (question 9)

9b. If no, please specify the reason(s) why not (select all that apply):

- Staff share people's HIV status in the waiting area
 Staff share if people are sex workers in the waiting area
 More than one person is being consulted or counselled in the same room
 People living with HIV are separated from other patients
 Security guards check patients' medicines when they are leaving the facility
 Healthcare workers call other staff into the consultation room to share my medical issues
 Staff enter the room without knocking during a consultation
 Don't know Prefer not to answer Other (please specify)

10. In the last year, have you been refused access to services at this facility because you are a sex worker?

- Yes No Don't know Prefer not to answer

10b. If yes, what happened after you were refused access to services at the facility? (Please select all that apply)

- I never ended up getting the services I needed
 I came back another time to this facility and got services
 I went to a different clinic for services
 Other Don't know Prefer not to answer

CONTRACEPTIVES (*public health facility*)

10. Not including condoms, which contraceptives have you tried to access at this facility?

- | | | |
|--|---|---|
| <input type="checkbox"/> Birth control pill | <input type="checkbox"/> Injection | <input type="checkbox"/> Implant |
| <input type="checkbox"/> IUD | <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
| <input type="checkbox"/> Other (<i>please specify</i>) | <input type="checkbox"/> None (<i>skip to 11</i>) | |

Only ask question 10b-10c if participant has tried to access ANY contraceptives (question 10)

10b. Were you able to get the contraceptives you wanted?

- | | | | |
|------------------------------|-----------------------------|-------------------------------------|---|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
|------------------------------|-----------------------------|-------------------------------------|---|

10c. If no, why were you unable to get the contraceptives you wanted?

- | | |
|--|---|
| <input type="checkbox"/> They told me that I could not have it because I am a sex worker | |
| <input type="checkbox"/> They told me my first choice was not available | <input type="checkbox"/> They told me I had to come back |
| <input type="checkbox"/> They told me I was too young | <input type="checkbox"/> They told me there was a stockout / shortage |
| <input type="checkbox"/> They told me there were no pregnancy tests available | <input type="checkbox"/> They told me I had to have an HIV test |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
| <input type="checkbox"/> Other (<i>please specify</i>) | |

CONDOMS (public health facility)

11. Have you wanted to get condoms at the facility in the last year?

-
- Yes
-
- No
-
- Don't know
-
- Prefer not to answer

Only ask questions 11b-11f if participant says YES, they wanted to access condoms (question 11)

11b. If yes, were you able to get condoms at this facility in the last year?

-
- Always
-
- Sometimes
-
- Never
-
- Don't know
-
- Prefer not to answer

Only ask question 11c if participant was SOMETIMES or NEVER able to access condoms (question 11b)

11c. During times when you couldn't get condoms, why were you unable to access condoms? [Select all that apply]

-
- I was told they were out of stock
-
-
- I was told they never offer condoms
-
-
- I was told they were not available for sex workers
-
-
- The staff asked too many questions about why I needed them
-
-
- The staff were so rude I decided I did not want them anymore
-
-
- I was told I access them too often
-
-
- I did not feel comfortable asking for them or taking them
-
-
- Other
-
-
- Don't know
-
-
- Prefer not to answer

Only ask questions 11d-11f if participant was SOMETIMES or ALWAYS able to access condoms (question 11b)

11d. During times when you could get condoms, were staff respectful to you?

-
- Always
-
- Sometimes
-
- Never
-
- Don't know
-
- Prefer not to answer

11e. During times when you could get condoms, did the staff ask you why you needed condoms before you could have them?

-
- Always
-
- Sometimes
-
- Never
-
- Don't know
-
- Prefer not to answer

11f. During times when you could get condoms, were you able to get as many as you needed?

-
- Always
-
- Sometimes
-
- Never
-
- Don't know
-
- Prefer not to answer

LUBRICANT (public health facility)

12. Have you heard of lubricant or lube?

-
- I have heard of it and know what it is
-
- I've heard of it but am not sure what it is
-
-
- I've never heard of it
-
- Prefer not to answer

For those who have never heard of lube or are not sure what it is, explain:***"Lubricant is a gel or liquid that can reduce irritation and friction, and increase comfort during sex. Friction can cause condom breakage or vaginal or anal tears, which can increase the risk of getting HIV during sex."***

12b. Have you tried to get lubricant (lube) at the facility in the last year?

-
- Yes
-
- No
-
- Don't know
-
- Prefer not to answer

Only ask questions 12c-12g if participant says YES, they have tried to get lube (question 12b)

12c. Were staff respectful when you tried to get lubricant (lube)?

-
- Always
-
- Sometimes
-
- Never
-
- Don't know
-
- Prefer not to answer

12d. Were you able to get lubricant (lube)?

-
- Always
-
- Sometimes
-
- Never
-
- Don't know
-
- Prefer not to answer

Only ask question 12e if participant was *SOMETIMES* or *NEVER* able to get lube (question 12d)

12e. During times when you could not get lubricant (lube), why were you unable to access lube? (Please select all that apply)

- I was told it was out of stock
- I was told they never offer lubricant
- I was told it was not available for sex workers
- The staff asked too many questions about why I needed it
- The staff were so rude I decided I did not want it anymore
- I was told I ask for it too often
- I did not feel comfortable asking for it or taking it
- Other
- Don't know
- Prefer not to answer

Only ask questions 12f-12g if participant was *SOMETIMES* or *ALWAYS* able to get lube (question 12d)

12f. During times when you could get lubricant (lube), were you able to get as much as you needed?

- Always Sometimes Never Don't know Prefer not to answer

12g. During times when you could get lubricant (lube), did staff ask you why you needed it before you could have it?

- Always Sometimes Never Don't know Prefer not to answer

STI SERVICES (public health facility)

13. Have you tried to access services for sexually transmitted infections (STIs) at the facility in the last year? STI services includes both screening for sexually transmitted infections and treatment. Screening refers to a health worker determining if you may have an STI.

- Yes No Don't know Prefer not to answer

Only ask questions 13b-13f if participant says *YES*, they have tried to access STI services (question 13)

13b. Were staff respectful when you tried to access STI services?

- Always Sometimes Never Don't know Prefer not to answer

13c. Were you able to access STI services you needed?

- Always Sometimes Never Don't know Prefer not to answer

Only ask question 13d if participant was *SOMETIMES* or *NEVER* able to access STI services (question 13c)

13d. During times when you did not get the STI services you needed, why were you unable to access STI services? (Select all that apply)

- I was told STI services were not available for sex workers
- I did not feel comfortable asking for STI services
- The staff asked too many questions about why I needed STI services
- The staff were so rude I decided I did not want STI services anymore
- I was told I ask for STI services too often
- I was told they never offer STI services
- Don't know
- Prefer not to answer
- Other (please specify)

Only ask questions 13e-13f if participant was *SOMETIMES* or *ALWAYS* able to access STI services (question 13c)

13e. Were you able to access treatment for STIs?

- | | |
|--|---|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No, but treatment was not needed |
| <input type="checkbox"/> No, treatment was needed but I did not receive it | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Prefer not to answer | |

Only ask question 13f if participant needed STI treatment but didn't receive it (question 13e)

13f. If treatment was needed but not received, why were you unable to get the treatment you needed for STIs?

- I was told they were out of stock
- I was told treatment was not available for sex workers
- I did not feel comfortable asking for treatment
- The staff asked too many questions about why I needed it
- The staff were so rude I decided I did not want it anymore
- I was told I ask for it too often
- I was told they never offer it
- Other
- Don't know
- Prefer not to answer

PREP (public health facility)

14. Have you heard of PrEP (pre-exposure prophylaxis)?

- | | |
|---|--|
| <input type="checkbox"/> I have heard of it and know what it is | <input type="checkbox"/> I've heard of it but am not sure what it is |
| <input type="checkbox"/> I've never heard of it | <input type="checkbox"/> Prefer not to answer |

**For those who have never heard of PrEP or are not sure what it is, explain:
"PrEP is an oral medication that people can take daily to prevent the chances
of getting HIV. Would you like more information about PrEP?"**

15. Have you ever been offered PrEP at the facility?

- | | | |
|-------------------------------------|---|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> No — because I am living with HIV |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer | |

Do not ask question 15b - 15e if participant says NO — BECAUSE I AM LIVING WITH HIV (question 15)

15b. Have you ever gotten PrEP at the facility?

- | | |
|---|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No, because I did not want PrEP |
| <input type="checkbox"/> No, I wanted PrEP but was not considered eligible | <input type="checkbox"/> No, I wanted PrEP but it wasn't available |
| <input type="checkbox"/> No, I wanted PrEP but did not get it for some other reason | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Prefer not to answer | |

15c. If you were not considered eligible, please specify why not:

Only ask question 15d-15e if participant says YES, they have ever gotten PrEP at the facility (question 15)

15d. How satisfied were you with PrEP services at the facility? (If 1 is VERY UNSATISFIED and 5 is VERY SATISFIED)

- 1 - Very unsatisfied 2 - Unsatisfied 3 - Neutral
 4 - Satisfied 5 - Very satisfied Don't know
 Prefer not to answer

15e. If you feel unsatisfied or very unsatisfied, please specify the reason(s) why:

PEP (public health facility)

16. Have you heard of PEP (post-exposure prophylaxis)?

- I have heard of it and know what it is
 I've heard of it but am not sure what it is
 I've never heard of it
 Prefer not to answer

For those who have never heard of PEP or are not sure what it is, explain:

"PEP is medication that is taken shortly after a potential exposure to HIV that can prevent you getting HIV. Would you like more information about PEP?"

17. Have you wanted to access PEP at the facility in the last year?

- Yes No No — because I am living with HIV
 Don't know Prefer not to answer

Only ask question 18-18b if participant says YES, they have wanted to access PEP (question 17)

18. Were you able to access PEP?

- Always Sometimes Never Don't know Prefer not to answer

Only ask question 18b if participant was SOMETIMES or NEVER able to access PEP (question 18)

18b. During times when you were unable to get PEP, why were you unable to access it? [Select all that apply]

- I was told it was out of stock
 I was told it was not available for sex workers
 I was told I wasn't eligible for another reason (eg. it was only for people who were raped or who had a condom break)
 The staff asked too many questions about why I needed it
 The staff were so rude I decided I did not want it anymore
 I was told I ask for it too often
 I was told they never offer it
 I did not feel comfortable asking for it
 Other
 Don't know
 Prefer not to answer

POST-VIOLENCE SERVICES *(public health facility)*

Post-violence services refers to the medical and psychosocial care someone might need after experiencing physical or sexual violence.

19. On a scale of 1 to 5, how comfortable would you feel if you needed to access post-violence services at this facility? If 1 is VERY UNCOMFORTABLE and 5 is VERY COMFORTABLE. By comfortable I mean you feel at ease among the other patients and with the clinic staff and you believe you would be treated well.

- | | | |
|---|---|--------------------------------------|
| <input type="checkbox"/> 1 - Very uncomfortable | <input type="checkbox"/> 2 - Uncomfortable | <input type="checkbox"/> 3 - Neutral |
| <input type="checkbox"/> 4 - Comfortable | <input type="checkbox"/> 5 - Very comfortable | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Prefer not to answer | | |

Only answer 19b if participant says they would feel NEUTRAL, UNCOMFORTABLE, or VERY UNCOMFORTABLE accessing post-violence services (question 19)

19b. Why would you feel neutral, uncomfortable or very uncomfortable accessing post-violence services at this facility? Select all that apply

- | | |
|---|--|
| <input type="checkbox"/> The staff are not well trained | <input type="checkbox"/> The staff are not friendly |
| <input type="checkbox"/> The staff do not respect my privacy | <input type="checkbox"/> I do not feel safe at the facility |
| <input type="checkbox"/> The staff ask uncomfortable questions | <input type="checkbox"/> The staff refused to give me services |
| <input type="checkbox"/> Fear that people will find out I am a sex worker | <input type="checkbox"/> Prefer not to answer |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Other <i>(please specify)</i> |

20. In the last year, have you wanted to access post-violence services at this facility?

- | | | | |
|------------------------------|-----------------------------|-------------------------------------|---|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
|------------------------------|-----------------------------|-------------------------------------|---|

Only answer 20b-20e if participant says YES, they have wanted to access post-violence services (question 20)

20b. Were staff respectful when you wanted to access post-violence services?

- | | | | | |
|---------------------------------|------------------------------------|--------------------------------|-------------------------------------|---|
| <input type="checkbox"/> Always | <input type="checkbox"/> Sometimes | <input type="checkbox"/> Never | <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
|---------------------------------|------------------------------------|--------------------------------|-------------------------------------|---|

20c. Were you able to access services you needed for violence at this facility?

- | | | | |
|------------------------------|-----------------------------|-------------------------------------|---|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
|------------------------------|-----------------------------|-------------------------------------|---|

Only answer 20d if participant was NOT able to access post-violence services (question 20c)

20d. If no, which services did you need that you were not able to get at the facility?

- | | |
|--|--|
| <input type="checkbox"/> Counselling (on-site) | <input type="checkbox"/> Rapid HIV testing (on-site) |
| <input type="checkbox"/> STI screening and treatment (on-site) | <input type="checkbox"/> PEP (on site) |
| <input type="checkbox"/> Emergency contraception (on-site) | <input type="checkbox"/> Rape kit (on-site) |
| <input type="checkbox"/> J88 form | <input type="checkbox"/> Referral to shelter |
| <input type="checkbox"/> Other <i>(please specify)</i> | <input type="checkbox"/> Prefer not to answer |

Only ask question 20e if participant was NOT able to access a J88 form (question 20d)

20e. Why were you unable to get a J88 form?

- I was told I needed to come back another day
- I was told I didn't qualify for it
- I was told I couldn't get one because I am a sex worker
- I was told no doctor was available
- Other
- Don't know
- Prefer not to answer

21. How could the facility improve services for sex workers?

DROP-IN CENTRE USERS

These questions are for anyone who uses a "Drop-in Centre" (question 3)

22. What drop-in centre do you use?

(Note: the questions below should be answered about the drop-in centre that the participant selects)

23. Are the staff at the drop-in centre friendly towards sex workers?

- Always
- Sometimes
- Never
- Don't know
- Prefer not to answer

24. On a scale of 1 to 5, how comfortable do you feel using this drop-in centre? (If 1 is VERY UNCOMFORTABLE and 5 is VERY COMFORTABLE) By comfortable I mean that you feel at ease among the other patients and with the drop-in centre staff and you believe you would be treated well.

- 1 - Very uncomfortable
- 2 - Uncomfortable
- 3 - Neutral
- 4 - Comfortable
- 5 - Very comfortable
- Don't know
- Prefer not to answer

24b. If you feel neutral, uncomfortable, or very uncomfortable, please specify what would make you feel more comfortable:

25. How safe do you feel using the drop-in centre? (If 1 is VERY UNSAFE and 5 is VERY SAFE) *By safe I mean safe and protected from verbal or physical abuse, verbal or physical harassment, risk of arrest etc.*

- 1 - Very unsafe 2 - Unsafe 3 - Neutral
 4 - Safe 5 - Very safe Don't know
 Prefer not to answer

25b. If you feel neutral, unsafe, or very unsafe, please specify what would make you feel more safe:

26. Do you think that this drop-in centre respects people's confidentiality and privacy?

- Yes No Don't know Prefer not to answer

Only ask question 26b if participant says NO the drop-in centre does NOT respect confidentiality and privacy (question 26)

26b. If no, please specify the reason why not.

- Staff share people's HIV status in the waiting area
 Staff share if people are sex workers in the waiting area
 More than one person is being consulted or counselled in the same room
 People living with HIV are separated from other patients
 Security guards check patients' medicines when they are leaving the drop-in centre
 Healthcare workers call other staff into the consultation room to share my medical issues
 Staff enter the room without knocking during a consultation
 Other (*please specify*) Don't know Prefer not to answer

CONTRACEPTIVES (drop-in centre)

27. Not including condoms, which contraceptives have you tried to access at this drop-in centre?

- | | | |
|---|--|---|
| <input type="checkbox"/> Birth control pill | <input type="checkbox"/> Injection | <input type="checkbox"/> Implant |
| <input type="checkbox"/> IUD | <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
| <input type="checkbox"/> Other (please specify) | <input type="checkbox"/> None (skip to 28) | |

Only ask question 27b-27c if participant has tried to access ANY contraceptives (question 27)

27b. Were you able to get the contraceptives you wanted?

- Yes No Don't know Prefer not to answer

27c. If no, why were you unable to get the contraceptives you wanted?

- | | |
|--|---|
| <input type="checkbox"/> They told me that I could not have it because I am a sex worker | |
| <input type="checkbox"/> They told me my first choice was not available | <input type="checkbox"/> They told me I had to come back |
| <input type="checkbox"/> They told me I was too young | <input type="checkbox"/> They told me there was a stockout / shortage |
| <input type="checkbox"/> They told me there were no pregnancy tests available | <input type="checkbox"/> They told me I had to have an HIV test |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
| <input type="checkbox"/> Other (please specify) | |

CONDOMS (drop-in centre)

28. Have you wanted to get condoms at this drop-in centre in the last year?

- Yes No Don't know Prefer not to answer

Only ask questions 28b-28f if participant says YES, they have wanted to access condoms (question 28)

28b. If yes, were you able to get condoms at this drop-in centre in the last year?

- Always Sometimes Never Don't know Prefer not to answer

Only ask question 28c if participant was SOMETIMES or NEVER able to access condoms (question 28b)

28c. During times when you couldn't get condoms, why were you unable to access condoms? [Select all that apply]

- I was told they were out of stock
- I was told they never offer condoms
- I was told they were not available for sex workers
- The staff asked too many questions about why I needed them
- The staff were so rude I decided I did not want them anymore
- I was told I access them too often
- I did not feel comfortable asking for them or taking them
- Other
- Don't know
- Prefer not to answer

Only ask questions 28d-28f if participant was *SOMETIMES* or *ALWAYS* able to access condoms (question 28b)

28d. During times when you could get condoms, were staff respectful to you?

- Always Sometimes Never Don't know Prefer not to answer

28e. During times when you could get condoms, did the staff ask you why you needed condoms before you could have them?

- Always Sometimes Never Don't know Prefer not to answer

28f. During times when you could get condoms, were you able to get as many as you needed?

- Always Sometimes Never Don't know Prefer not to answer

LUBRICANT (drop-in centre)

*****Note: if the participant already answered this in question 12, you do not need to repeat the question*****

29. Have you heard of lubricant or lube?

- I have heard of it and know what it is I've heard of it but am not sure what it is
 I've never heard of it Prefer not to answer

For those who have never heard of lube or are not sure what it is, explain:

"Lubricant is a gel or liquid that can reduce irritation and friction, and increase comfort during sex. Friction can cause condom breakage which can increase the risk of getting HIV during sex."

30. Have you tried to get lubricant (lube) at this drop-in centre in the last year?

- Yes No Don't know Prefer not to answer

Only ask questions 30b-30f if participant says *YES*, they have tried to access lube (question 30)

30b. Were staff respectful when you tried to get lubricant (lube)?

- Always Sometimes Never Don't know Prefer not to answer

30c. Were you able to get lubricant (lube)?

- Always Sometimes Never Don't know Prefer not to answer

Only ask question 30d if participant was *SOMETIMES* or *NEVER* able to access lube (question 30c)

30d. During times when you could not get lubricant (lube), why were you unable to access lube? (Please select all that apply)

- I was told it was out of stock
 I was told they never offer lubricant
 I was told it was not available for sex workers
 The staff asked too many questions about why I needed it
 The staff were so rude I decided I did not want it anymore
 I was told I ask for it too often
 I did not feel comfortable asking for it or taking it
 Other
 Don't know
 Prefer not to answer

Only ask questions 30e-30f if participant was *SOMETIMES* or *ALWAYS* able to access lube (question 30c)

30e. During times when you could get lubricant (lube), were you able to get as much as you needed?

- Always Sometimes Never Don't know Prefer not to answer

30f. During times when you could get lubricant (lube), did staff ask you why you needed it before you could have it?

- Always Sometimes Never Don't know Prefer not to answer

STI SERVICES (drop-in centre)

31. Have you tried to access services for sexually transmitted infections (STIs) at this drop-in centre in the last year? STI services includes both screening for sexually transmitted infections and treatment. Screening refers to a health worker determining if you may have an STI.

- Yes No Don't know Prefer not to answer

Only ask questions 31b-31f if participant says YES, they have tried to access STI services (question 31)

31b. Were staff respectful when you tried to access STI services?

- Always Sometimes Never Don't know Prefer not to answer

31c. Were you able to access STI services you needed?

- Always Sometimes Never Don't know Prefer not to answer

Only ask question 31d if participant was SOMETIMES or NEVER able to access STI services (question 31c)

31d. During times when you did not get the STI services you needed, why were you unable to access STI services? (Select all that apply)

- I was told STI services were not available for sex workers
 I did not feel comfortable asking for STI services
 The staff asked too many questions about why I needed STI services
 The staff were so rude I decided I did not want STI services anymore
 I was told I ask for STI services too often
 I was told they never offer STI services
 Don't know
 Prefer not to answer
 Other (please specify)

Only ask questions 31e-31f if participant was ALWAYS or SOMETIMES able to access STI services (question 31c)

31e. Were you able to access treatment for STIs?

- Yes No, but treatment was not needed
 No, treatment was needed but I did not receive it Don't know
 Prefer not to answer

Only ask question 31f if participant needed STI treatment but didn't receive it (question 31e)

31f. If treatment was needed but not received, why were you unable to get the treatment you needed for STIs?

- I was told they were out of stock
 I was told treatment was not available for sex workers
 I did not feel comfortable asking for treatment
 The staff asked too many questions about why I needed it
 The staff were so rude I decided I did not want it anymore
 I was told I ask for it too often
 I was told they never offer it
 Other
 Don't know
 Prefer not to answer

PEP (drop-in centre)

*****Note: if the participant already answered this in question 16, you do not need to repeat the question*****

34. Have you heard of PEP (post-exposure prophylaxis)?

- I have heard of it and know what it is I've heard of it but am not sure what it is
 I've never heard of it Prefer not to answer

For those who have never heard of PEP or are not sure what it is, explain:

"PEP is medication that is taken shortly after a potential exposure to HIV that can prevent you getting HIV. Would you like more information about PEP?"

35. Have you wanted to access PEP at this drop-in centre in the last year?

- Yes No No — because I am living with HIV
 Don't know Prefer not to answer

Only ask question 36-36b if participant says YES, they wanted to access PEP (question 35)

36. Were you able to access PEP?

- Always Sometimes Never Don't know Prefer not to answer

Only ask question 36b if participant SOMETIMES or NEVER was able to access PEP (question 36)

36b. During times when you were unable to get PEP, why were you unable to access it? [Select all that apply]

- I was told it was out of stock
 I was told it was not available for sex workers
 I was told I wasn't eligible for another reason (eg. it was only for people who were raped or who had a condom break)
 The staff asked too many questions about why I needed it
 The staff were so rude I decided I did not want it anymore
 I was told I ask for it too often
 I was told they never offer it
 I did not feel comfortable asking for it
 Other
 Don't know
 Prefer not to answer

POST-VIOLENCE SERVICES (drop-in centre)

Post-violence services refers to the medical and psychosocial care someone might need after experiencing physical or sexual violence.

37. On a scale of 1 to 5, how comfortable would you feel if you needed to access post-violence services at this drop-in centre? If 1 is VERY UNCOMFORTABLE and 5 is VERY COMFORTABLE. By comfortable I mean you feel at ease among the other patients and with the drop-in centre staff and you believe you would be treated well.

- 1 - Very uncomfortable 2 - Uncomfortable 3 - Neutral
 4 - Comfortable 5 - Very comfortable Don't know
 Prefer not to answer

Only answer 37b if participant says they would feel NEUTRAL, UNCOMFORTABLE, or VERY UNCOMFORTABLE accessing post-violence services (question 37)

37b. Why would you feel neutral, uncomfortable or very uncomfortable accessing post-violence services at this drop-in centre? Select all that apply

- | | |
|---|---|
| <input type="checkbox"/> The staff are not well trained | <input type="checkbox"/> The staff are not friendly |
| <input type="checkbox"/> The staff do not respect my privacy | <input type="checkbox"/> I do not feel safe at the drop-in centre |
| <input type="checkbox"/> The staff ask uncomfortable questions | <input type="checkbox"/> The staff refused to give me services |
| <input type="checkbox"/> Fear that people will find out I am a sex worker | <input type="checkbox"/> Prefer not to answer |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Other (please specify) |

38. In the last year, have you wanted to access post-violence services at this drop-in centre?

- Yes No Don't know Prefer not to answer

Only answer 38b-38e if participant says YES, they wanted to access post-violence services (question 38)

38b. Were staff respectful when you wanted to access post-violence services?

- Always Sometimes Never Don't know Prefer not to answer

38c. Were you able to access services you needed for violence at this drop-in centre?

- Yes No Don't know Prefer not to answer

Only answer 38d if participant says NO they were not able to access post-violence services (question 38c)

38d. If no, which services did you need that you were not able to get at this drop-in centre?

- | | |
|--|--|
| <input type="checkbox"/> Counselling (on-site) | <input type="checkbox"/> Rapid HIV testing (on-site) |
| <input type="checkbox"/> STI screening and treatment (on-site) | <input type="checkbox"/> PEP (on site) |
| <input type="checkbox"/> Emergency contraception (on-site) | <input type="checkbox"/> Rape kit (on-site) |
| <input type="checkbox"/> J88 form | <input type="checkbox"/> Referral to shelter |
| <input type="checkbox"/> Other (please specify) | <input type="checkbox"/> Prefer not to answer |

Only ask question 38e if participant was NOT able to get a J88 form" (question 38d)

38e. Why were you unable to get a J88 form?

- I was told I needed to come back another day
- I was told I didn't qualify for it
- I was told I couldn't get one because I was a sex worker
- I was told no doctor was available
- Other
- Don't know
- Prefer not to answer

39. How could the drop-in centre improve services for sex workers?

MOBILE CLINIC USERS

These questions are for anyone who uses a selected "mobile clinic" (question 3)

40. What mobile clinic do you use?

(Note: the questions below should be answered about the mobile clinic that the participant selects)

40b. Is the mobile clinic you use specifically for sex workers (and/or other key populations)?

A mobile clinic for sex workers is provided by an NGO and provides specific services for sex workers. It is not provided by the Department of Health.

Yes No Don't know Prefer not to answer

41. Are the staff at the mobile clinic friendly towards sex workers?

Always Sometimes Never Don't know Prefer not to answer

42. On a scale of 1 to 5, how comfortable do you feel using this mobile clinic? (If 1 is VERY UNCOMFORTABLE and 5 is VERY COMFORTABLE) By comfortable I mean that you feel at ease among the other patients and with the mobile clinic staff and you believe you would be treated well.

1 - Very uncomfortable 2 - Uncomfortable 3 - Neutral
 4 - Comfortable 5 - Very comfortable Don't know
 Prefer not to answer

43. If you feel neutral, uncomfortable, or very uncomfortable, please specify what would make you feel more comfortable:

44. How safe do you feel using the mobile clinic? (If 1 is VERY UNSAFE and 5 is VERY SAFE) *By safe I mean safe and protected from verbal or physical abuse, verbal or physical harassment, risk of arrest etc.*

1 - Very unsafe

2 - Unsafe

3 - Neutral

4 - Safe

5 - Very safe

Don't know

Prefer not to answer

44b. If you feel neutral, unsafe, or very unsafe, please specify what would make you feel more safe:

45. Do you think that this mobile clinic respects people's confidentiality and privacy?

Yes

No

Don't know

Prefer not to answer

Only ask question 45b if participant says NO, the mobile clinic does NOT respect confidentiality and privacy (question 45)

45b. If no, please specify the reason why not.

Staff share people's HIV status in the mobile clinic

Staff share if people are sex workers in the mobile clinic

Healthcare workers call other staff into the consultation room to share my medical issues

Staff enter the room without knocking during a consultation

Don't know

Prefer not to answer

Other (please specify)

CONTRACEPTIVES (mobile clinic)

46. Not including condoms, which contraceptives have you tried to access at this mobile clinic?

Birth control pill

Injection

Implant

IUD

Don't know

Prefer not to answer

None (skip to 47)

Other (please specify)

Only ask question 46b-46c if participant has tried to access ANY contraceptives (question 46)

46b. Were you able to get the contraceptives you wanted?

- Yes No Don't know Prefer not to answer

46c. If no, why were you unable to get the contraceptives you wanted?

- They told me that I could not have it because I am a sex worker
 They told me my first choice was not available They told me I had to come back
 They told me I was too young They told me there was a stockout / shortage
 They told me there were no pregnancy tests available They told me I had to have an HIV test
 Don't know Prefer not to answer
 Other (please specify)

CONDOMS (mobile clinic)

47. Have you wanted to get condoms at this mobile clinic in the last year?

- Yes No Don't know Prefer not to answer

Only ask questions 47b-47f if participant says YES, they have wanted to get condoms (question 47)

47b. If yes, were you able to get condoms at this mobile clinic in the last year?

- Always Sometimes Never Don't know Prefer not to answer

Only ask question 47c if participant was SOMETIMES or NEVER able to get condoms (question 47b)

47c. During times when you couldn't get condoms, why were you unable to access condoms? [Select all that apply]

- I was told they were out of stock
 I was told they never offer condoms
 I was told they were not available for sex workers
 The staff asked too many questions about why I needed them
 The staff were so rude I decided I did not want them anymore
 I was told I access them too often
 I did not feel comfortable asking for them or taking them
 Other Don't know Prefer not to answer

Only ask questions 47d-47f if participant SOMETIMES or ALWAYS was able to get condoms (question 47b)

47d. During times when you could get condoms, were staff respectful to you?

- Always Sometimes Never Don't know Prefer not to answer

47e. During times when you could get condoms, did the staff ask you why you needed condoms before you could have them?

- Always Sometimes Never Don't know Prefer not to answer

47f. During times when you could get condoms, were you able to get as many as you needed?

- Always Sometimes Never Don't know Prefer not to answer

LUBRICANT (mobile clinic)

Note: if the participant already answered this in question 12 or 29, you do not need to repeat the question

48. Have you heard of lubricant or lube?

- I have heard of it and know what it is I've heard of it but am not sure what it is
 I've never heard of it Prefer not to answer

For those who have never heard of lube or are not sure what it is, explain:

"Lubricant is a gel or liquid that can reduce irritation and friction, and increase comfort during sex. Friction can cause condom breakage which can increase the risk of getting HIV during sex."

48b. Have you tried to get lubricant (lube) at the mobile clinic in the last year?

- Yes No Don't know Prefer not to answer

Only ask questions 48c-48g if participant says YES, they have tried to access lube (question 48b)

48c. Were staff respectful when you tried to get lubricant (lube)?

- Always Sometimes Never Don't know Prefer not to answer

48d. Were you able to get lubricant (lube)?

- Always Sometimes Never Don't know Prefer not to answer

Only ask question 48e if participant was SOMETIMES or NEVER able to access lube (question 48d)

48e. During times when you could not get lubricant (lube), why were you unable to access lube? (Please select all that apply)

- I was told it was out of stock
 I was told they never offer lubricant
 I was told it was not available for sex workers
 The staff asked too many questions about why I needed it
 The staff were so rude I decided I did not want it anymore
 I was told I ask for it too often
 I did not feel comfortable asking for it or taking it
 Other Don't know Prefer not to answer

Only ask questions 48f-48g if participant SOMETIMES or ALWAYS was able to access lube (question 48d)

48f. During times when you could get lubricant (lube), were you able to get as much as you needed?

- Always Sometimes Never Don't know Prefer not to answer

48g. During times when you could get lubricant (lube), did staff ask you why you needed it before you could have it?

- Always Sometimes Never Don't know Prefer not to answer

STI SERVICES (mobile clinic)

49. Have you tried to access screening for sexually transmitted infections (STIs) at this mobile clinic in the last year? STI services includes both screening for sexually transmitted infections and treatment. Screening refers to a health worker determining if you may have an STI.

- Yes No Don't know Prefer not to answer

Only ask questions 49b-49f if participant says YES, they have tried to access STI services (question 49)

49b. Were staff respectful when you tried to access STI services?

- Always Sometimes Never Don't know Prefer not to answer

49c. Were you able to access the STI services you needed?

- Always Sometimes Never Don't know Prefer not to answer

Only ask question 49d if participant was *SOMETIMES* or *NEVER* able to access STI services (question 49c)

49d. During times when you did not get the STI services you needed, why were you unable to access STI services? (Select all that apply)

- I was told STI services were not available for sex workers
- I did not feel comfortable asking for STI services
- The staff asked too many questions about why I needed STI services
- The staff were so rude I decided I did not want STI services anymore
- I was told I ask for STI services too often
- I was told they never offer STI services
- Don't know
- Prefer not to answer
- Other (*please specify*)

Only ask questions 49e-49f if participant was *SOMETIMES* or *ALWAYS* able to access STI services (question 49c)

49e. Were you able to access treatment for STIs?

- Yes
- No, but treatment was not needed
- No, treatment was needed but I did not receive it
- Don't know
- Prefer not to answer

Only ask question 49f if STI treatment was needed but they didn't receive it (question 49e)

49f. If treatment was needed but not received, why were you unable to get the treatment you needed for STIs?

- I was told they were out of stock
- I was told treatment was not available for sex workers
- I did not feel comfortable asking for treatment
- The staff asked too many questions about why I needed it
- The staff were so rude I decided I did not want it anymore
- I was told I ask for it too often
- I was told they never offer it
- Other
- Don't know
- Prefer not to answer

PREP (*mobile clinic*)

*****Note: if the participant already answered this in question 14 or 32, you do not need to repeat the question*****

50. Have you heard of PrEP (pre-exposure prophylaxis)?

- I have heard of it and know what it is
- I've heard of it but am not sure what it is
- I've never heard of it
- Prefer not to answer

For those who have never heard of PrEP or are not sure what it is, explain:

“PrEP is an oral medication that people can take daily to prevent the chances of getting HIV. Would you like more information about PrEP?”

51. Have you ever been offered PrEP at this mobile clinic?

- Yes No No — because I am living with HIV
 Don't know Prefer not to answer

Do not ask question 52 - 52d if participant says NO — BECAUSE I AM LIVING WITH HIV (question 51)

52. Have you ever gotten PrEP at this mobile clinic?

- Yes No, because I did not want PrEP
 No, I wanted PrEP but was not considered eligible No, I wanted PrEP but it wasn't available
 No, I wanted PrEP but did not get it for some other reason Don't know
 Prefer not to answer

52b. If you were not considered eligible, please specify why not:

Only ask question 52c-52d if participant says YES, they have ever gotten PrEP (question 52)

52c. How satisfied were you with PrEP services at this mobile clinic? (If 1 is VERY UNSATISFIED and 5 is VERY SATISFIED)

- 1 - Very unsatisfied 2 - Unsatisfied 3 - Neutral
 4 - Satisfied 5 - Very satisfied Don't know
 Prefer not to answer

52d. If you feel unsatisfied or very unsatisfied, please specify the reason(s) why:

PEP (mobile clinic)

*****Note: if the participant already answered this in question 16 or 34, you do not need to repeat the question*****

53. Have you heard of PEP (post-exposure prophylaxis)?

- I have heard of it and know what it is
 I've heard of it but am not sure what it is
 I've never heard of it
 Prefer not to answer

For those who have never heard of PEP or are not sure what it is, explain:

“PEP is medication that is taken shortly after a potential exposure to HIV that can prevent you getting HIV. Would you like more information about PEP?”

54. Have you wanted to access PEP at this mobile clinic in the last year?

- Yes No No — because I am living with HIV
 Don't know Prefer not to answer

Only ask question 55-55b if participant says YES, they have wanted to access PEP (question 54)

55. Were you able to access PEP?

- Always Sometimes Never Don't know Prefer not to answer

Only ask question 55b if participant SOMETIMES or NEVER was able to access PEP (question 55)

55b. During times when you were unable to get PEP, why were you unable to access it? [Select all that apply]

- I was told it was out of stock
 I was told it was not available for sex workers
 I was told I wasn't eligible for another reason (eg. it was only for people who were raped or who had a condom break)
 The staff asked too many questions about why I needed it
 The staff were so rude I decided I did not want it anymore
 I was told I ask for it too often
 I was told they never offer it
 I did not feel comfortable asking for it
 Other
 Don't know
 Prefer not to answer

POST-VIOLENCE SERVICES (mobile clinic)

Post-violence services refers to the medical and psychosocial care someone might need after experiencing physical or sexual violence.

56. On a scale of 1 to 5, how comfortable would you feel if you needed to access post-violence services at this mobile clinic? If 1 is VERY UNCOMFORTABLE and 5 is VERY COMFORTABLE. By comfortable I mean you feel at ease among the other patients and with the mobile clinic staff and you believe you would be treated well.

- 1 - Very uncomfortable 2 - Uncomfortable 3 - Neutral
 4 - Comfortable 5 - Very comfortable Don't know
 Prefer not to answer

Only answer 56b if participant says they would feel NEUTRAL, UNCOMFORTABLE, or VERY UNCOMFORTABLE accessing post-violence services (question 56)

56b. Why would you feel neutral, uncomfortable or very uncomfortable accessing post-violence services at this mobile clinic? Select all that apply

- The staff are not well trained The staff are not friendly
 The staff do not respect my privacy I do not feel safe at the mobile clinic
 The staff ask uncomfortable questions The staff refused to give me services
 Fear that people will find out I am a sex worker Prefer not to answer
 Don't know Other (please specify)

57. In the last year, have you wanted to access post-violence services at this mobile clinic?

- Yes No Don't know Prefer not to answer

Only answer 57b-57e if participant says YES, they have wanted to access post-violence services (question 57)

57b. Were staff respectful when you wanted to access post-violence services?

- Always Sometimes Never Don't know Prefer not to answer

57c. Were you able to access services you needed for violence at this mobile clinic?

- Yes No Don't know Prefer not to answer

Only answer 57d if participant says NO, they were not able to access post-violence services (question 57c)

57d. If no, which services did you need that you were not able to get at this mobile clinic?

- | | |
|--|--|
| <input type="checkbox"/> Counselling (on-site) | <input type="checkbox"/> Rapid HIV testing (on-site) |
| <input type="checkbox"/> STI screening and treatment (on-site) | <input type="checkbox"/> PEP (on site) |
| <input type="checkbox"/> Emergency contraception (on-site) | <input type="checkbox"/> Rape kit (on-site) |
| <input type="checkbox"/> J88 form | <input type="checkbox"/> Referral to shelter |
| <input type="checkbox"/> Other (please specify) | <input type="checkbox"/> Prefer not to answer |

Only ask question 57e if participant was NOT able to get a "J88 form" (question 57d)

57e. Why were you unable to get a J88 form?

- I was told I needed to come back another day
- I was told I didn't qualify for it
- I was told I couldn't get one because I am a sex worker
- I was told no doctor was available
- Other
- Don't know
- Prefer not to answer

58. How could the mobile clinic improve services for sex workers?

ALL PARTICIPANTS

59. Do you remember answering a similar set of questions about your experiences at health facilities about a year ago?

- Yes No Don't know

60. Would you be willing to do an individual interview to tell us more about your experience?

- Yes No

61. Do you identify as any of these other groups?

- Person who uses drugs (go to question 62)
 Transgender person (go to question 67)
 Gay man, bisexual man, or other man who has sex with men (go to question 67)
 None (go to question 67)
 Prefer not to answer (go to question 67)

Please only complete the next section if your participant is also a person who uses drugs and uses a public health facility.

NEEDLE ACCESS

62. Have you wanted to get new/unused needles at the facility in the last year?

- Yes No Don't know Prefer not to answer

62b. Did the facility give you any information about where you could get new/unused needles?

- Yes No Don't know Prefer not to answer

METHADONE

63. Have you ever heard of something called methadone?

- I have heard of it and know what it is I've heard of it but am not sure what it is
 I've never heard of it Prefer not to answer

For those who have never heard of methadone or are not sure what it is, explain:

Methadone is a medication that can help someone to reduce or stop taking opioids like heroin, nyaope, and whoonga. Methadone relieves withdrawal symptoms and psychological cravings.

63b. Has the facility given you any information about where you could get methadone in the last year?

- Yes No Don't know Prefer not to answer

DRUG DEPENDENCE SUPPORT

64. Have you wanted to access drug dependence support at the facility in the last year? *Drug dependence support refers to individual or group counselling or other psychosocial services related to drug use.*

- Yes No Don't know Prefer not to answer

Only ask questions 64b-64d if participant says YES, they have wanted to access drug dependence support (question 64)

64b. Were you able to access drug dependence support?

- Yes No Don't know Prefer not to answer

64c. If no, why were you unable to access drug dependence support? (Please select all that apply)

- | | |
|---|---|
| <input type="checkbox"/> I was told it was not offered at this facility | <input type="checkbox"/> I was told I was not eligible to participate |
| <input type="checkbox"/> I did not feel comfortable asking for support | <input type="checkbox"/> Other |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |

64d. Please specify why else you were unable to access drug dependence support:

NALOXONE

65. Have you ever heard of something called naloxone?

- | | |
|---|--|
| <input type="checkbox"/> I have heard of it and know what it is | <input type="checkbox"/> I've heard of it but am not sure what it is |
| <input type="checkbox"/> I've never heard of it | <input type="checkbox"/> Prefer not to answer |

For those who have never heard of naloxone or are not sure what it is, explain:

Naloxone is a medicine that quickly reverses an opioid overdose (opioids like heroin, nyaope, whoonga). It can restore normal breathing within 2 to 3 minutes.

65b. Have you wanted to access naloxone or other overdose support at the facility in the last year?

- | | | | |
|------------------------------|-----------------------------|-------------------------------------|---|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
|------------------------------|-----------------------------|-------------------------------------|---|

HEPATITIS C

66. Have you ever heard about Hepatitis C?

- | | |
|---|--|
| <input type="checkbox"/> I have heard of it and know what it is | <input type="checkbox"/> I've heard of it but am not sure what it is |
| <input type="checkbox"/> I've never heard of it | <input type="checkbox"/> Prefer not to answer |

For those who have never heard of hepatitis C or are not sure what it is, explain:

Hepatitis C is a virus that affects your liver. It can be very serious if it's not treated. Hepatitis C is spread through contact with infected blood, such as by sharing needles.

66b. Has a health worker at this facility talked to you about screening for Hepatitis C in the last year?

- | | | | |
|------------------------------|-----------------------------|-------------------------------------|---|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
|------------------------------|-----------------------------|-------------------------------------|---|

66c. Have you been screened for Hepatitis C at this facility in the last year?

- | | | | |
|------------------------------|-----------------------------|-------------------------------------|---|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Don't know | <input type="checkbox"/> Prefer not to answer |
|------------------------------|-----------------------------|-------------------------------------|---|

ALL PARTICIPANTS

67. Is there anything else you would like to tell us?

Thank participant for their time and ask if they have any questions for you.