## **TRANS\* SURVEY**

Nan	e of community monitor:	Date of survey:	
Dua		District	
Prov	ince:	District:	
		our name), I'm working with Ritshidze to help monitor patient care ourpose of Ritshidze is to find out if patients face any challenges in	
acc	essing health services so that we can rais	se these challenges with duty bearers and hold them accountable to lly take about 15 minutes to answer. You can also skip any questions	
		you be willing to answer a few questions about health services?	
1.	Please select the participants gender:		
	Transgender woman	Transgender man Non-binary person	
	Other gender identity	Prefer not to answer	
2.	How old are you?		
	Under 18 years old	18-25 years old Over 25 years old	
	Don't know / prefer not to answer		
**//	MPORTANT: This question will determ	nine future survey questions. Please refer back to participant answer.	
3.		ices? Select all that apply (A drop-in centre is a place trans* ust for trans* people, outside of a public health facility)	
	Public health facility (e.g. clinic or c	ommunity healthcare centre)	
	Drop-in centre (also known as a Tra	ins Woman Health Centre)	
	Mobile clinic		
	Private doctor		
	Don't know		
	Prefer not to answer		
	I do not get health services anywho	ere	
On	ly answer question 3b if participant o	loes NOT get health services anywhere (question 3)	
3b.	What are the main reasons you do no	t get health services anywhere? Select all that apply	
	The staff are not friendly	The staff do not respect my privacy	
	I do not feel safe	Fear of people finding out that I am transgender	
	It is too far away	It costs too much to get there	
	The services take too long	It is not open when I want to go	
	I cannot get the services I want	The staff refused to give me services	
	I don't need any health services	Don't know	
	Prefer not to answer	Other (please specify below)	

Onl	y answer questions 3c-3d if does NOT use services at the	e drop-in centre (question 3)
3c.	What are the main reasons why you don't access services a	at the drop-in centre? Select all that apply
	I am not aware of a drop-in centre that serves transgend	ler people
	The staff are not friendly	The staff do not respect my privacy
	I do not feel safe at the drop-in centre	The drop-in centre is too far away
	It costs too much to get to the drop-in centre	The services at the drop-in centre take too long
	The drop-in centre is not open when I want to go	The drop-in centre doesn't offer the services I want
	Fear that people will find out that I am transgender	Fear that people will find out about my sexuality
	The staff refused to give me services	☐ Don't know
	Prefer not to answer	Other (please specify)
3d.	What would help you to use a drop-in centre?	
Onl	y answer questions 4-4b if participant does NOT use pul	blic health facilities (question 3)
4.	Why don't you access services at the public health facility?	? Select all that apply
	The staff are not friendly	The staff do not respect my privacy
	I do not feel safe at the facility	The facility is too far away
	It costs too much to get to the facility	The services at the facility take too long
	The facility is not open when I want to go	The facility doesn't offer the services I want
	Fear that people will find out that I am transgender	Fear that people will find out about my sexuality
	The staff refused to give me services	☐ Don't know
	Prefer not to answer	Other (please specify)

4b.	What would help you	u to use a public heal	th facility?		
		•	•		
DI	IDLIC LIEALT	LICADE LICE	DC		
	JBLIC HEALT   se questions are for ar			v" (auestion 3)	
5.	-	•		e answered about the facility that	the participant selects)
٥.	Triat lacinty ab your	use. (Note: the question	siis below siibula b	curiswered about the racinty that	are participant selects,
6.	Are the staff at this fa	acility friendly toward	ds transgender pe	eople?	
	Always	Sometimes	Never	Don't know	Prefer not to answer
Onl	y ask question 6b if p	particinant reports	staff are SOMETI	MES or	
	ER friendly towards			VILS 01	
6b.	Which staff are not a	lways friendly toward	ds transgender pe	ople? (Select all that apply)	
	Clinical staff (nurs	ses, doctors, pharmaci	ists etc.)	Lay staff (counsellors, link	age officers etc.)
	Security staff	•			s, admin staff, file clerks etc.)
	Don't know			Prefer not to answer	-,,
_				Trefer flot to answer	
6c.	Do the staff at the fac				
	Yes	No	Don't kno	Prefer not to answ	wer
Onl	y ask question 6d if p	articipant says YES	, staff know they	are trans* (question 6c)	
6d.	Did the staff treat yo	u differently after the	ey found out you	were trans*?	
	Yes, they treated I	me worse after finding	g out (for example	: were rude, mean, etc.)	
	Yes, they offered I	me services specific to	o trans* people	The staff always knew I w	as trans*
	No, they treated r	ne the same		Don't know	
	Prefer not to ansv	ver			
Onl	v ask auestion 6e if n	articinant says NO	staff do NOT kn	ow they are trans* (question	6c)
	Do you think the staf				<i>5</i> C,
٠	Yes	No	Don't kno	_	MAR
					WCI
7.	Are facility staff responding your preferred name			nple using	
	Always	Sometimes	Never	Don't know	Prefer not to answer

NEV	y ask question 7b if participant repo /ER respectful of their gender identit						
	If sometimes or never, how were staff		apply)				
	They did not call me my preferred	name					
	They used the wrong pronouns						
	They were rude because I was tran	They were rude because I was trans*					
		They refused me services I needed because they said I was the wrong gender					
	They revealed my transgender status to other staff for no reason						
	They asked me questions about being trans* not relevant to the services I needed						
		ender and they gave me the wrong col					
	Other						
	Don't know						
	Prefer not to answer						
7c.	Please specify other ways the staff we	ere disrespectful about being trans*:					
,	rease speemy other mays the stan me	are disrespective about being trains.					
8.	On a scale of 1 to 5, how comfortable	do you feel using this facility?					
	(If 1 is VERY UNCOMFORTABLE and 5 is V that you believe you would be treated we	ERY COMFORTABLE) By comfortable I m	ean				
	1 - Very uncomfortable	2 - Uncomfortable	3 - Neutral				
	4 - Comfortable	5 - Very comfortable	Don't know				
	Prefer not to answer						
8b.		omfortable, please specify the reaso	n(s) why:				
8b.	If you feel uncomfortable or very unc	omfortable, please specify the reaso	n(s) why:				
8b.		omfortable, please specify the reaso	n(s) why:				
8b.		omfortable, please specify the reaso	n(s) why:				
8b.		omfortable, please specify the reaso	n(s) why:				
8b.		omfortable, please specify the reaso	n(s) why:				
8b.		comfortable, please specify the reaso	n(s) why:				
8b.		comfortable, please specify the reaso	n(s) why:				
8b.		omfortable, please specify the reaso	n(s) why:				
8b.		y? (Safe and protected from verbal o	r physical abuse, verbal				
	If you feel uncomfortable or very uncomforta	y? (Safe and protected from verbal o	r physical abuse, verbal				
	How safe do you feel using the facility or physical harassment, risk of arrest	y? (Safe and protected from verbal o etc.) If 1 is VERY UNSAFE and 5 is VER	r physical abuse, verbal Y SAFE.				

9b.	If you feel unsafe or	very unsafe, ple	ease specify the reason(s) why	*
10	Do you think that th	is facility rooms	cts people's confidentiality and	January 2
10.				
	Yes	No	Don't know	Prefer not to answer
			nt reports facility does NOT	respect
	ple's confidentiality			
100			hy not (select all that apply):	
	Staff share peop		_	
	Staff share if peo	ple are transger	nder in the waiting area	
	More than one p	erson is being c	onsulted or counselled in the sa	ime room
	People living wit	h HIV are separa	ted from other patients	
	Security guards	check patients' n	nedicines when they are leaving	g the facility
	Healthcare work	ers call other sta	ff into the consultation room to	share my medical issues
	Staff enter the ro	om without kno	ocking during a consultation	
	Don't know		Prefer not to answer	Other (please specify below)
100		ther privacy vie		
100	. Please specify any o	ther privacy vio	lations at the facility:	
CO	NTRACEPTIVES	(public heal	th facility)	
11.	Which contraceptive	es have you trie	d to access at this facility?	
	External condom	ns	Internal condoms	Birth control pill
	Injection		Implant	□ IUD
	Don't know		Prefer not to answer	Other (please specify)
	None (skip to 12)	)		
On	v ask auestion 11b-	11c if participa	nt savs YES, they have tried:	to access contraceptives (question 11)
	. Were you able to ge		· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·
	Yes	No No	Don't know	Prefer not to answer

11c. If no, why were you unable to get the contraception you wanted?						
They told me my first choice was not available	They told me I had to come back					
They told me I was too young	They told me there was a stockout / shortage					
They told me there were no pregnancy tests available	They told me I had to have an HIV test					
They told me that I could not have it because I am trans*	☐ Don't know					
Prefer not to answer	Other (please specify)					
GENDER APPROPRIATE SERVICES (public health	facility)					
Ask question 12 if the participant is a transgender woman o						
12. Have you ever been told you need to use a Men's Corner or						
Yes No Don't kno	w Prefer not to answer					
12b. (If yes) What happened when you were told to use a Men's	Corner? (Select all that apply)					
I refused and did not receive the services I needed						
I discussed with staff and was still able to get services out	tside of Men's Corner					
I received services at Men's Corner						
Staff were rude when I tried to explain I did not want to u	ise Men's Corner					
Other						
Don't know						
Prefer not to answer						
PREP (public health facility)						
13. Have you heard of PrEP (pre-exposure prophylaxis)?						
I have heard of it and know what it is	I've heard of it but am not sure what it is					
l've never heard of it	Prefer not to answer					
For those who have never heard of PrEP or are not sure what	t it is, explain:					
"PrEP is an oral medication that people can take daily to pre						
of getting HIV. Would you like more information about PrEP						
14. Have you ever been offered PrEP at the facility?						
Yes No No No bed	ause I am living with HIV					
Don't know Prefer not to answer						
14b. Have you ever gotten PrEP at the facility?						
Yes	No, because I did not want PrEP					
No, I wanted PrEP but was not considered eligible	No, I wanted PrEP but it wasn't available					
No, I wanted PrEP but did not get it for some other reasor	n Don't know					
Prefer not to answer						

14c. If you were not considered eligible, please specify why not:						
Only ask question 14d-	11e if participants	avs VES they have gott.	en PrEP at the facility (q	uestion 14)		
			ERY UNSATISFIED and 5 is			
1 - Very unsatisfi	<u> </u>	2 - Unsatisfied	3 - Neutral			
4 - Satisfied		☐ 5 - Very satisfied	Don't know	ı		
Prefer not to ans	swer	_ ,				
14e. If you feel unsatisfie	ed or very unsatisfie	I please specify the reas	on why:			
14c. II you leef ulisutish	ed of very unsatisfied	a, picuse specify the reast	on why.			
LUBRICANT (public	health facility)					
		o get lubricant (lube) at a	all public health facilities?			
Yes	No	Don't know	Prefer not to answ			
15b. Have you tried to go	et lubricant (lube) at					
Yes	No	Don't know	Prefer not to answ	ver		
Only ask questions 15c			et lube (question 156)			
Always	Sometimes	Never	Don't know	Prefer not to answer		
15d. Were you able to ge			Some Milow			
Always	Sometimes	Never	Don't know	Prefer not to answer		
Aiways		ivever	Don't know	Prefer not to answer		

e), why were you							
I was told they never offer lubricant  I was told it was not available for trans* people							
eeded it							
nymore							
Don't know							
or ALWAYS was able to get lube (question 15d)							
or ALWAYS was able to get lube (question 15d) ere you able to get as much as you needed?							
ere you able to get as much as you needed?							
ere you able to get as much as you needed?  ver Don't know Prefer not to answer							
ere you able to get as much as you needed?  ver							
ere you able to get as much as you needed?  ver							
ver Don't know Prefer not to answer  d staff ask you why you needed it before you could have it?  ver Don't know Prefer not to answer  Prefer not to answer							
ere you able to get as much as you needed?  ver							
ere you able to get as much as you needed?  ver							
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rere you able to get as much as you needed?  ver							
rere you able to get as much as you needed?  ver							

16e. Were you able to access treatment for STIs?  Yes No, but treatment was not needed No, treatment was needed but I did not receive it Don't know Prefer not to answer  Only ask question 16f if participant needed STI treatment but didn't receive it (question 16e)  16f. If treatment was needed but not received, why were you unable to get the treatment you needed for STI I was told they were out of stock I was told treatment was not available for trans* people	ïls?					
No, treatment was needed but I did not receive it Don't know  Prefer not to answer  Only ask question 16f if participant needed STI treatment but didn't receive it (question 16e)  16f. If treatment was needed but not received, why were you unable to get the treatment you needed for ST I was told they were out of stock  I was told treatment was not available for trans* people	「Is?					
Prefer not to answer  Only ask question 16f if participant needed STI treatment but didn't receive it (question 16e)  16f. If treatment was needed but not received, why were you unable to get the treatment you needed for ST    I was told they were out of stock  I was told treatment was not available for trans* people	Γls?					
Only ask question 16f if participant needed STI treatment but didn't receive it (question 16e)  16f. If treatment was needed but not received, why were you unable to get the treatment you needed for ST    I was told they were out of stock   I was told treatment was not available for trans* people	Γls?					
16f. If treatment was needed but not received, why were you unable to get the treatment you needed for ST    I was told they were out of stock  I was told treatment was not available for trans* people	Γls?					
I was told they were out of stock  I was told treatment was not available for trans* people	Γls?					
I was told treatment was not available for trans* people						
I did not feel comfortable acking for treatment						
I did not feel comfortable asking for treatment						
The staff asked too many questions about why I needed it						
The staff were so rude I decided I did not want it anymore						
I was told I ask for it too often						
I was told they never offer it						
Other						
Don't know						
Prefer not to answer						
POST-VIOLENCE SERVICES (public health facility)						
17. Do you feel that the facility staff are well trained to care for trans* people who experience sexual violen	ce?					
Yes No Don't know Prefer not to answer						
, , , , , , , , , , , , , , , , , , , ,						
18. Would you feel comfortable going to this facility for services if you experienced sexual violence? By con I mean that you believe you would be treated well and get the help you needed after experiencing violence.  Yes Don't know Prefer not to answer						
I mean that you believe you would be treated well and get the help you needed after experiencing viole  Yes Don't know Prefer not to answer	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viole  Yes Don't know Prefer not to answer	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viole  Yes Don't know Prefer not to answer	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viole  Yes Don't know Prefer not to answer	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viole  Yes Don't know Prefer not to answer	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viole  Yes Don't know Prefer not to answer	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viole  Yes Don't know Prefer not to answer	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viole  Yes Don't know Prefer not to answer	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viole  Yes Don't know Prefer not to answer	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viol	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viole.  Yes No Don't know Prefer not to answer  18b. If no, why would you feel uncomfortable going to this facility for services if you experienced sexual viole.  19. In the last year, have you wanted to access post-violence services at this facility?	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing viole.  Yes No Don't know Prefer not to answer  18b. If no, why would you feel uncomfortable going to this facility for services if you experienced sexual viole.  In the last year, have you wanted to access post-violence services at this facility?  Yes No Don't know Prefer not to answer	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing violing types	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing violing Yes	ence?					
I mean that you believe you would be treated well and get the help you needed after experiencing viole.  Yes	ence.					
I mean that you believe you would be treated well and get the help you needed after experiencing violing to the help you needed after experiencing violing the help you needed after experiencing violing to the help you experience services if you experienced sexual violing to the help you needed after experiencing violing to the help you needed after experiences if you have are not to answer.  18b. If no, why would you feel uncomfortable going to this facility for services if you experienced sexual violing to the help you experienced sexual violing to th	ence?					

Only answer 19d if participant was NOT able to access post-violence services (question 19c)						
19d. If no, which services did you need that you were not able to get at the facility?						
Counselling (on-site)	Rapid HIV testing (on-site)					
STI screening and treatment (on-site)	PEP (on site)					
Emergency contraception (on-site)	Rape kit (on-site)					
J88 form	Referral to shelter					
Other (please specify)	Prefer not to answer					
Only ask question 19e if participant was unable to get a J8	8 form (question 19d)					
19e. Why were you unable to get a J88 form?	_					
I was told I needed to come back another day	I was told I didn't qualify for it					
I was told I couldn't get one because I am trans*	I was told no doctor was available					
Other	Don't know					
Prefer not to answer						
PEP (public health facility)						
20. Have you heard of PEP (post-exposure prophylaxis)?						
I have heard of it and know what it is	I've heard of it but am not sure what it is					
l've never heard of it	Prefer not to answer					
For those who have never heard of PEP or are not sure wha	t it is, explain:					
"PEP is medication that is taken shortly after a potential ex	•					
prevent you getting HIV. Would you like more information 21. Have you wanted to access PEP at the facility in the last y						
Yes No Don't kr						
	Trefer flot to answer					
21b. If yes, were you able to access PEP?						
Always Sometimes Never	Don't know Prefer not to answer					
Only ask question 21c if participant SOMETIMES or NEVER	was able to access PEP (question 21b)					
21c. During times when you were unable to get PEP, why were	you unable to access it? (Please select all that apply)					
I was told it was out of stock						
I was told it was not available for trans* people						
I was told I wasn't eligible for another reason (eg. it was	only for people who were raped or who had a condom break)					
The staff asked too many questions about why I needed	d it					
The staff were so rude I decided I did not want it anymo	pre					
I was told I ask for it too often						
I was told they never offer it						
I did not feel comfortable asking for it						
Other Don't know	Prefer not to answer					

НО	HORMONE THERAPY (public health facility)							
22.	If available, would yo	ou have wanted	to access hormone therapy a	t this facility in the last year?				
	Yes	No	☐ Don't know	Prefer not to answer				
22b.	Have you ever asked	the staff at this	facility about where you coul	d access hormone therapy?				
	Yes	No	Don't know	Prefer not to answer				
22c.	If yes, were facility st	aff able to tell yo	ou where you could get acces	s to hormone therapy?				
	Yes, they referred	me to another fa	acility					
	Yes, they told me I could pay another doctor for a referral							
	Yes, they told me I could get it at this facility							
	No, they did not l	know about horn	none therapy or where I could	get it				
	Other		Don't know	Prefer not to answer				
23.	How satisfied are you (If 1 is VERY UNSATISFI		n services for transgender ped SATISFIED)	ople at the facility?				
	1 - Very unsatisfie	ed	2 - Unsatisfied	3 - Neutral				
	4 - Satisfied		5 - Very satisfied	Don't know				
	Prefer not to answ	wer						
23b.	If you feel unsatisfied	d or very unsatis	fied, please specify the reaso	n(s) why:				
24.	In the last year, have	you been refuse	ed access to services at this fa	cility because you are a transgender person?				
	Yes	No	Don't know	Prefer not to answer				
24b.	If yes, what happene	d after you were	e refused access to services at	the facility? (Please select all that apply)				
	I never ended up	getting the serv	ices I needed					
	I came back anot	her time to this f	acility and got services					
	I went to a differe	ent clinic for servi	ices					
	Other		Don't know	Prefer not to answer				
25.	How could the facilit	y improve servi	ces for transgender people?					

	ROP-IN CENT se questions are for ar		drop-in centre (questi	ion 3)			
	What drop-in centre	do you use?	wered about the drop-in		narticinant select	5)	
	(Note: the questions of	siow should be uns	vered doods the drop h	recritic trial trie	participant screets	,,	
27.	Are the staff at the d	rop-in centre frien	dly towards transgen	der people?			
	Always	Sometimes	Never	D	on't know	Prefer not to answer	
28.	Are drop-in centre st using your preferred			or example			
	Always	Sometimes	Never	D	on't know	Prefer not to answer	
28b	28b. If sometimes or never, how were staff disrespectful? (Please select all that apply)						
	They did call not	me my preferred n	ame				
	They used the wr	ong pronouns					
	They were rude b	ecause I was trans	*				
	They refused me	services I needed k	pecause they said I was	the wrong ger	nder		
	They revealed my	rtransgender statu	is to other staff for no i	reason			
	They asked me qu	uestions about bei	ng trans* not relevant	to the services	l needed		
	The folders are co	lour coded by gen	der and they gave me	the wrong cold	our		
	Other						
	Don't know						
28c.	Please specify other	ways the staff wer	e disrespectful about	being trans*:			
20	On a scale of 1 to 5, h	now comfortable o	lo you fool using this	dron in contro?	)		
29.	(If 1 is VERY UNCOMFO	ORTABLE and 5 is VE	RY COMFORTABLE) By c Il and get the help you n	omfortable I me			
	1 - Very uncomfo	rtable	2 - Uncomfortable		3 - Neutral		
	4 - Comfortable		5 - Very comfortab	le	Don't know		
	Prefer not to answ	ver					

29b. If you feel uncomfortable or very unc	omfortable, please specify the rea	son(s) why:
30. How safe do you feel using the drop-		
verbal or physical harassment, risk of	arrest etc.) If 1 is VERY UNSAFE an	d 5 is VERY SAFE.
1 - Very unsafe	2 - Unsafe	3 - Neutral
4 - Safe	5 - Very safe	Don't know
Prefer not to answer		
30b. If you feel unsafe or very unsafe, plea	se specify the reason why:	
31. Do you think that this drop-in centre	respects people's confidentiality a	and privacy?
Yes No	Don't know	Prefer not to answer
Only ask question 31b-31c if participan 31b. If no, please specify the reason why n		ct confidentiality and privacy (question 31)
Staff share the status of people livi		
Staff share if people are transgend	•	
	nsulted or counselled in the same ro	oom
People living with HIV are separate	•	
Security guards check patients' me	edicines when they are leaving the o	drop-in centre
Healthcare workers call other staff	into the consultation room to share	e my medical issues
Staff enter the room without knoc	king during a consultation	
☐ Don't know	Prefer not to answer	Other (please specify)

***Note: if the participant alread		
Note. Il the participant alread	y answered this in question	n 13, you do not need to repeat the question***
32. Have you heard of PrEP (pre-e	xposure prophylaxis)?	
I have heard of it and know	what it is	l've heard of it but am not sure what it is
l've never heard of it		Prefer not to answer
For those who have never heard o	of PrEP or are not sure wha	t it is, explain:
"PrEP is an oral medication that p of getting HIV. Would you like mo		
33. Have you ever been offered Pr		
Yes	No	No — because I am living with HIV
Don't know	Prefer not to ans	wer
33b. Have you ever gotten PrEP at t	:he drop-in centre?	
Yes	•	No, because I did not want PrEP
No, I wanted PrEP but was r	not considered eligible	No, I wanted PrEP but it wasn't available
	ot get it for some other reaso	
Prefer not to answer		
33c. If you were not considered elig		
Only ask questions 33d-33e if par	rticipant says YES, they hav	ve ever gotten PrEP (question 33b)
Only ask questions 33d-33e if par 33d. How satisfied were you with P (If 1 is VERY UNSATISFIED and 5 is	rEP services at the drop-in co	
33d. How satisfied were you with P	rEP services at the drop-in co	
33d. How satisfied were you with Pour (If 1 is VERY UNSATISFIED and 5 is	rEP services at the drop-in co s VERY SATISFIED)	entre?
33d. How satisfied were you with Profile (If 1 is VERY UNSATISFIED and 5 is	rEP services at the drop-in costs VERY SATISFIED)  2 - Unsatisfied	entre?

LU	BRICANT (drop-	in centre)			
34.	Are you aware that	you should be able to	get lubricant (lube) at a	ll drop-in centres?	
	Yes	No	Don't know	Prefer not to ans	wer
35.	Have you tried to go	et lubricant (lube) at t	he drop-in centre in the	last year?	
	Yes	No	Don't know	Prefer not to ans	wer
On	ly ask questions 35b	-35c if participant so	ays YES, they tried to ac	cess lube (question 35	5)
35k	. Were staff respectfu	ıl when you tried to g	et lubricant (lube)?		
	Always	Sometimes	Never	Don't know	Prefer not to answer
350	. Were you able to ge	et lubricant (lube)?			
	Always	Sometimes	Never	Don't know	Prefer not to answer
On	ly ask question 35d	if participant SOMET	TIMES or NEVER was ab	le to access lube (ques	tion 35c)
350		you could not get lub be? (Please select all t	oricant (lube), why were y hat apply)	ou/ou	
	I was told it was	out of stock			
	I was told they n	ever offer lubricant			
	I was told it was	not available for trans	* people		
	The staff asked t	oo many questions ab	out why I needed it		
		مستمام المام مثمام ما المائما بم			
	The staπ were so	rude I decided I did n	lot want it anymore		
	I was told I ask fo		ot want it anymore		
	I was told I ask fo		,		
	I was told I ask fo	or it too often	,	Prefer not	to answer
On	I was told I ask fo	or it too often mfortable asking for it	or taking it		
	I was told I ask fo I did not feel cor Other	or it too often  mfortable asking for it  -35f if participant SO	or taking it ] Don't know	vas able to access lube	(question 35c)
	I was told I ask fo I did not feel cor Other	or it too often  mfortable asking for it  -35f if participant SO	or taking it ] Don't know OMETIMES or ALWAYS v	vas able to access lube	(question 35c)
356	I was told I ask for I did not feel cor Other  Other  y ask questions 35e  During times when  Always	or it too often  Infortable asking for it  -35f if participant So  you could get lubrica  Sometimes	or taking it  Don't know  OMETIMES or ALWAYS wint (lube), were you able	vas able to access lube to get as much as you no	eeded?  Prefer not to answer
356	I was told I ask for I did not feel cor Other  Other  y ask questions 35e  During times when  Always	or it too often  Infortable asking for it  -35f if participant So  you could get lubrica  Sometimes	or taking it  Don't know  OMETIMES or ALWAYS v  nt (lube), were you able  Never  nt (lube), did staff ask yo	vas able to access lube to get as much as you no	eeded?  Prefer not to answer
35e	I was told I ask for I did not feel cor Other  Iy ask questions 35e  During times when Always  During times when	or it too often  mfortable asking for it  -35f if participant So you could get lubrica  Sometimes  you could get lubrica  Sometimes	or taking it  Don't know  OMETIMES or ALWAYS v  Int (lube), were you able of the long staff ask you	vas able to access lube to get as much as you no Don't know u why you needed it be	eeded? Prefer not to answer  fore you could have it?
35e	I was told I ask for I did not feel cor Other  If y ask questions 35e  During times when Always  During times when Always  Always  I SERVICES (drop	or it too often  Infortable asking for it  -35f if participant SO  you could get lubrica  Sometimes  you could get lubrica  Sometimes  o-in centre)	or taking it  Don't know  OMETIMES or ALWAYS v  Int (lube), were you able of the long staff ask you	vas able to access lube to get as much as you no Don't know u why you needed it be	eeded? Prefer not to answer  fore you could have it? Prefer not to answer
35e	I was told I ask for I did not feel cor Other  If y ask questions 35e  During times when Always  During times when Always  Always  I SERVICES (drop	or it too often  Infortable asking for it  -35f if participant SO  you could get lubrica  Sometimes  you could get lubrica  Sometimes  o-in centre)	or taking it  Don't know  OMETIMES or ALWAYS v  Int (lube), were you able  Never  Int (lube), did staff ask yo	vas able to access lube to get as much as you no Don't know u why you needed it be	eeded? Prefer not to answer  fore you could have it? Prefer not to answer  centre in the last year?
35f ST 36.	I was told I ask for I did not feel cor Other  If y ask questions 35e  During times when Always  During times when Always  I SERVICES (drop Have you tried to accomply)	or it too often  Infortable asking for it  -35f if participant So  you could get lubrica  Sometimes  you could get lubrica  Sometimes  o-in centre)  ccess screening for sex	or taking it  Don't know  OMETIMES or ALWAYS v int (lube), were you able in  Never  Int (lube), did staff ask you  Never	vas able to access luber to get as much as you no Don't know u why you needed it be Don't know ions (STIs) at the drop-in	eeded? Prefer not to answer  fore you could have it? Prefer not to answer  centre in the last year?
35f ST 36.	I was told I ask for I did not feel cor Other  Iy ask questions 35e  During times when Always  During times when Always  I SERVICES (drop Have you tried to accomply the second of the s	or it too often  Infortable asking for it  -35f if participant So  you could get lubrica  Sometimes  you could get lubrica  Sometimes  o-in centre)  ccess screening for sex	or taking it  Don't know  OMETIMES or ALWAYS v Int (lube), were you able of the long of th	vas able to access luber to get as much as you no Don't know u why you needed it be Don't know ions (STIs) at the drop-in	eeded? Prefer not to answer  fore you could have it? Prefer not to answer  centre in the last year?
35f ST 36.	I was told I ask for I did not feel cor Other  Iy ask questions 35e  During times when Always  During times when Always  I SERVICES (drop Have you tried to accomply the second of the s	or it too often  Infortable asking for it  -35f if participant So  you could get lubrica  Sometimes  you could get lubrica  Sometimes  o-in centre)  ccess screening for sex	or taking it  Don't know  OMETIMES or ALWAYS v Int (lube), were you able of the long of th	vas able to access luber to get as much as you no Don't know u why you needed it be Don't know ions (STIs) at the drop-in	eeded? Prefer not to answer  fore you could have it? Prefer not to answer  centre in the last year?
356 35f ST 36.	I was told I ask for I did not feel cor Other  Iy ask questions 35e  During times when Always  During times when Always  I SERVICES (drop Have you tried to accomply the staff respectfor Always  I wask questions 36b  Were staff respectfor Always	or it too often  mfortable asking for it  -35f if participant So you could get lubrica  Sometimes  you could get lubrica  Sometimes  o-in centre) ccess screening for sex  No  -36c if participant so ul when you tried to ac	or taking it  Don't know  OMETIMES or ALWAYS v Int (lube), were you able of the local line of the loca	vas able to access luber to get as much as you no Don't know u why you needed it be Don't know ions (STIs) at the drop-in Prefer not to ans	eeded? Prefer not to answer  fore you could have it? Prefer not to answer  centre in the last year?  wer  estion 36)

Onl	ask question 36d if participant SOMETIMES or NEVER was able to access STI screening (question 36c)	
36d	During times when you did not get the STI screening you needed, why were you unable to access STI screening? (Please select all that apply)	
	I was told testing was not available for trans* people	
	The staff asked too many questions about why I needed it  The staff were so rude I decided I did not want it ar	ymore
	I was told I ask for it too often I was told they never offer it Don't know	
	Prefer not to answer Other (please specify)	
	Other (please specify)	
Onl	ask questions 36e if participant answered "ALWAYS" or "SOMETIMES" (question 36c)	
36e	Were you able to access treatment for STIs?	
	Yes No, but treatment was not needed	
	No, treatment was needed but I did not receive it Don't know	
	Prefer not to answer	
On	rask question 36f if participant needed STI treatment and did not receive it (question 36e)	
	If treatment was needed but not received, why were you unable to get the treatment you needed for STIs?	
301.		
	I was told they were out of stock	
	I was told treatment was not available for trans* people	
	I did not feel comfortable asking for treatment	
	The staff asked too many questions about why I needed it	
	The staff were so rude I decided I did not want it anymore	
	I was told I ask for it too often	
	I was told they never offer it	
	Other Don't know Prefer not to answer	
ST	SERVICES (drop-in centre)	
37.	Do you feel that the drop-in centre staff are well trained to care for trans* people who experience sexual violer	ice?
	Yes No Don't know Prefer not to answer	
38.	Would you feel comfortable going to this drop-in centre for services if you experienced sexual violence? By comformed that you believe you would be treated well and get the help you needed after experiencing violence.	ortable
	Yes Don't know Prefer not to answer	
38b	If no, why would you feel uncomfortable going to this drop-in centre for services if you experienced sexual vio	lence?

Prefer not to answer  Only ask questions 39b-39c if respondent says YES, they have wanted to access post-violence services (question 39)  39b. Were staff respectful when you wanted to access post-violence services?  Always  Sometimes  Never  Don't know  Prefer not to answer  39c. Were you able to access services you needed for violence at this drop-in centre?  Yes  No  Don't know  Prefer not to answer  Only answer 39d if participant was NOT able to access post-violence services (question 39c)  39d. If no, which services did you need that you were not able to get at the drop-in centre?  Counselling (on-site)  STI screening and treatment (on-site)  Emergency contraception (on-site)  Rape kit (on-site)  Referral to shelter
39b. Were staff respectful when you wanted to access post-violence services?  Always Sometimes Never Don't know Prefer not to answer  39c. Were you able to access services you needed for violence at this drop-in centre?  Yes No Don't know Prefer not to answer  Only answer 39d if participant was NOT able to access post-violence services (question 39c)  39d. If no, which services did you need that you were not able to get at the drop-in centre?  Counselling (on-site) Rapid HIV testing (on-site)  STI screening and treatment (on-site) PEP (on site)  Emergency contraception (on-site) Rape kit (on-site)
Always Sometimes Never Don't know Prefer not to answer  39c. Were you able to access services you needed for violence at this drop-in centre?  Yes No Don't know Prefer not to answer  Only answer 39d if participant was NOT able to access post-violence services (question 39c)  39d. If no, which services did you need that you were not able to get at the drop-in centre?  Counselling (on-site) Rapid HIV testing (on-site)  STI screening and treatment (on-site) PEP (on site)  Emergency contraception (on-site) Rape kit (on-site)
39c. Were you able to access services you needed for violence at this drop-in centre?  Yes Don't know Prefer not to answer  Only answer 39d if participant was NOT able to access post-violence services (question 39c)  39d. If no, which services did you need that you were not able to get at the drop-in centre?  Counselling (on-site) Rapid HIV testing (on-site)  STI screening and treatment (on-site) PEP (on site)  Emergency contraception (on-site) Rape kit (on-site)
Yes Don't know Prefer not to answer  Only answer 39d if participant was NOT able to access post-violence services (question 39c)  39d. If no, which services did you need that you were not able to get at the drop-in centre?  Counselling (on-site) Rapid HIV testing (on-site)  STI screening and treatment (on-site) PEP (on site)  Emergency contraception (on-site) Rape kit (on-site)
Only answer 39d if participant was NOT able to access post-violence services (question 39c)  39d. If no, which services did you need that you were not able to get at the drop-in centre?  Counselling (on-site)  STI screening and treatment (on-site)  Emergency contraception (on-site)  Rape kit (on-site)
39d. If no, which services did you need that you were not able to get at the drop-in centre?  Counselling (on-site)  Rapid HIV testing (on-site)  STI screening and treatment (on-site)  PEP (on site)  Rape kit (on-site)
Counselling (on-site)  STI screening and treatment (on-site)  Emergency contraception (on-site)  Rapid HIV testing (on-site)  PEP (on site)  Rape kit (on-site)
STI screening and treatment (on-site)  Emergency contraception (on-site)  Rape kit (on-site)
Emergency contraception (on-site)  Rape kit (on-site)
☐ J88 form ☐ Referral to shelter
Other Prefer not to answer
39e. (If other) Please specify what else you need that you were not able to get:
Only ask question 39f if participant was unable to get a J88 form (question 39d)
39f. Why were you unable to get a J88 form?
I was told I needed to come back another day
I was told I couldn't get one because I am trans*
Other Don't know Prefer not to answer
PEP (drop-in centre)
***Note: if the participant already answered this in question 20, you do not need to repeat the question***
40. Have you heard of PEP (post-exposure prophylaxis)?
I have heard of it and know what it is
☐ I've never heard of it ☐ Prefer not to answer
For those who have never heard of PEP or are not sure what it is, explain:
"PEP is medication that is taken shortly after a potential exposure to HIV that can
"PEP is medication that is taken shortly after a potential exposure to HIV that can prevent you getting HIV. Would you like more information about PEP?"
"PEP is medication that is taken shortly after a potential exposure to HIV that can prevent you getting HIV. Would you like more information about PEP?"  41. Have you wanted to access PEP at the drop-in centre in the last year?
"PEP is medication that is taken shortly after a potential exposure to HIV that can prevent you getting HIV. Would you like more information about PEP?"  41. Have you wanted to access PEP at the drop-in centre in the last year?  Yes Don't know Prefer not to answer
"PEP is medication that is taken shortly after a potential exposure to HIV that can prevent you getting HIV. Would you like more information about PEP?"  41. Have you wanted to access PEP at the drop-in centre in the last year?

Only ask question 41c if participant SO	METIMES or NEVER was able	e to access PEP (question 41b)
41c. During times when you were unable	to get PEP, why were you una	ble to access it? (Please select all that apply)
I was told it was out of stock		
I was told it was not available for	trans* people	
I was told I wasn't eligible for ano	ther reason (eg. it was only for p	people who were raped or who had a condom break)
The staff asked too many questio	ns about why I needed it	
The staff were so rude I decided I	did not want it anymore	
I was told I ask for it too often		
I was told they never offer it		
I did not feel comfortable asking t	for it	
Other	Don't know	Prefer not to answer
HORMONE THERAPY (drop-in c	entre)	
42. If available, would you have wanted	to access hormone therapy at	this drop-in centre in the last year?
Yes No	Don't know	Prefer not to answer
42b. Have you ever asked the staff at this	drop-in centre about where y	ou could access hormone therapy?
Yes No	Don't know	Prefer not to answer
42c. If yes, were drop-in centre staff able	to tell you where you could ge	et access to hormone therapy?
Yes, they referred me to another f	acility	
Yes, they told me I could pay anot	her doctor for a referral	
Yes, they told me I could get it at t	:his facility	
No, they did not know about horr	none therapy or where I could	get it
Other	Don't know	Prefer not to answer
43. How satisfied are you with the healt (If 1 is VERY UNSATISFIED and 5 is VERY		ple at the drop-in centre?
1 - Very unsatisfied	2 - Unsatisfied	3 - Neutral
4 - Satisfied	5 - Very satisfied	Don't know
Prefer not to answer		
43b. If you feel unsatisfied or very unsatis	sfied, please specify the reasor	ր why:
		•

44.	How could the drop	-in centre improve se	rvices for transgender p	eople?	
	OBILE CLINIC		1.11 12 17 17 12 12		
	What mobile clinic d		obile clinic (question 3)		
43.			red about the mobile clinic	that the participant sele	ects)
45b	. Is the mobile clinic y	ou use specifically fo	r trans* people and/or o	ther key populations?	
		ns* people is provided by not provided by	by an NGO and provides sp partment for Health.	pecific services	
	Yes	No	Don't know	Prefer not to an	swer
46.	Are the staff at the n	nobile clinic friendly t	towards transgender ped	ople?	
	Always	Sometimes	Never	Don't know	Prefer not to answer
47.		taff respectful of you d name and using you	r gender identity, for exa ur correct gender?	ample	
	Always	Sometimes	Never	Don't know	Prefer not to answer
47b	. If sometimes or neve	er, how were staff dis	respectful? (Please selec	t all that apply)	
	They did not call	me my preferred nam	ne		
	They used the wr	rong pronouns			
	They were rude b	oecause I was trans*			
	They refused me	services I needed bec	cause they said I was the v	wrong gender	
	They revealed my	y transgender status t	o other staff for no reasor	n	
	They asked me q	uestions about being	trans* not relevant to the	e services I needed	
	The folders are co	olour coded by gende	r and they gave me the w	vrong colour	
	Other				
	Don't know				

47c.	(If other) Please spe	cify other ways tl	ne staff were disrespectful a	bout being trans*:	
48.	(If 1 is VERY UNCOMF	ORTABLE and 5 is V	e do you feel using this mob VERY COMFORTABLE) By comfo vell and get the help you need.		
	1 - Very uncomfo		2 - Uncomfortable	3 - Neutral	
	4 - Comfortable		5 - Very comfortable	Don't know	
	Prefer not to ans	wer			
401					
480.	if you feel uncomfor	table or very und	comfortable, please specify	tne reason(s) wny:	
40	How safe do you foo	Lucina tha mahi	le clinic? (Safe and protected	d from yorbal or	
49.		al or physical ha	rassment, risk of arrest etc.)	a non verbar or	
	1 - Very unsafe		2 - Unsafe	3 - Neutral	
	4 - Safe		5 - Very safe	Don't know	
	Prefer not to ans	wer	<u> </u>	<del>_</del>	
49h			ase specify the reason why:		
155.	ii you icei unsuic oi	very unsure, prec	ise specify the reason why.		
50.	Do you think that th	is mobile clinic r	espects people's confidentia	lity and privacy?	
	Yes	No	Don't know	Prefer not to answer	

Only ask question 50b if participant reports the mobile clinic do respect confidentiality and privacy (question 50)	oes NOT
50b. If no, please specify the reason why not.	
Staff share people's HIV status in the mobile clinic	
Staff share if people are transgender in the mobile clinic	
Staff enter the room without knocking during a consultation	
Healthcare workers call other staff into the consultation roor	
Don't know Prefer not to answer	·
Don't know Prefer not to answer	Cities (piease specify)
PREP (mobile clinic)	
***Note: if the participant already answered this in question 13	or 32, you do not need to repeat the question***
51. Have you heard of PrEP (pre-exposure prophylaxis)?	
I have heard of it and know what it is	I've heard of it but am not sure what it is
l've never heard of it	Prefer not to answer
For those who have never heard of PrEP or are not sure what it is	is, explain:
"PrEP is an oral medication that people can take daily to prever	nt the chances
of getting HIV. Would you like more information about PrEP?"	
52. Have you ever been offered PrEP at the mobile clinic?	
Yes No No No because	se I am living with HIV
Don't know Prefer not to answer	
52b. Have you ever gotten PrEP at the mobile clinic?	
Yes	No, because I did not want PrEP
No, I wanted PrEP but was not considered eligible	No, I wanted PrEP but it wasn't available
No, I wanted PrEP but did not get it for some other reason	Don't know
Prefer not to answer	
52c. If you were not considered eligible, please specify why not:	
Only ask questions 52d-52e if participant says YES, they have g	·
52d. How satisfied were you with PrEP services at the mobile clinic?  (If 1 is VERY UNSATISFIED and 5 is VERY SATISFIED)	
1 - Very unsatisfied 2 - Unsatisfied	3 - Neutral
4 - Satisfied 5 - Very satisfied	Don't know
Prefer not to answer	

52e	. If you feel unsatisfie	ed or very unsatisfied,	please specify the reaso	on why:	
LU	BRICANT (mobil	le clinic)			
53.	Are you aware that	you should be able to	get lubricant (lube) at a	Il mobile clinics?	
	Yes	No	Don't know	Prefer not to an	swer
54.	Have you tried to ge	et lubricant (lube) at tl	he mobile clinic in the la	st year?	
	Yes	No	Don't know	Prefer not to an	iswer
Onl	y ask questions 54b	-54c if participant so	ays YES, they have tried	l to get lube (questior	<i>54)</i>
54b	. Were staff respectfu	ul when you tried to go	et lubricant (lube)?		
	Always	Sometimes	Never	Don't know	Prefer not to answer
54c.	. Were you able to ge	et lubricant (lube)?			
	Always	Sometimes	Never	Don't know	Prefer not to answer
Onl	y ask question 54d i	if participant SOMET	IMES or NEVER was ab	le to get lube (questic	on 54c)
54d	. During times when	you could not get lub	e, why were you unable	to access lube? (Please	select all that apply)
	I was told it was	out of stock			
	I was told they n	ever offer lubricant			
	I was told it was	not available for trans*	<sup>¢</sup> people		
	The staff asked	too many questions ab	out why I needed it		
		o rude I decided I did n	ot want it anymore		
	I was told I ask fo				
		mfortable asking for it o			
	Other		Don't know		ot to answer
	•		DMETIMES or ALWAYS I		·
54e			nt (lube), were you able		
	Always	Sometimes	Never	Don't know	Prefer not to answer
54f.					efore you could have it?
	Always	Sometimes	Never	Don't know	Prefer not to answer
	SERVICES (mol				
55.			rually transmitted infect		•
	Yes	∐ No	Don't know	Prefer not to an	
	•		ys YES, they have tried	to access STI screeni	ng (question 55)
550		ul when you tried to ac	_	Dan/41	Drofes matte
	Always	Sometimes	Never	Don't know	Prefer not to answer

55c.	. Were you able to acc	ess the STI scree	ning you needed?			
	Always	Sometimes	Never	Don't	t know	Prefer not to answer
Onl	y ask question 55d it	f participant SO	METIMES or NEVER w	vas able to access S	STI screen	ning (question 55c)
55d		_	he STI screening you n Please select all that a	•		
	I was told screen	ing was not availa	able for trans* people	I did not feel d	comfortab	le asking to be screened
	The staff asked too	o many questions	about why I needed it	The staff were	so rude I de	ecided I did not want it anymore
	I was told I ask fo	r it too often		I was told the	y never off	fer it
	Don't know			Prefer not to a	answer	
	Other (please spe	ecify)				
Onl	y ask questions 55e-	-55f if participa	nt ALWAYS or SOMET	IMES was able to a	iccess STI	screening (question 55c)
55e.	. Were you able to acc	cess treatment fo	r STIs?			
	Yes			No, but treatn	nent was r	not needed
	No, treatment wa	as needed but I d	d not receive it	Don't know		
	Prefer not to answ	wer				
Onl	y ask question 55f if	participant nee	eded STI treatment bu	ıt didn't receive it (	(question	55d)
55f.	If treatment was nee	eded but not rece	eived, why were you u	nable to get the trea	atment yo	u needed for STIs?
	I was told they w	ere out of stock				
	I was told treatm	ent was not avail	able for trans* people			
	I did not feel com	nfortable asking f	or treatment			
	The staff asked to	oo many questio	ns about why I needed	it		
	The staff were so	rude I decided I d	did not want it anymore	2		
	I was told I ask fo	r it too often				
	I was told they no	ever offer it				
	Other		Don't know		Prefer no	t to answer
РО	ST-VIOLENCE SI	ERVICES (mo	bile clinic)			
				are for trans* people	e who exp	erience sexual violence ?
	Yes	☐ No	Don't kno	w Prefe	r not to an	swer
57.	sexual violence? By	comfortable I me	this mobile clinic for sean that you believe your experiencing violer	ou would be treated		
	Yes	☐ No	Don't kno		r not to an	swer

,,,, ,	ou leel ulicolliloi table g	oing to this mobile cli	nic for services if you ex	perienced sexual violence?
58. In the last year, ha	ve you wanted to access	post-violence service	s at this mobile clinic?	
Yes	□ No	Don't know	Prefer not to an	iswer
	b-58c if respondent says	YFS, they have wan		ence services (question 58)
	ful when you wanted to			
Always	Sometimes	Never	Don't know	Prefer not to answer
58c. Were you able to a	access services you neede	ed for violence at this	mobile clinic?	
Yes	□ No	Don't know		SWOR
			Prefer not to an	12 1/2 1
			Prefer not to an	
Only answer 58d if par	rticipant was NOT able t	o access post-violend	ce services (question 58	
Only answer 58d if par	rticipant was NOT able t es did you need that you	o access post-violend	ce services (question 58	3c)
Only answer 58d if par 58d. If no, which service  Counselling (or	rticipant was NOT able t es did you need that you	o access post-violend	ce services (question 58 at the mobile clinic?	3c)
Only answer 58d if par 58d. If no, which service Counselling (or	cticipant was NOT able t es did you need that you n-site)	o access post-violend	ce services (question 58 at the mobile clinic?  Rapid HIV testing (on-si	3c)
Only answer 58d if par 58d. If no, which service Counselling (or	es did you need that you n-site) and treatment (on-site)	o access post-violend	ce services (question 58 at the mobile clinic?  Rapid HIV testing (on-si	3c)
Only answer 58d if par 58d. If no, which service  Counselling (or STI screening a Emergency cor	es did you need that you n-site) and treatment (on-site) antraception (on-site)	o access post-violend	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site)	3c)
Only answer 58d if par 58d. If no, which service Counselling (or STI screening a Emergency cor	es did you need that you n-site) and treatment (on-site) antraception (on-site)	o access post-violend	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter	3c)
Only answer 58d if par 58d. If no, which service  Counselling (or STI screening a Emergency cor	es did you need that you n-site) and treatment (on-site) antraception (on-site)	o access post-violend	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter	3c)
Only answer 58d if par 58d. If no, which service  Counselling (or STI screening a Emergency cor	es did you need that you n-site) and treatment (on-site) antraception (on-site)	o access post-violend	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter	3c)
Only answer 58d if par 58d. If no, which service  Counselling (or STI screening a Emergency cor	es did you need that you n-site) and treatment (on-site) antraception (on-site)	o access post-violend	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter	3c)
Only answer 58d if par 58d. If no, which service  Counselling (or STI screening a Emergency cor	es did you need that you n-site) and treatment (on-site) antraception (on-site)	o access post-violend	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter	3c)
Only answer 58d if par 58d. If no, which service  Counselling (or STI screening a Emergency cor	es did you need that you n-site) and treatment (on-site) antraception (on-site)	o access post-violend	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter	3c)
Only answer 58d if par 58d. If no, which service  Counselling (or STI screening a Emergency cor	es did you need that you n-site) and treatment (on-site) antraception (on-site)	o access post-violend	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter	3c)
Only answer 58d if par 58d. If no, which services  Counselling (or STI screening a Emergency cor J88 form  Other (please s)	es did you need that you n-site) and treatment (on-site) antraception (on-site)	o access post-violend	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter Prefer not to answer	3c)
Only answer 58d if par 58d. If no, which services  Counselling (or STI screening a Emergency cor J88 form  Other (please s)	es did you need that you nesite) and treatment (on-site) antraception (on-site) apecify)	o access post-violend	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter Prefer not to answer	3c)
Only answer 58d if part  58d. If no, which services  Counselling (or STI screening a Emergency cor J88 form  Other (please specified)  Only ask question 58ee Stee. Why were you unattended.	es did you need that you nesite) and treatment (on-site) antraception (on-site) apecify)	o access post-violence were not able to get a	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter Prefer not to answer	te)
Only answer 58d if part  58d. If no, which services  Counselling (or STI screening a Emergency cor J88 form  Other (please s)  Only ask question 58e  58e. Why were you una	es did you need that you nesite) and treatment (on-site) antraception (on-site) apecify)  e if participant was unatable to get a J88 form?	o access post-violence were not able to get a	ce services (question 58 at the mobile clinic? Rapid HIV testing (on-si PEP (on site) Rape kit (on-site) Referral to shelter Prefer not to answer	te)
Only answer 58d if part  58d. If no, which services  Counselling (or STI screening a Emergency cor J88 form  Other (please s)  Only ask question 58e  58e. Why were you una	es did you need that you nesite) and treatment (on-site) antraception (on-site) apecify)  e if participant was unatable to get a J88 form?	o access post-violence were not able to get a	ce services (question 58 at the mobile clinic?  Rapid HIV testing (on-si PEP (on site)  Rape kit (on-site)  Referral to shelter  Prefer not to answer	te)

PEP (mobile clinic)								
***Note: if the participant already answered this in question 20 or 40, you do not need to repeat the question***								
59.	Have you heard of PEP (post-exposure prophylaxis)?							
	☐ I have heard of it and know what it is ☐ I've heard of it but am not sure what it is							
	l've never heard	of it		Prefer not to answer				
For	For those who have never heard of PEP or are not sure what it is, explain:							
	"PEP is medication that is taken shortly after a potential exposure to HIV that can							
	, , ,	•	nore information abo					
60.			nobile clinic in the last					
	Yes	No	Don't know	Prefer not to answer				
60b	. If yes, were you able	to access PEP?						
	Always	Sometimes	Never	Don't know	Prefer not to answer			
Onl	ly ask question 60c if	participant was S	OMETIMES or NEVER	Rable to access PEP (question 60	<i>b</i> )			
60c	. During times when y	ou were unable to	get PEP, why were you	unable to access it? (Please select	all that apply)			
	I was told it was out of stock							
	☐ I was told it was not available for trans* people							
	I was told I wasn't eligible for another reason (eg. it was only for people who were raped or who had a condom break)							
	The staff asked too many questions about why I needed it							
	The staff were so rude I decided I did not want it anymore							
	☐ I was told I ask for it too often							
	☐ I was told they never offer it							
	I did not feel comfortable asking for it							
	Other		Don't know	Prefer not to ans	wer			
НС	RMONE THERA	PY (mobile clini		<del></del>				
				re you could access hormone thera	py?			
	Yes	No	Don't know	Prefer not to answer				
61h	If you were mabile s	linic staff able to to	ll vou whore you could					
010	61b. If yes, were mobile clinic staff able to tell you where you could get access to hormone therapy?							
	Yes, they referred me to a facility  Ves, they teld me I sould now another dector for a referral							
	Yes, they told me I could pay another doctor for a referral  No, they did not know about hormone therapy or where I could get it							
	Other	KNOW ADOUT NOTHIO	Don't know	Prefer not to ans	wor			
					vv⊂l			
62.	62. How satisfied are you with the health services for transgender people at the mobile clinic?  (If 1 is VERY UNSATISFIED and 5 is VERY SATISFIED)							
	1 - Very unsatisfie	ed [	2 - Unsatisfied	3 - Neutral				
	4 - Satisfied		5 - Very satisfied	Don't know				
	Prefer not to answ	wer						

62b.	. If you feel unsatisfied or very unsatisfied, plea	se specify the reason why:	
63.	How could the mobile clinic improve services	for transgender people?	
05.	non could the modific chine improve services	or transgenaer people.	
AL	L PARTICIPANTS		
64.	Do you remember answering a similar set of q	uestions about your experie	ences at health facilities about a year ago?
	Yes No		Don't know
65.	Do you identify as any of these other groups?		
	Sex worker		Person who uses drugs
	Gay man, bisexual man, or other man who h	as sex with men	None
	Prefer not to answer		
66.	Would you be willing to do an individual inter	view to tell us more about y	our experience?
	Yes No		

67.	Is there anything else you would like to tell us?

Thank participant for their time and ask if they have any questions for you.