



RITSHIDZE
SAVING OUR LIVES

**Thabo Mofutsanyane District 2021 Q1
DATA REPORT**

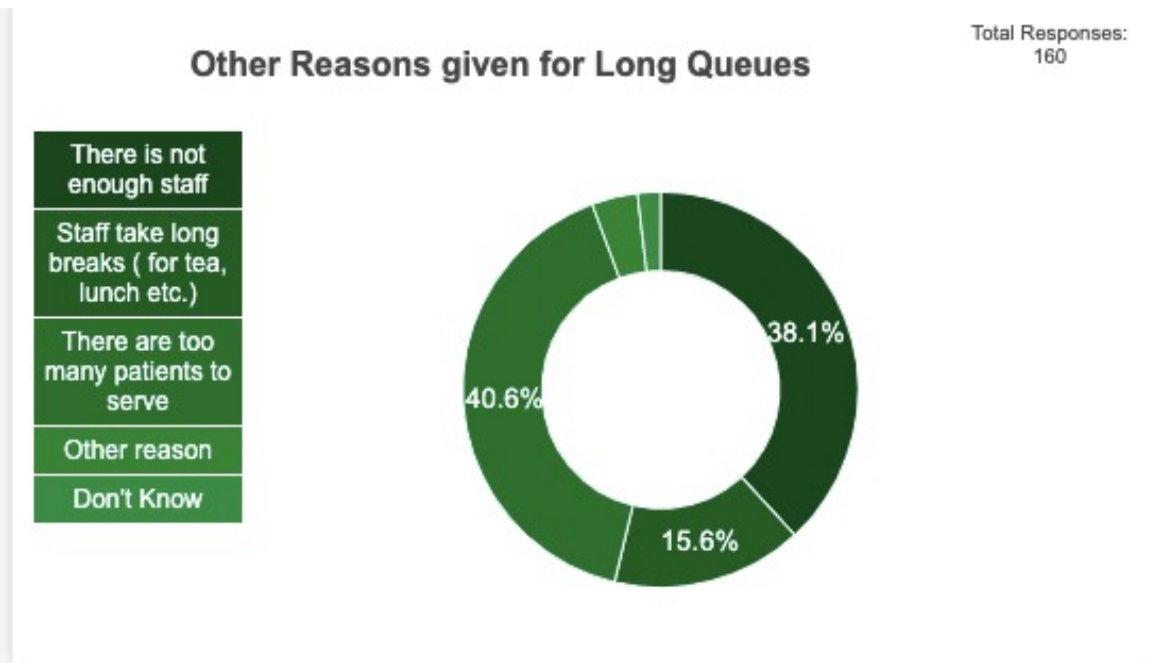
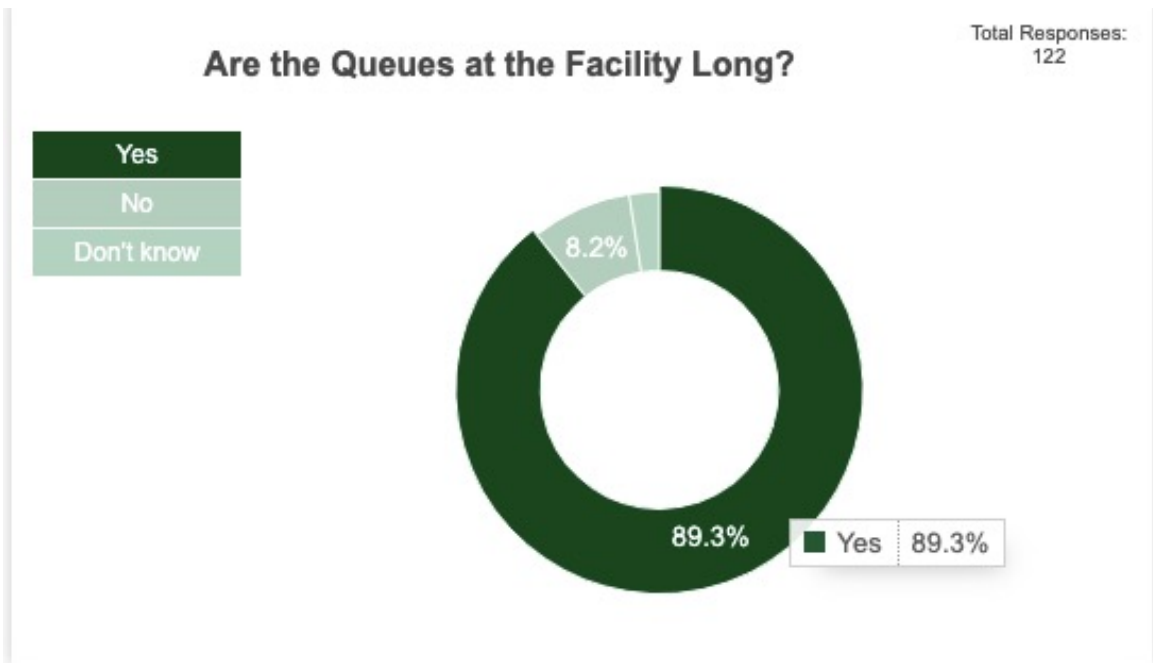
February 2021

FACILITY HOURS & WAITING TIMES





According to Ritshidze monitoring data, 89.3% of patients report long queues.



The shortest waiting time is reported at Bohlokong Clinic (4hrs13min) the longest is at Phuthaditjhaba Clinic (8hrs45min)



Average waiting times at facilities

Bohlokong Clinic	4:13
Thusa Bophelo Clinic	5:36
Harrismith Clinic	5:45
Namahali Clinic	5:56
Reitumetse Clinic	6:38
Boiketlo Clinic	7:44
Phuthaditjhaba Clinic	8:45

Solutions

FACILITY STAFF



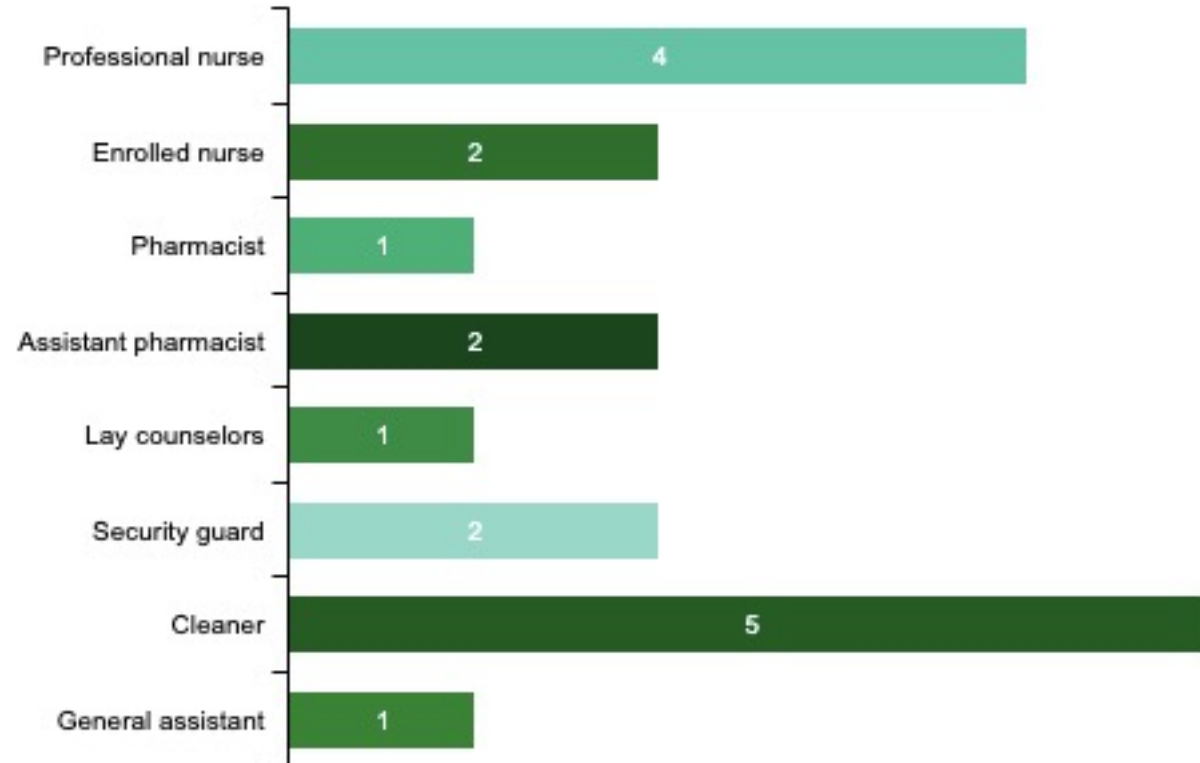
Monitoring data from Ritshidze show both patients and managers see shortages of staff

45% of patients said there was never enough staff to meet patients' needs at their clinic.

83% of facility managers reported that there was not enough clinical and/or non-clinical staff at the facility.

Which Cadres are Understaffed?

Total Responses:
18



The cadres most commonly reported as being understaffed:

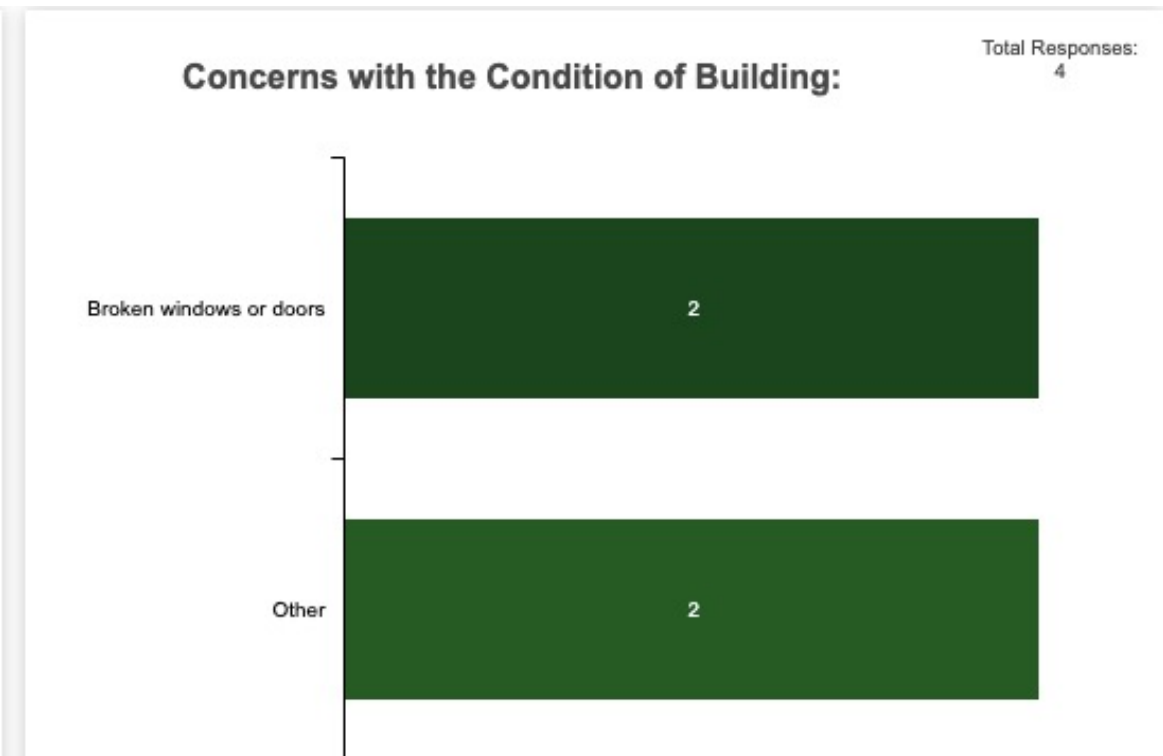
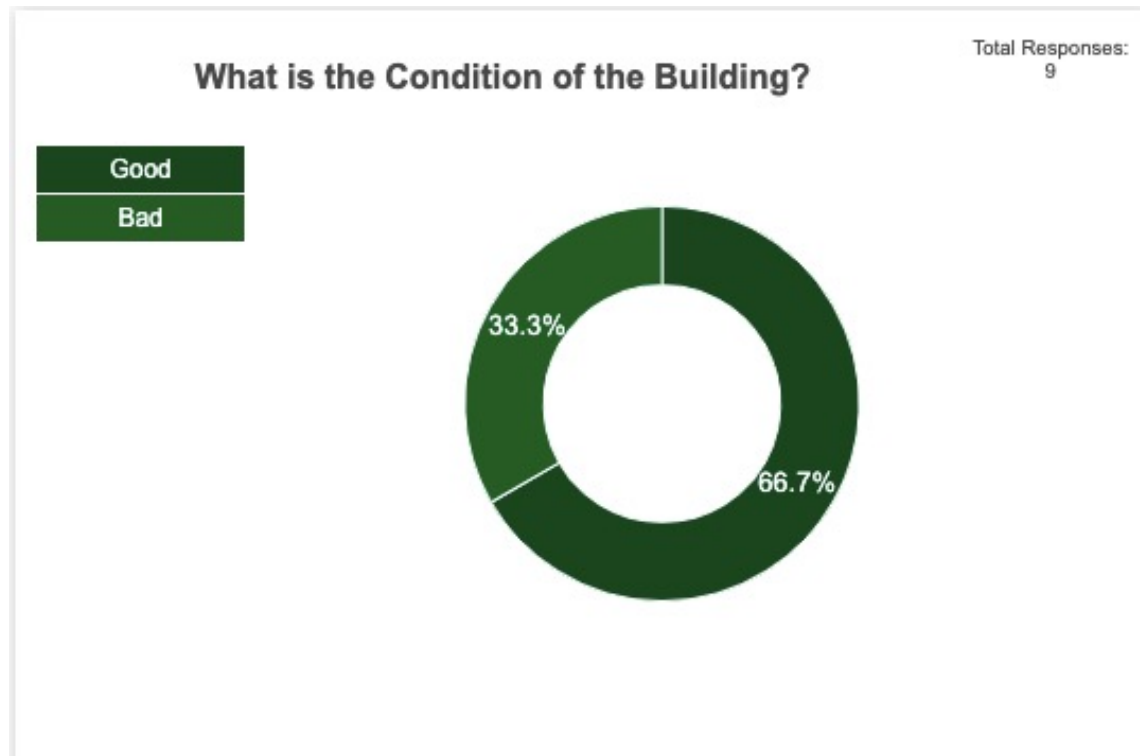
- professional nurses
- cleaner
- enrolled nurses
- assistant pharmacist

Solutions

CLINIC CONDITIONS & PATIENT SAFETY



Of all the clinics observed 33% were in a bad condition



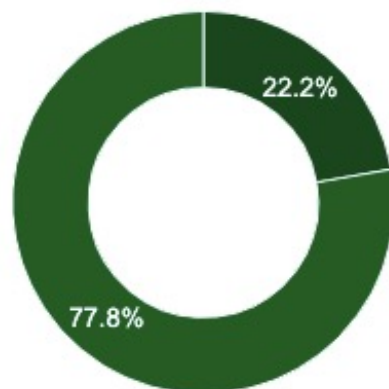
Ritshidze data shows that 77% of clinics are observed to have toilets in bad condition



What is the Condition of the Toilets?

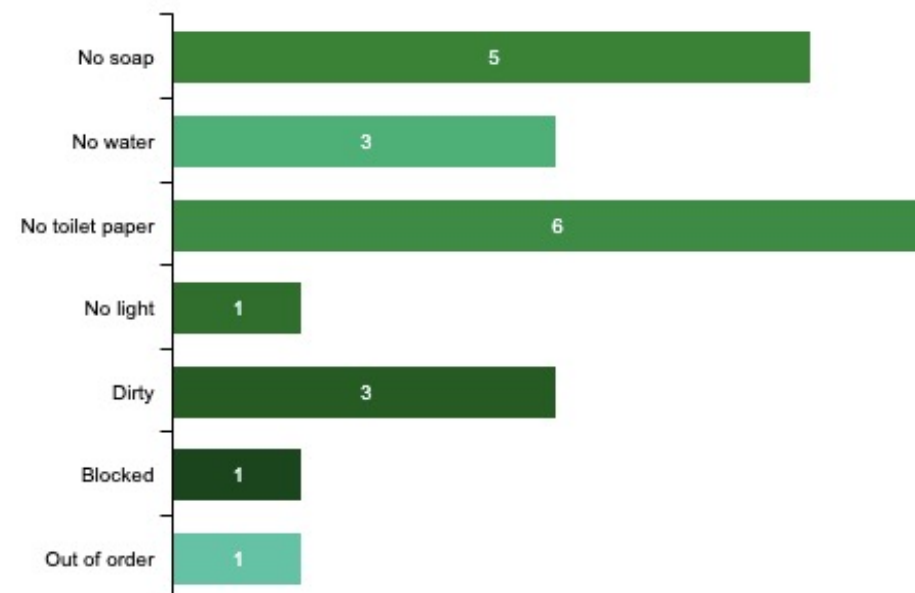
Total Responses:
9

Good
Bad



Concerns with the condition of the Toilets:

Total Responses:
20



Facility Managers at 5 sites report there is not enough space at the clinic to meet patient needs and something additional is needed



Province	District	Facility	Facility Manager: Is there enough space in the facility to meet patient's needs?			
			Yes enough space	No, we require something additional	Don't know	SCORE
Free State	Thabo Mofutsanyana	Bohlokong Clinic	0	1	0	No, we require something additional
Free State	Thabo Mofutsanyana	Harrismith Clinic	0	1	0	No, we require something additional
Free State	Thabo Mofutsanyana	Namahali Clinic	0	1	0	No, we require something additional
Free State	Thabo Mofutsanyana	Phuthaditjhaba Clinic	0	1	0	No, we require something additional
Free State	Thabo Mofutsanyana	Reitumetse Clinic	0	1	0	No, we require something additional
Free State	Thabo Mofutsanyana	Boiketlo Clinic	1	0	0	Yes enough space



2 facilities need more space for private HIV testing & counselling — another 3 facilities needed more patients waiting space

Province	District	Number of Facilities Assessed	What do you need more space for?									
			Patients waiting space	Rooms for medical care	Private HIV counseling or testing	Laboratory space	Files	Data captureurs	Adherence clubs	Pharmacy	Storage	Other
Free State	Thabo Mofutsanyana	5	3	1	2	0	3	2	0	3	3	1

Solutions

ARV COLLECTION & ACCESS

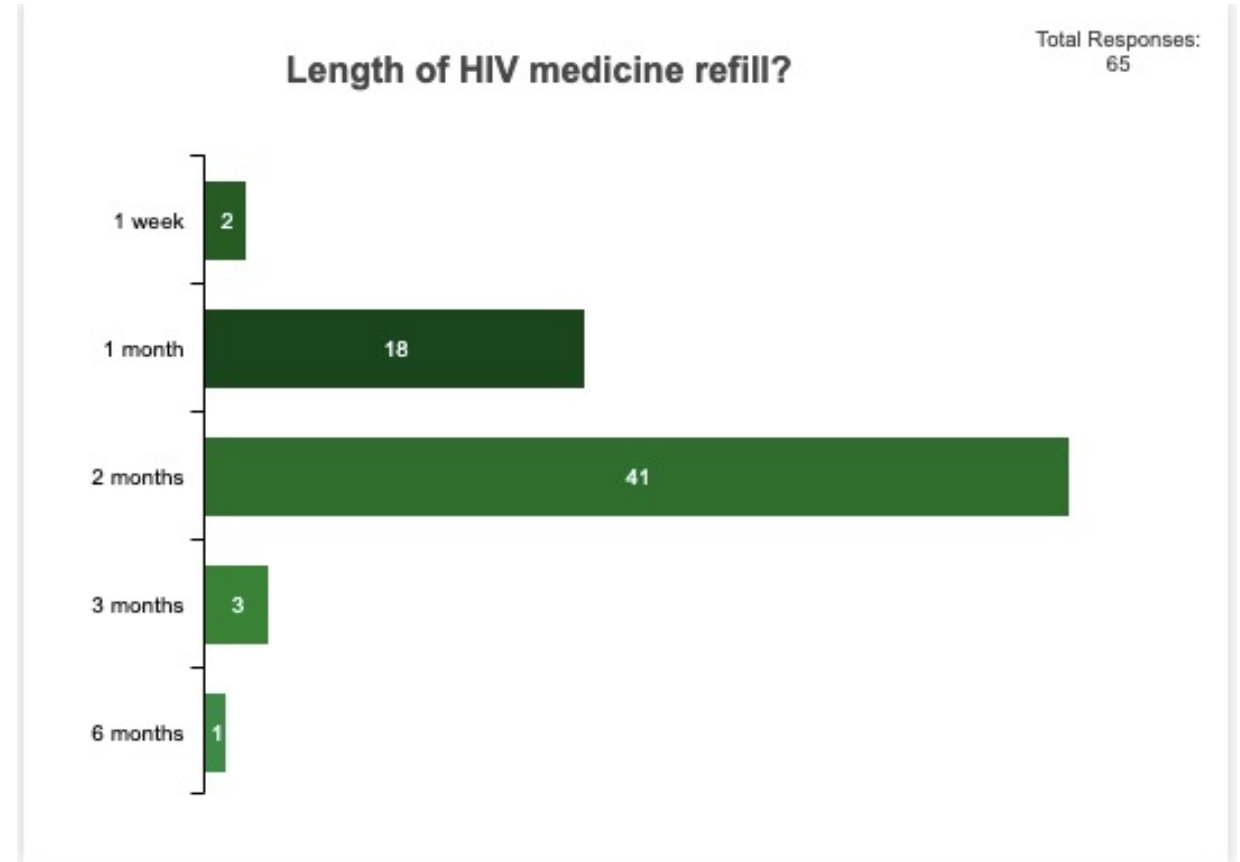


Short supply of ARVs



Almost 61.5% of PLHIV reported that they collect their ARV's the Facility (standard medicine dispensing)

All PLHIV should receive at least 2 months supply of ARVs at a time, with commitments that this would increase to 3 months — however 30.7% of PLHIV reported less than this.



ARV refill length variable across facilities. Large numbers of PLHIV in the district are getting 2 month supply.



Province	District	Facility	Length of HIV medicine refill?						
			1 week	2 weeks	3 weeks	1 month	2 months	3 months	6 months
Free State	Thabo Mofutsanyana	Phuthaditjhaba Clinic	0	0	0	3	2	0	1
Free State	Thabo Mofutsanyana	Bohlokong Clinic	0	0	0	3	10	2	0
Free State	Thabo Mofutsanyana	Thusa Bophelo Clinic	0	0	0	1	6	0	0
Free State	Thabo Mofutsanyana	Harrismith Clinic	2	0	0	1	10	1	0
Free State	Thabo Mofutsanyana	Boiketlo Clinic	0	0	0	2	3	0	0
Free State	Thabo Mofutsanyana	Namahali Clinic	0	0	0	6	9	0	0
Free State	Thabo Mofutsanyana	Reitumetse Clinic	0	0	0	2	1	0	0

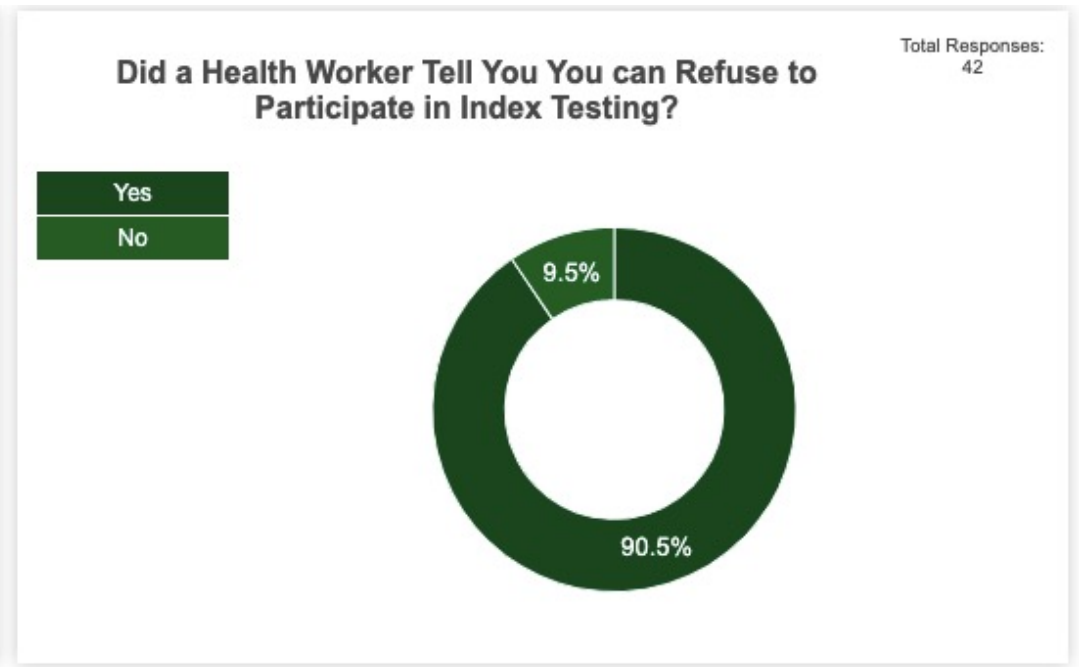
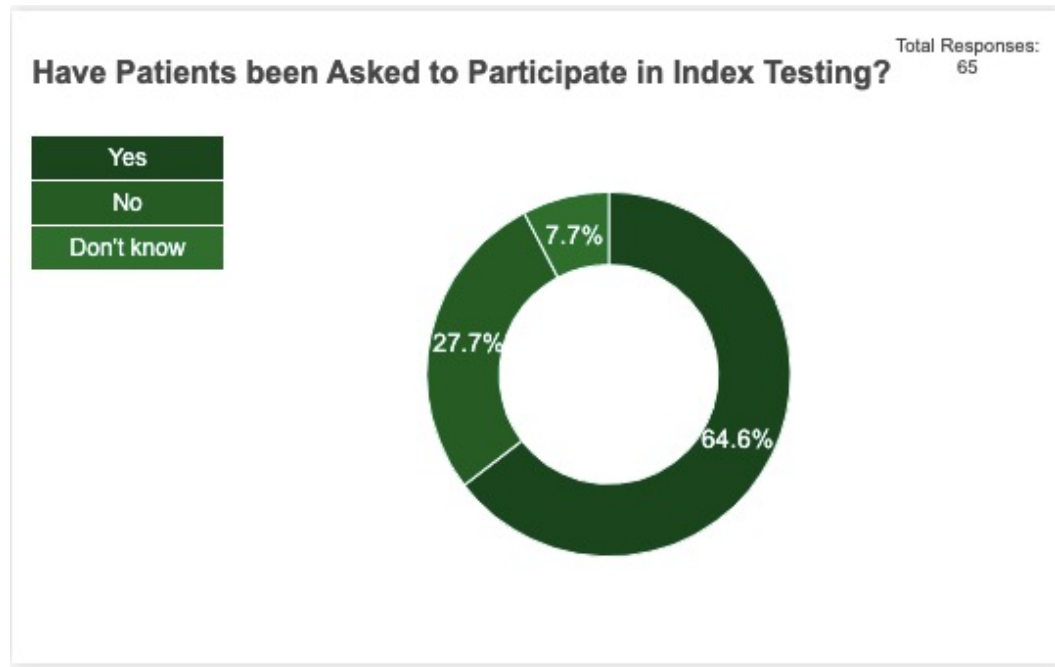
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CONFIDENTIALITY & PRIVACY



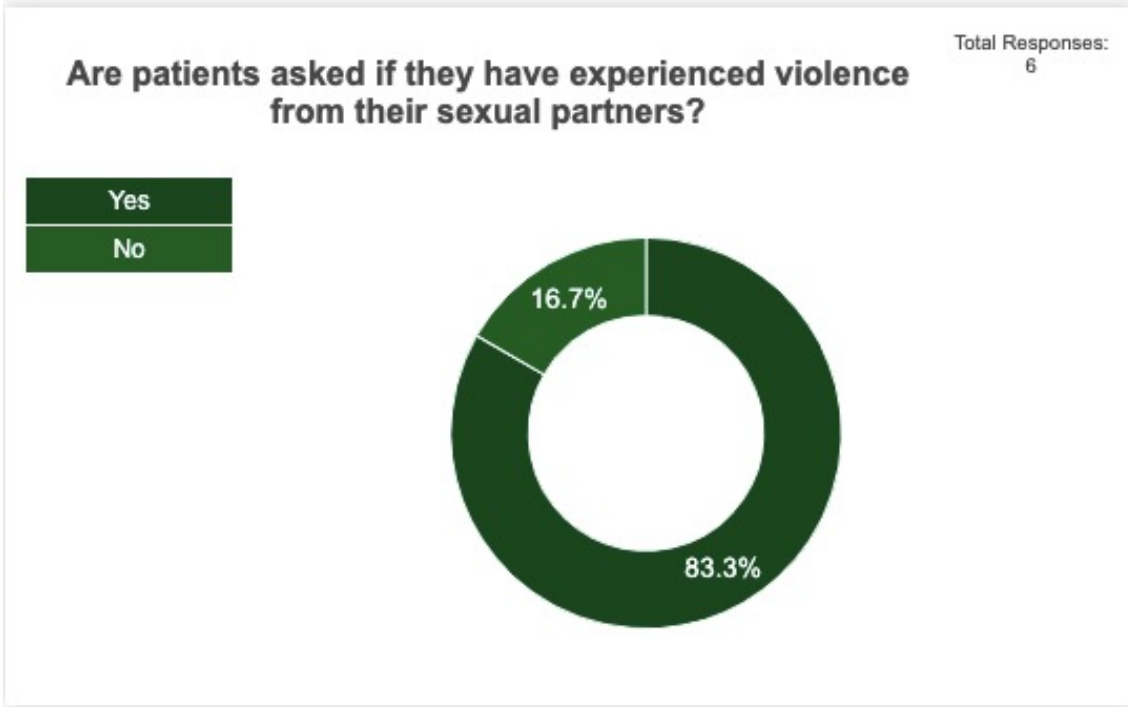


Almost 27.7% of PLHIV said that a HCW had not asked them for the names & contacts of partners for index testing. Of those who responded yes, 9% reported that they did not think they were allowed to “say no” or refuse to give the names of their partners.





Almost 77.8% of facilities doing index testing say they always screen clients for intimate partner violence (IPV). A majority of the Facility Managers (71.4%) who do screen for IPV still contact all the partners of clients regardless of reported violence. This is a major concern and violation of people's safety and privacy.

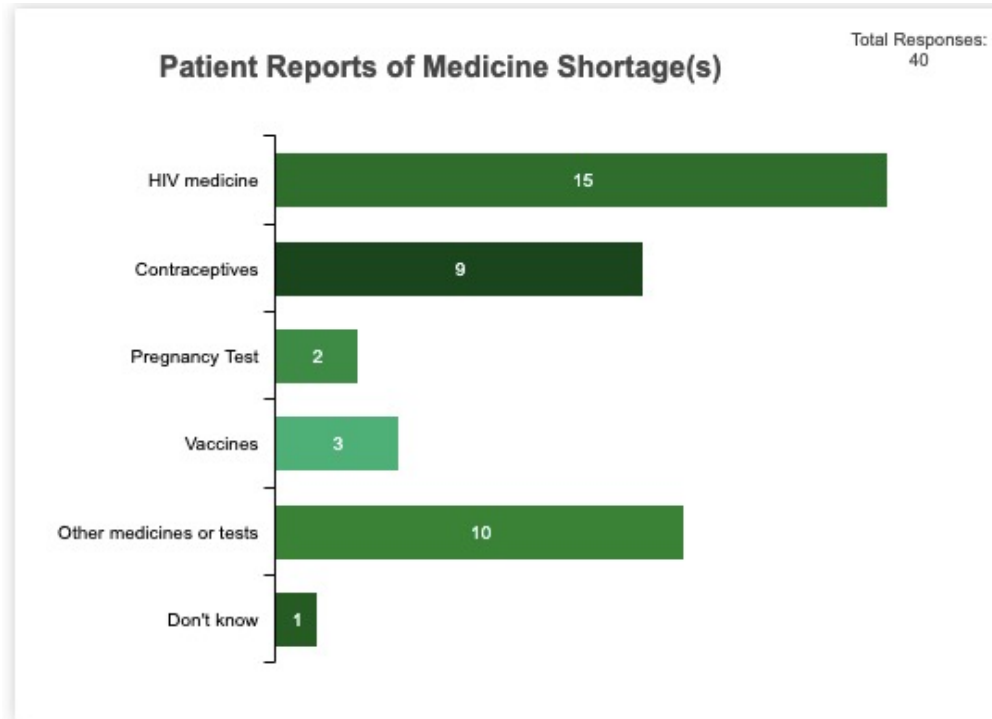


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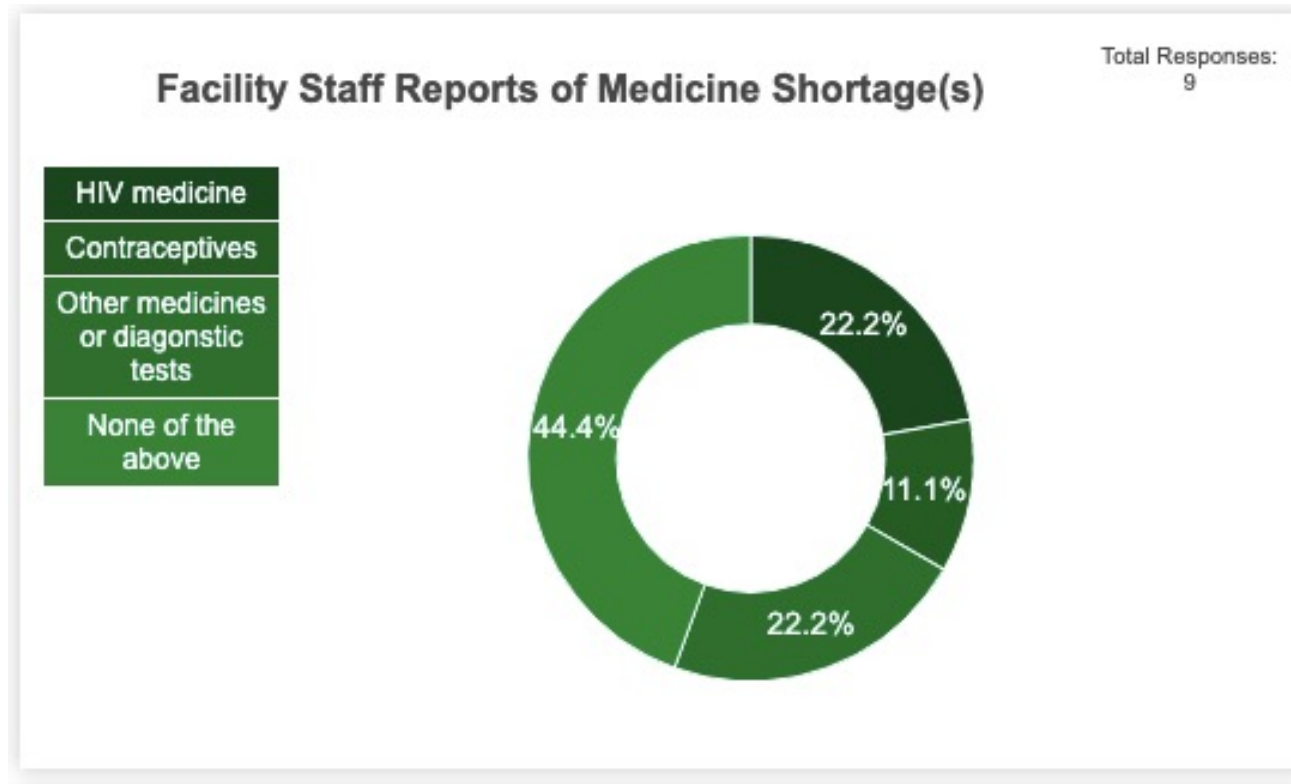
ACCESS TO MEDICINES & STOCKOUTS



24.6% of patients report that people left without the medicines they needed in last 3 months — varying across facilities. Vaccines, HIV Medicine and contraceptives most commonly reported.



Facility Managers reported stockouts and/or shortages in last 3 months across provinces. Contraceptives and HIV medicine was most commonly reported



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Thank you

www.data.ritshidze.org.za

