



RITSHIDZE

SAVING OUR LIVES

Uthukela District 2021 Q1 DATA REPORT

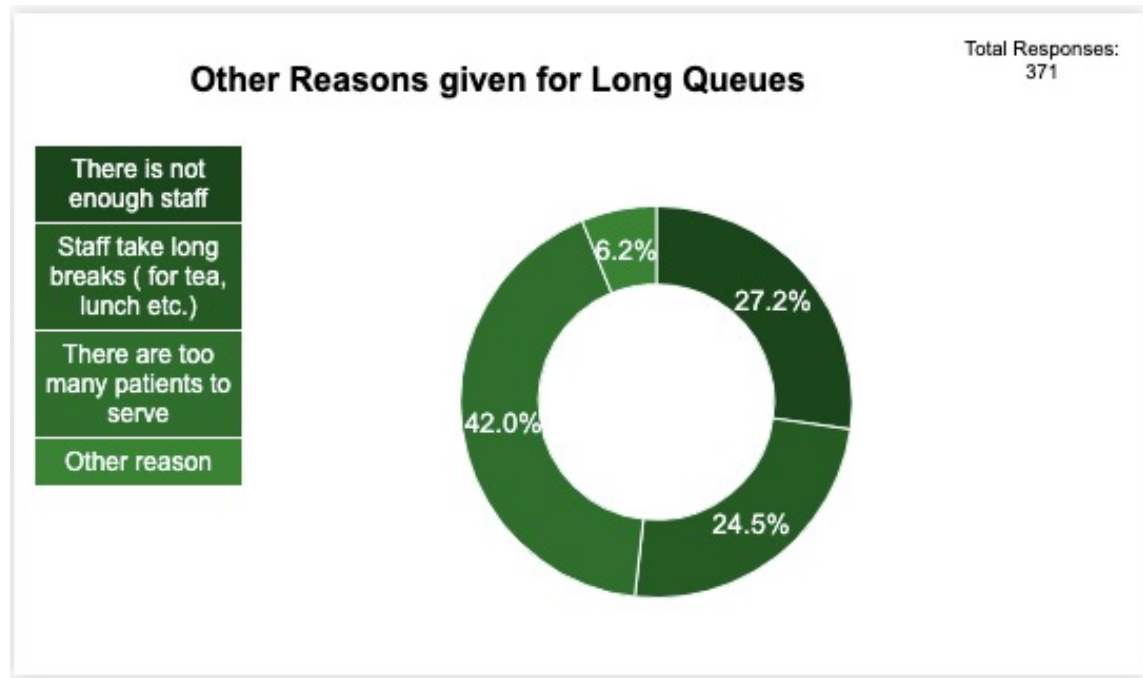
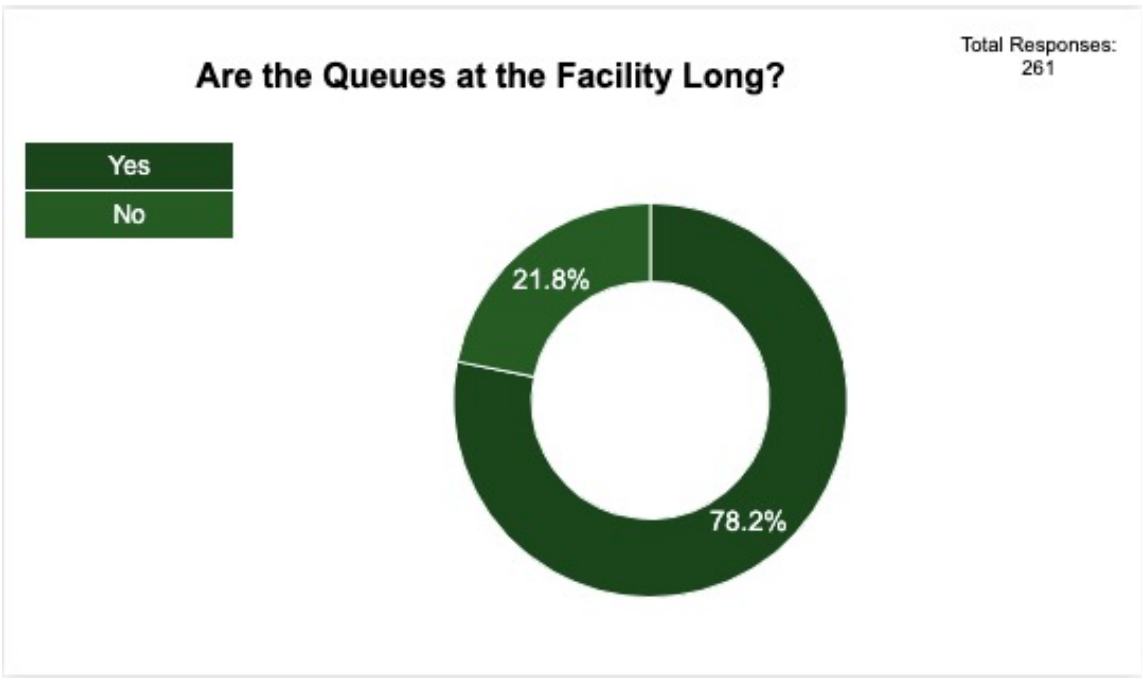
January 2021

FACILITY HOURS & WAITING TIMES





78.2% of patients report long queues. Average waiting times — the shortest time is reported at Ekuvukeni Clinic (2hrs45min) the longest is at Injisuthi Clinic (5hrs30min)



FACILITY STAFF



Monitoring data from Ritshidze show both patients and managers see shortages of staff

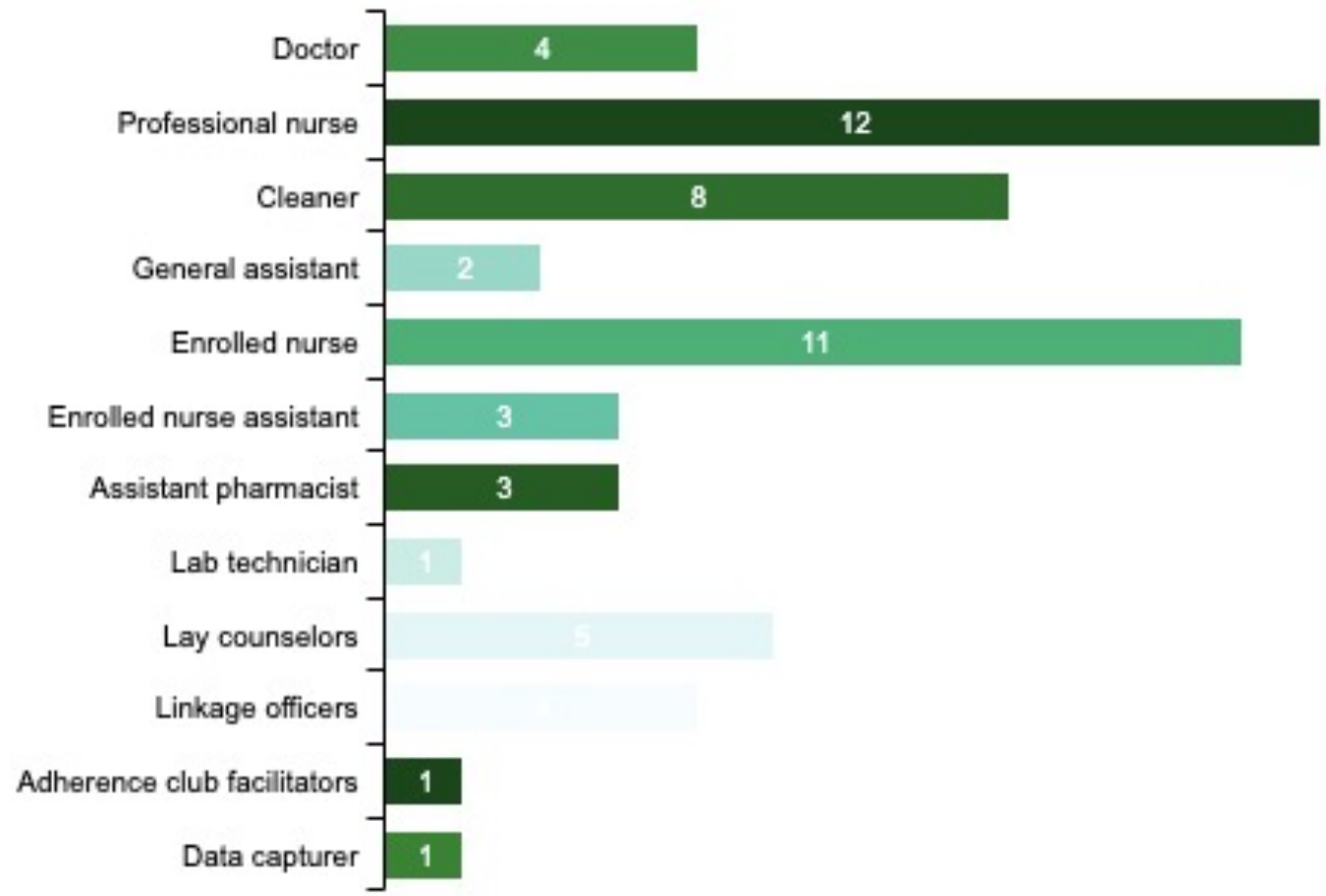
82.4% of patients said there was never enough staff to meet patients' needs at their clinic.

100% of facility managers reported that there was not enough clinical and/or non-clinical staff at the facility.



Which Cadres are Understaffed?

Total Responses:
55



The cadres most commonly reported as being understaffed:

- professional nurses
- enrolled nurses
- cleaners

CLINIC CONDITIONS & PATIENT SAFETY



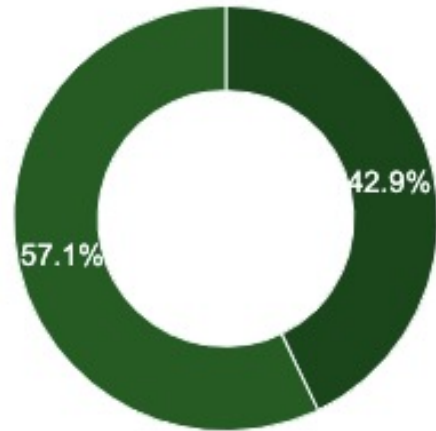
Half of clinics are observed to be in bad condition



What is the Condition of the Building?

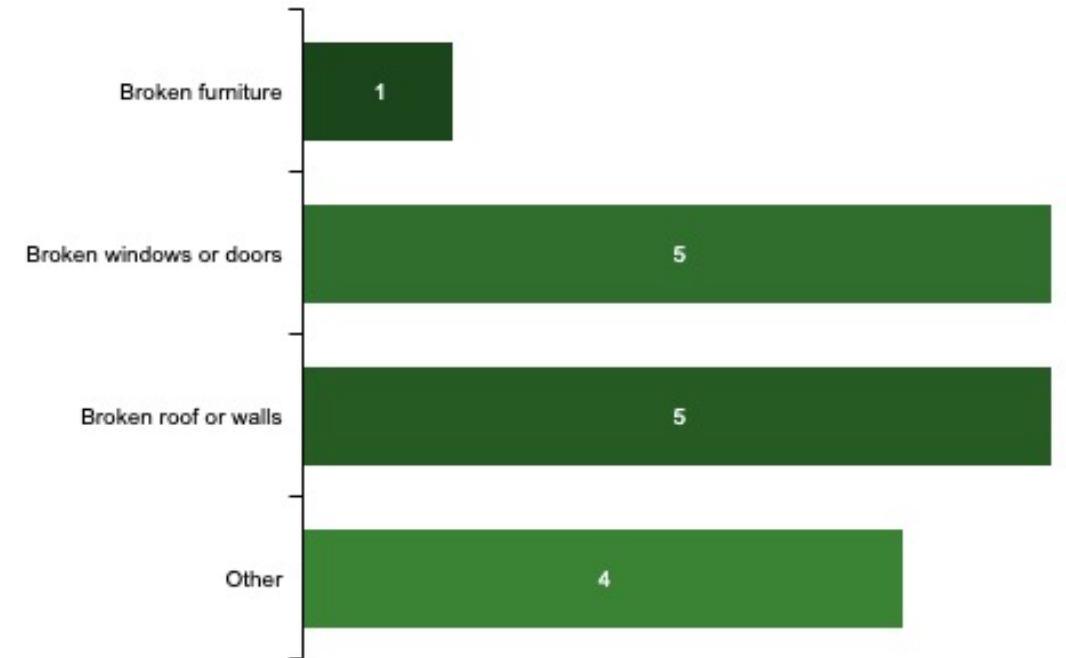
Total Responses:
14

Good
Bad



Concerns with the Condition of Building:

Total Responses:
15



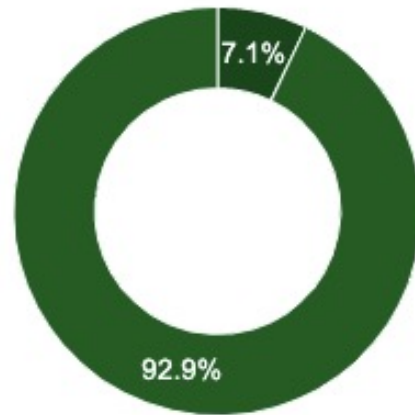
92.9% of clinics are observed to have toilets in bad condition



What is the Condition of the Toilets?

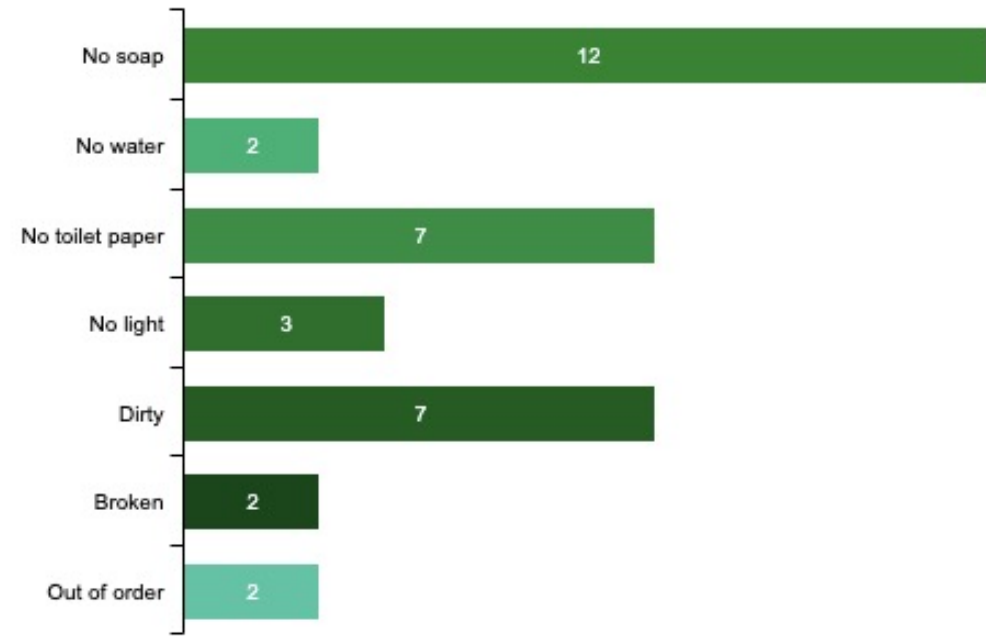
Total Responses:
14

Good
Bad



Concerns with the condition of the Toilets:

Total Responses:
35





Facility Managers at 14 sites report there is not enough space at the clinic to meet patient needs and something additional is needed

Province	District	Number of Facilities Assessed	Facility Manager: Is there enough space in the facility to meet patient's needs?			SCORE
			Yes enough space	No, we require something additional	Don't know	
KwaZulu-Natal	uThukela	14	0	14	0	No, we require something additional

8 facilities need more space for private HIV testing & counselling — another 10 facilities needed more space for filing systems



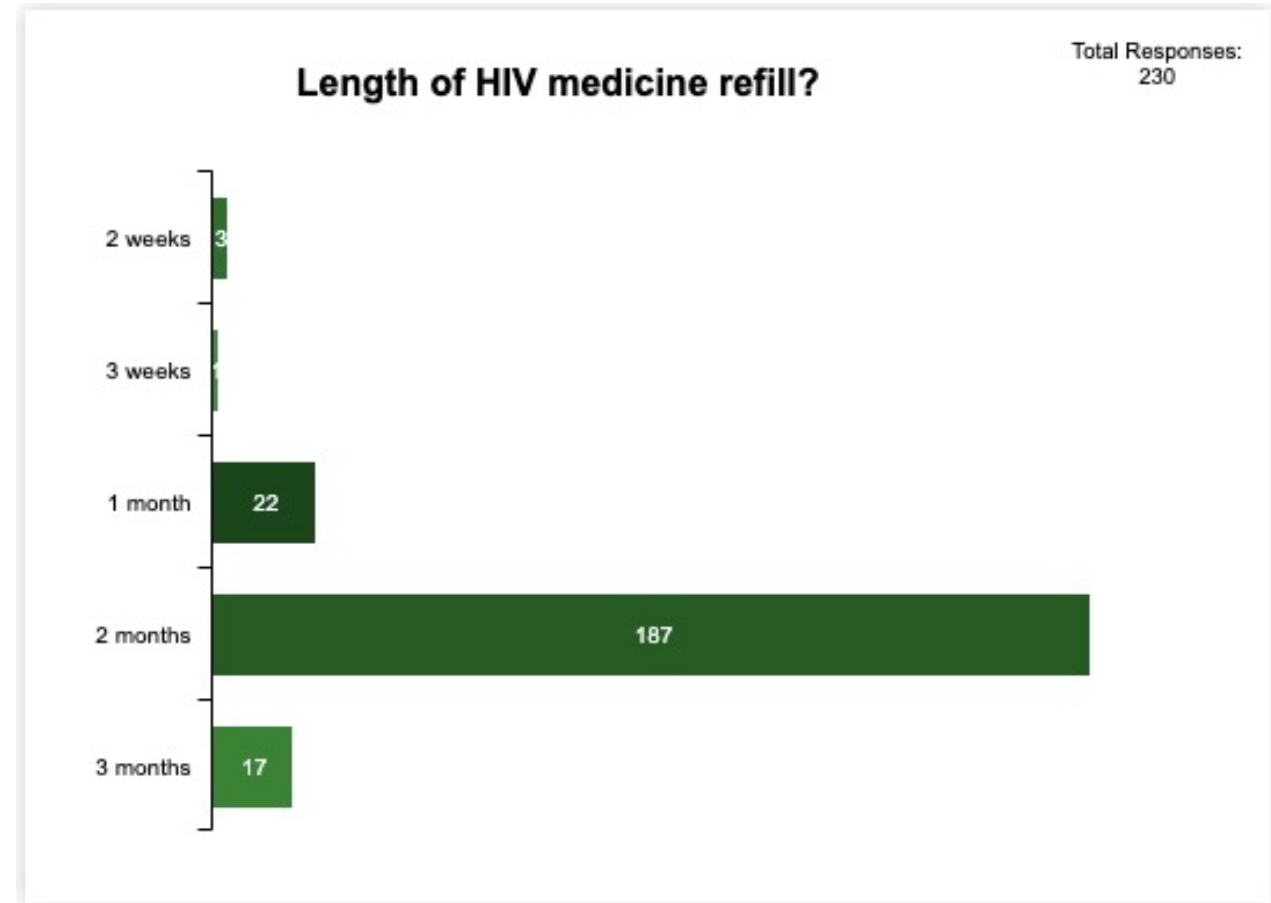
Province	District	Number of Facilities Assessed	What do you need more space for?									
			Adherence clubs	Private HIV counseling or testing	Data capturers	Files	Laboratory space	Rooms for medical care	Other	Pharmacy	Storage	Patients waiting space
KwaZulu-Natal	uThukela	14	1	8	6	10	1	4	0	2	7	9

ARV COLLECTION & ACCESS



Short supply of ARVs

All PLHIV should receive at least 2 months supply of ARVs at a time, with commitments that this would increase to 3 months — however 10% of PLHIV reported less than this.



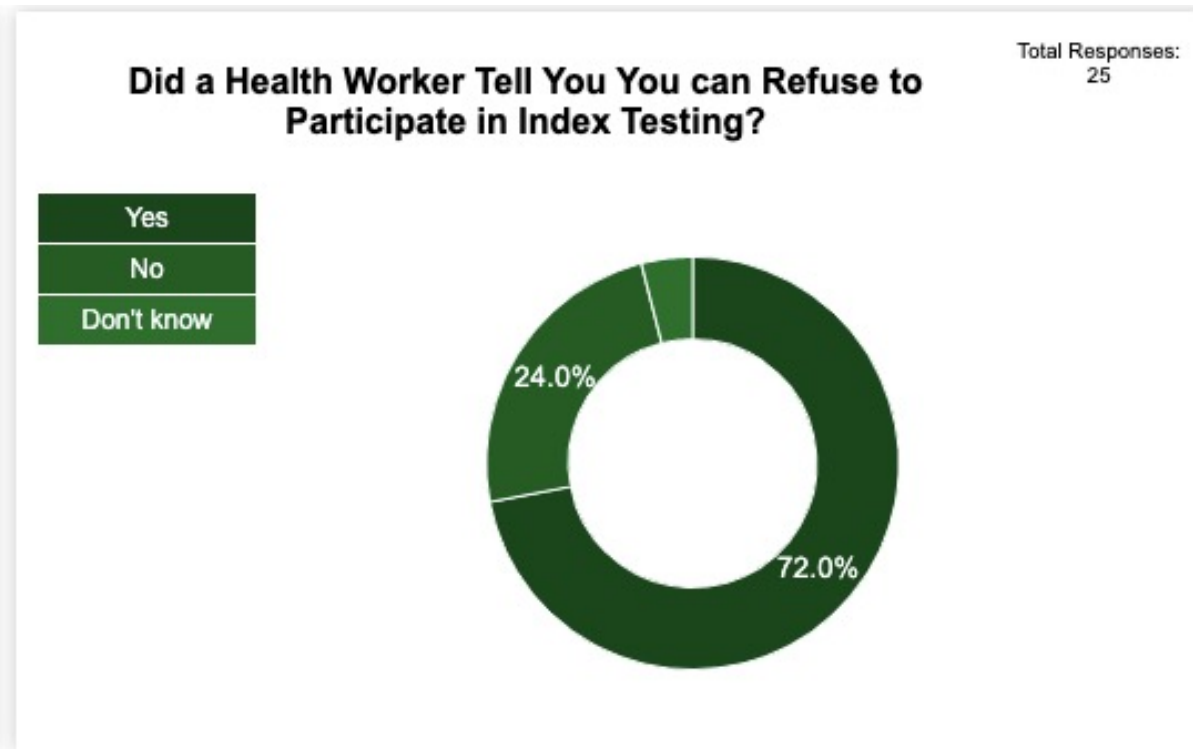
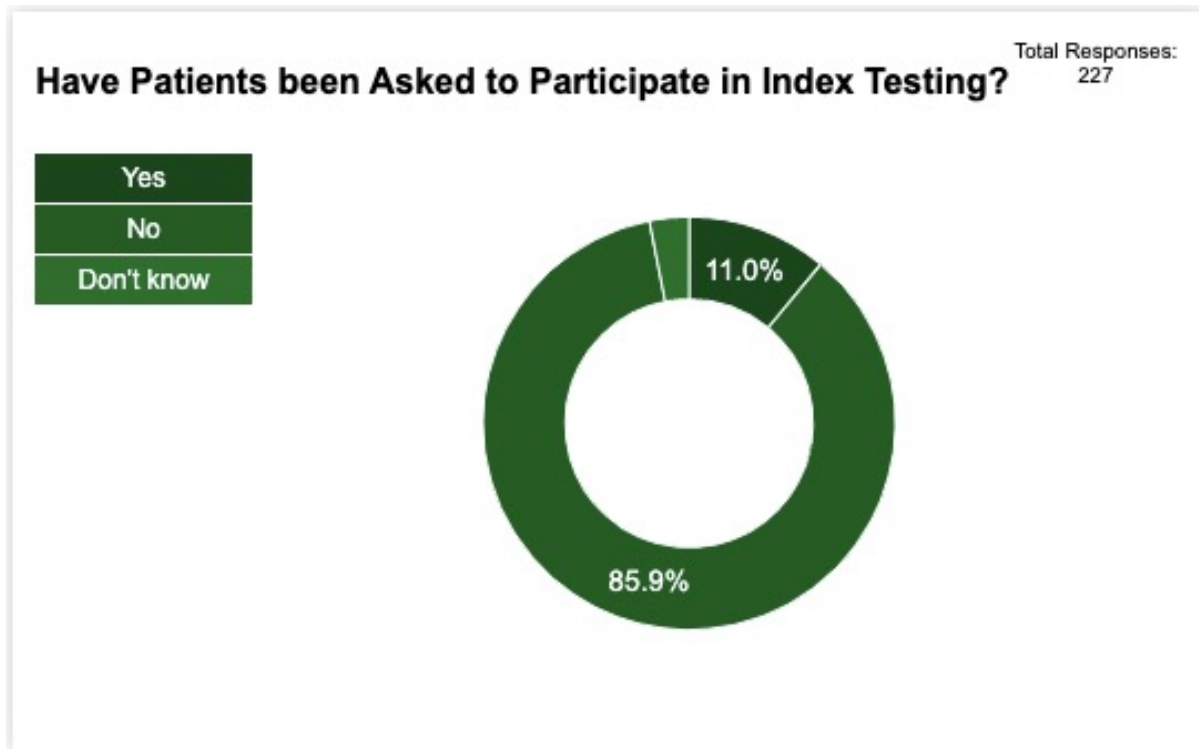
ARV refill length variable across facilities. Large numbers of PLHIV in Uthukela getting 1 month supply.

Province	District	Facility	Length of HIV medicine refill?							
			1 week	2 weeks	3 weeks	1 month	2 months	3 months	6 months	Don't know
KwaZulu-Natal	uThukela	Amazizi Clinic	0	0	0	1	10	4	0	0
KwaZulu-Natal	uThukela	Oliviershoek Clinic	0	1	0	0	11	4	0	0
KwaZulu-Natal	uThukela	Driefontein Clinic	0	0	0	0	14	2	0	0
KwaZulu-Natal	uThukela	Emmaus Gateway Clinic	0	0	0	0	14	2	0	0
KwaZulu-Natal	uThukela	Acaciavale Clinic	0	0	0	0	15	0	0	0
KwaZulu-Natal	uThukela	Watersmeet Clinic	0	0	0	0	15	0	0	0
KwaZulu-Natal	uThukela	Bergville Clinic	0	0	0	0	15	0	0	0
KwaZulu-Natal	uThukela	Ekuvukeni Clinic	0	0	0	0	15	0	0	0
KwaZulu-Natal	uThukela	Walton Clinic	0	0	0	1	15	0	0	0
KwaZulu-Natal	uThukela	Dukuza Clinic	0	1	0	2	11	2	0	0
KwaZulu-Natal	uThukela	Wembezi Clinic	0	0	1	2	11	1	0	0
KwaZulu-Natal	uThukela	Ncibidwane Clinic	0	0	0	3	12	0	0	0
KwaZulu-Natal	uThukela	Steadville Clinic	0	0	0	3	12	0	0	0
KwaZulu-Natal	uThukela	AE Haviland Memorial Clinic	0	1	0	3	10	1	0	0
KwaZulu-Natal	uThukela	Injisuthi Clinic	0	0	0	7	7	1	0	0

CONFIDENTIALITY & PRIVACY



85.9% of PLHIV said that a HCW had not asked them for the names & contacts of partners for index testing. Of those who responded yes, 24% reported that they did not think they were allowed to “say no” or refuse to give the names of their partners.



Only 85.7% of facilities doing index testing say they always screen clients for intimate partner violence (IPV). A majority of the Facility Managers (76.9%) who do screen for IPV still contact all the partners of clients regardless of reported violence. This is a major concern and violation of people's safety and privacy.



ACCESS TO MEDICINES & STOCKOUTS





11% of patients report that people left without the medicines they needed in last 3 months — varying across facilities. HIV medicines & contraceptives most commonly reported.

Province	District	Number of Facilities Assessed	Patient Reports of Medicine Shortage(s)									
			HIV medicine	PrEP	TB medicine	Contraceptives	Pregnancy Test	Vaccines	Bandages (or other dry stock)	Other medicines or tests	None of the above	Don't know
KwaZulu-Natal	uThukela	9	4	1	3	12	0	4	0	4	0	2

Facility Managers reported stockouts and/or shortages in last 3 months across provinces. Contraceptives was most commonly reported



Province	District	Number of Facilities Assessed	Facility Staff Reports of Medicine Shortage(s)									
			HIV medicine	PrEP	TB medicine	Contraceptives	Pregnancy Test	Vaccines	Bandages (or other dry stock)	Other medicines or diagnostic tests	None of the above	Don't know
KwaZulu-Natal	uThukela	14	1	0	0	5	1	1	0	1	8	0

Thank you

www.data.ritshidze.org.za

