



**RITSHIDZE**

**SAVING OUR LIVES**

# Sedibeng District 2021 Q1 DATA REPORT

February 2021

# FACILITY HOURS & WAITING TIMES



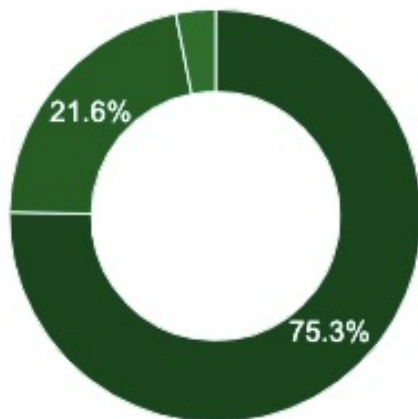
**75.3% of patients report long queues. Average waiting times — the shortest time is reported at Sebei Motsoeneng Clinic (3hrs04min) the longest is at Empilisweni CDC (5hrs52min)**



### Are the Queues at the Facility Long?

Total Responses:  
162

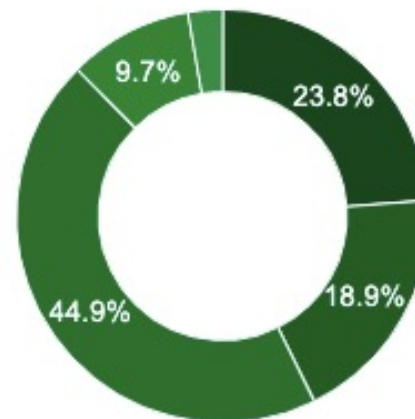
- Yes
- No
- Don't know



### Other Reasons given for Long Queues

Total Responses:  
185

- There is not enough staff
- Staff take long breaks ( for tea, lunch etc.)
- There are too many patients to serve
- Other reason
- Don't Know





# PROPOSED SOLUTIONS



# FACILITY STAFF



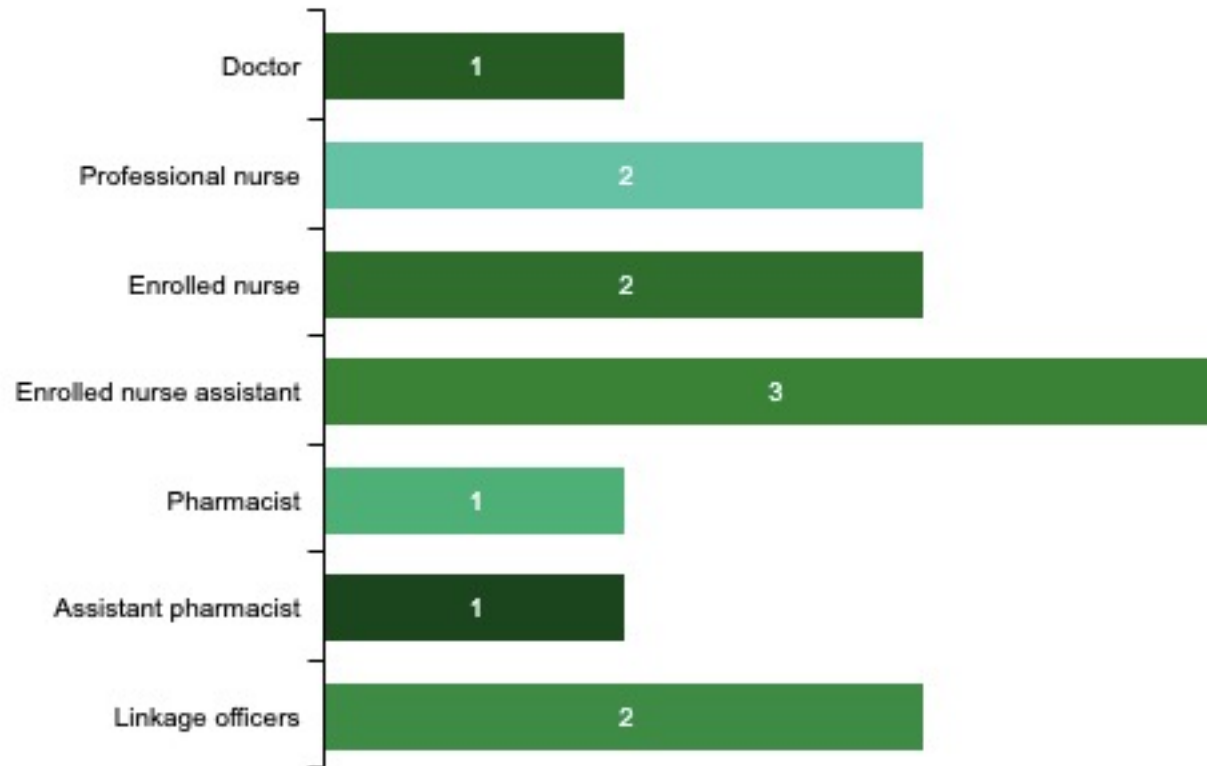
# Monitoring data from Ritshidze show both patients and managers see shortages of staff

**55.8%** of patients said there was always enough staff to meet patients' needs at their clinic.

**27.3%** of facility managers reported that there was not enough clinical and/or non-clinical staff at the facility.

## Which Cadres are Understaffed?

Total Responses:  
12



**The cadres most commonly reported as being understaffed:**

- enrolled nurse
- enrolled nurse assistant
- professional nurse



# PROPOSED SOLUTIONS

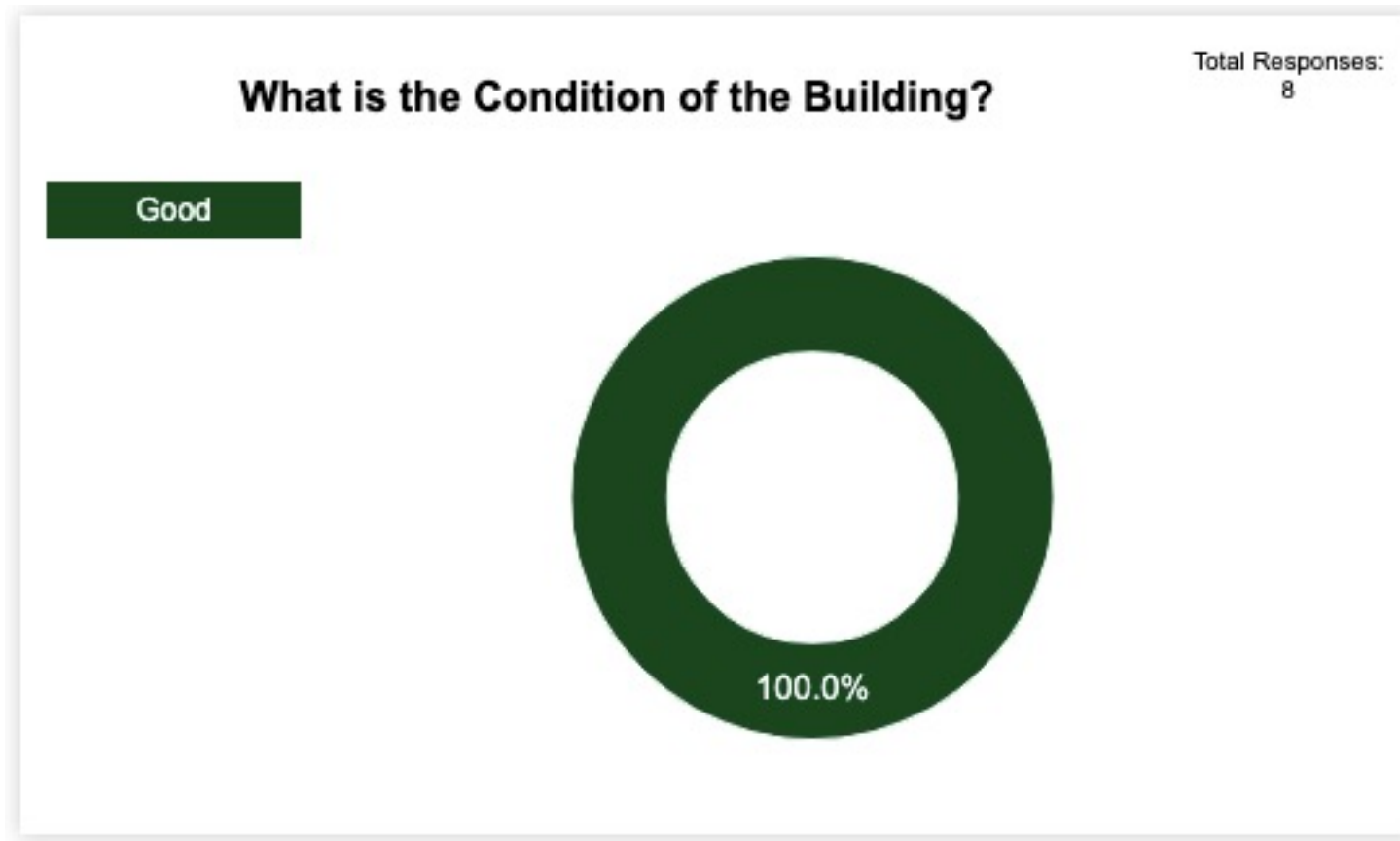




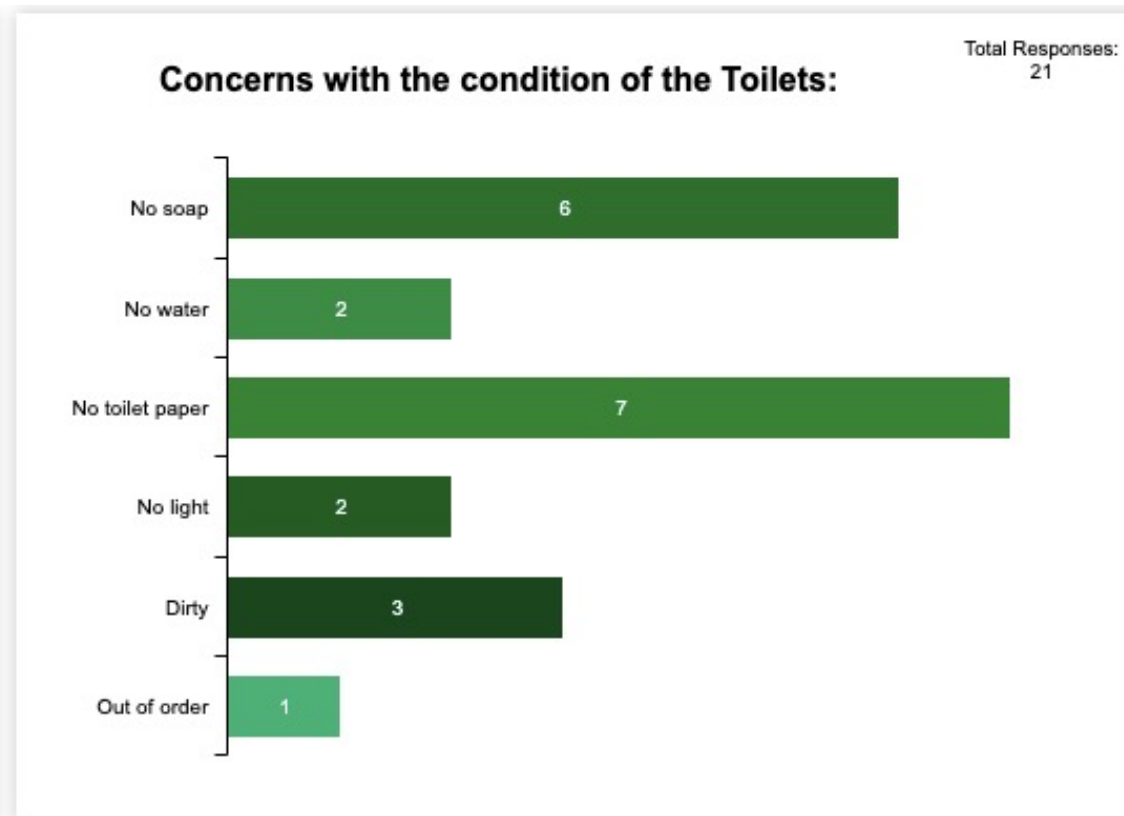
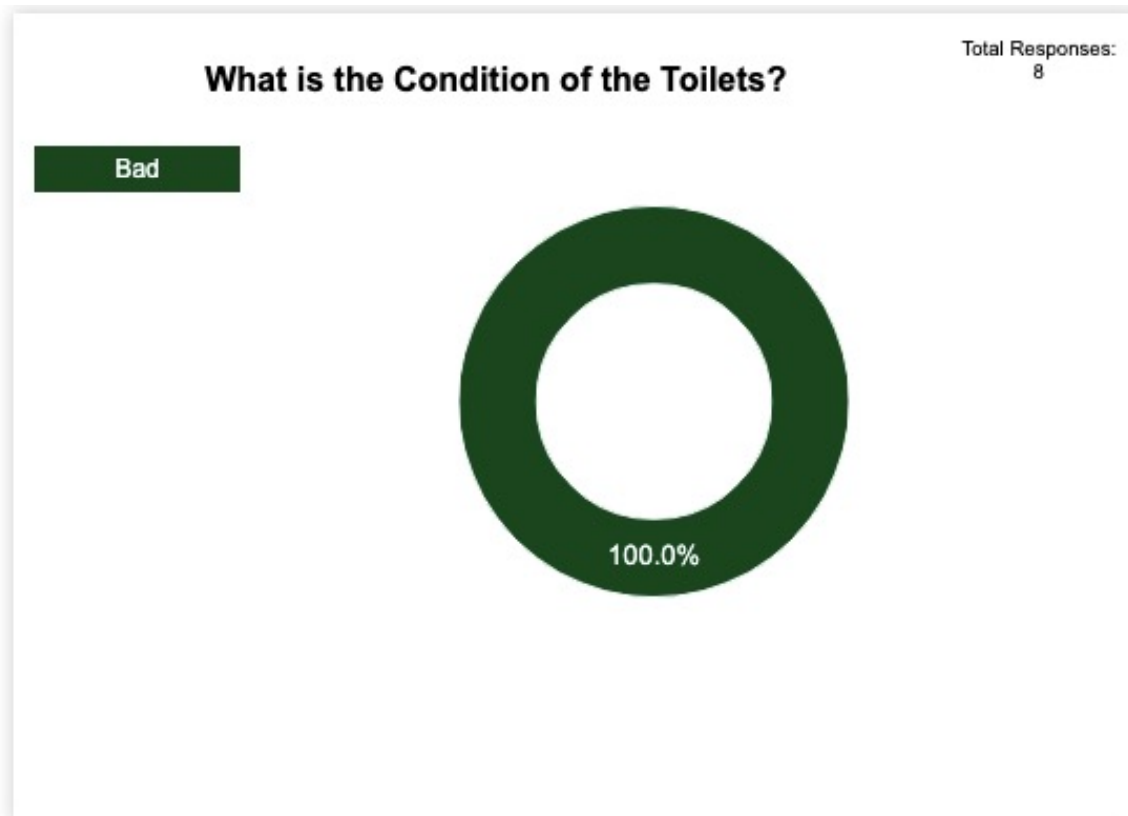
# CLINIC CONDITIONS & PATIENT SAFETY



# 100% of clinic buildings observed were in good condition



# 100% of clinics are observed to have toilets in bad condition – the toilets has no toilet paper or soap for patient use





**Facility Managers at 34 sites report there is not enough space at the clinic to meet patient needs and something additional is needed**

<b>Facilities in need of additional space</b>		
Market Avenue Clinic	Bophelong CDC (Emfuleni)	Empilisweni CDC
Midvaal CDC	Sebei Motsoeneng Clinic	Zone 17 Clinic

# 5 facilities need more space for patients waiting space and rooms for medical care



Province	District	Facility	What do you need more space for?										
			Patients waiting space	Rooms for medical care	Private HIV counseling or testing	Laboratory space	Files	Data capturers	Adherence clubs	Pharmacy	Storage	Other	
Gauteng	Sedibeng	Midvaal CDC	1	1	0	0	0	0	0	0	0	0	0
Gauteng	Sedibeng	Market Avenue Clinic	1	0	1	0	0	0	0	0	0	0	0
Gauteng	Sedibeng	Sebei Motsoeneng Clinic	0	1	0	0	1	0	0	1	0	0	0
Gauteng	Sedibeng	Empilisweni CDC	1	1	1	0	1	0	0	0	1	0	0
Gauteng	Sedibeng	Bophelong CDC (Emfuleni)	1	1	1	0	1	1	1	1	1	1	0
Gauteng	Sedibeng	Zone 17 Clinic	1	1	1	1	1	1	0	1	1	1	0



# PROPOSED SOLUTIONS



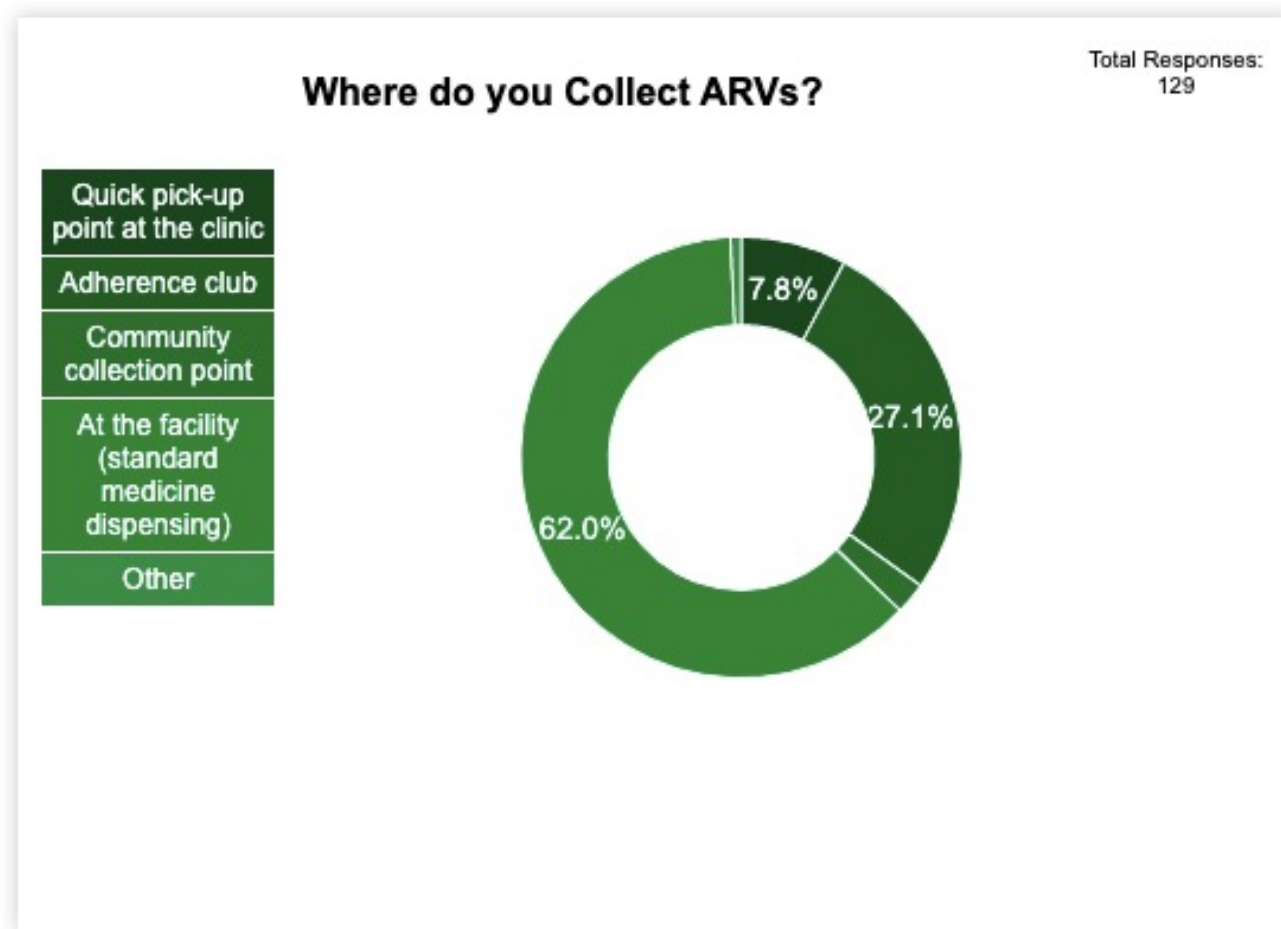
# ARV COLLECTION & ACCESS



# Collection of ARVs



A majority of PLHIV (62%) collect their ARVs at the facility

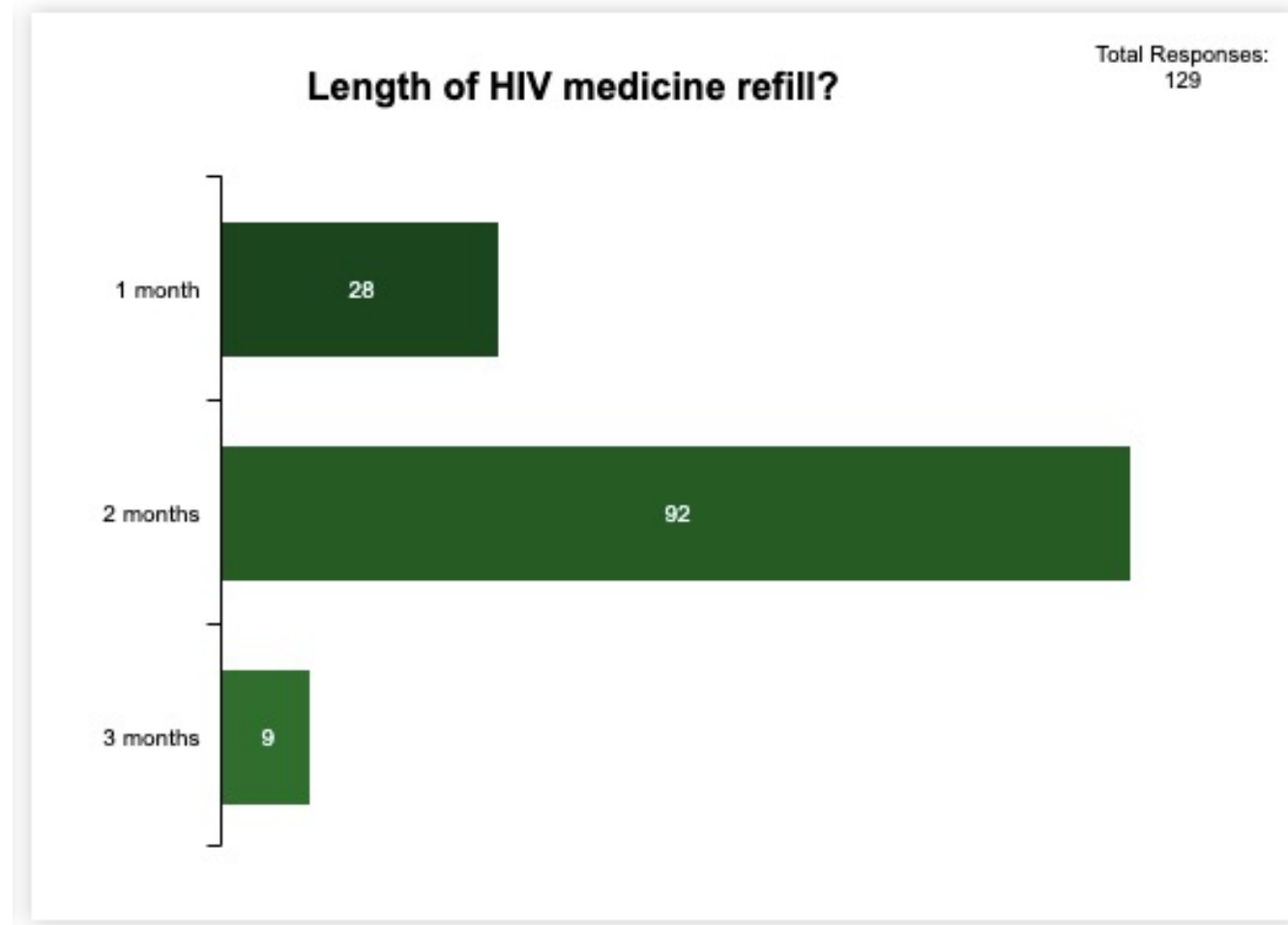




# Short supply of ARVs



A majority of PLHIV receive at least 2 months supply of ARVs at a time



# ARV refill length across facilities. Large numbers of PLHIV in Sedibeng District getting 2 month supply – a majority of PLHIV receive only a 1 month refill at Empilisweni CDC and Zone 17 Clinic



Province	District	Facility	Length of HIV medicine refill?					
			1 week	2 weeks	3 weeks	1 month	2 months	3 months
Gauteng	Sedibeng	Boipatong CHC	0	0	0	1	11	3
Gauteng	Sedibeng	Midvaal CDC	0	0	0	1	14	2
Gauteng	Sedibeng	Sebei Motsoeneng Clinic	0	0	0	1	13	1
Gauteng	Sedibeng	Levai Mbatha CHC	0	0	0	2	14	1
Gauteng	Sedibeng	Market Avenue Clinic	0	0	0	2	13	0
Gauteng	Sedibeng	Bophelong CDC (Emfuleni)	0	0	0	4	9	2
Gauteng	Sedibeng	Zone 17 Clinic	0	0	0	7	8	0
Gauteng	Sedibeng	Empilisweni CDC	0	0	0	10	10	0



# PROPOSED SOLUTIONS

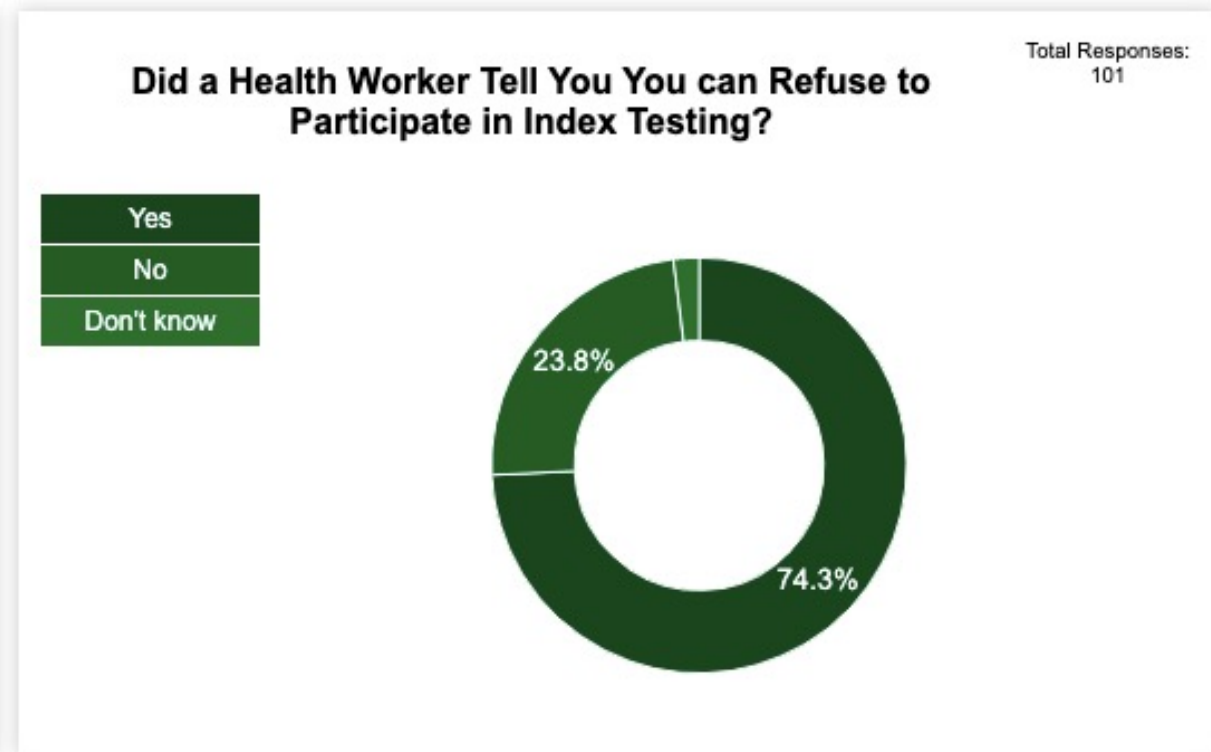
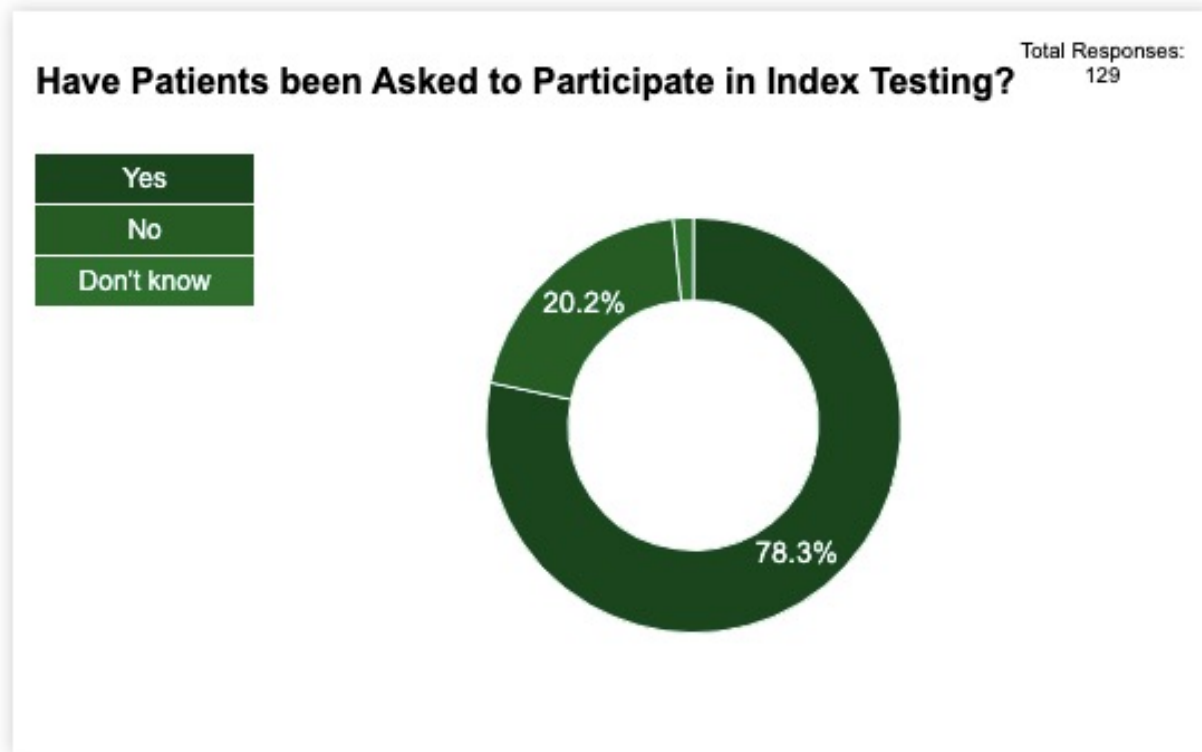


# CONFIDENTIALITY & PRIVACY





**20.2% of PLHIV said that a HCW had not asked them for the names & contacts of partners for index testing. Of those who responded yes, 23.8% reported that they did not think they were allowed to “say no” or refuse to give the names of their partners.**



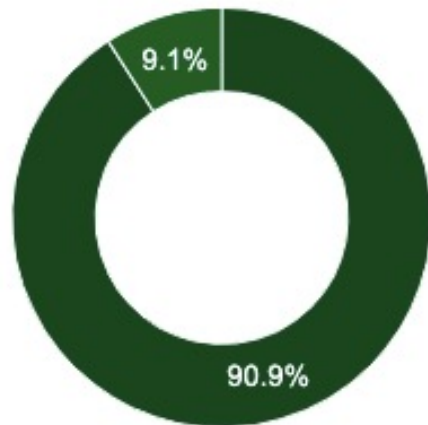
**A majority of facilities (90.9%) doing index testing say they always screen clients for intimate partner violence (IPV). Facility Managers (63.6%) who do screen for IPV still contact all the partners of clients regardless of reported violence. This is a major concern and violation of people's safety and privacy.**



**Are patients asked if they have experienced violence from their sexual partners?**

Total Responses:  
11

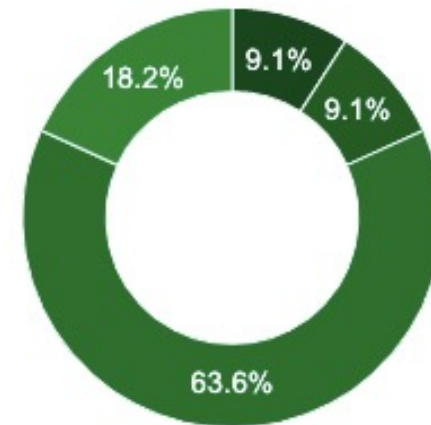
- Yes
- Sometimes



**In case of violence from a sexual partner, what do you do with the contact information of the sexual partner?**

Total Responses:  
11

- Only contact partners of the client who have no history of violence for HIV testing
- Do not contact partners of client for HIV testing
- Contact all partners for HIV testing
- Other





# PROPOSED SOLUTIONS

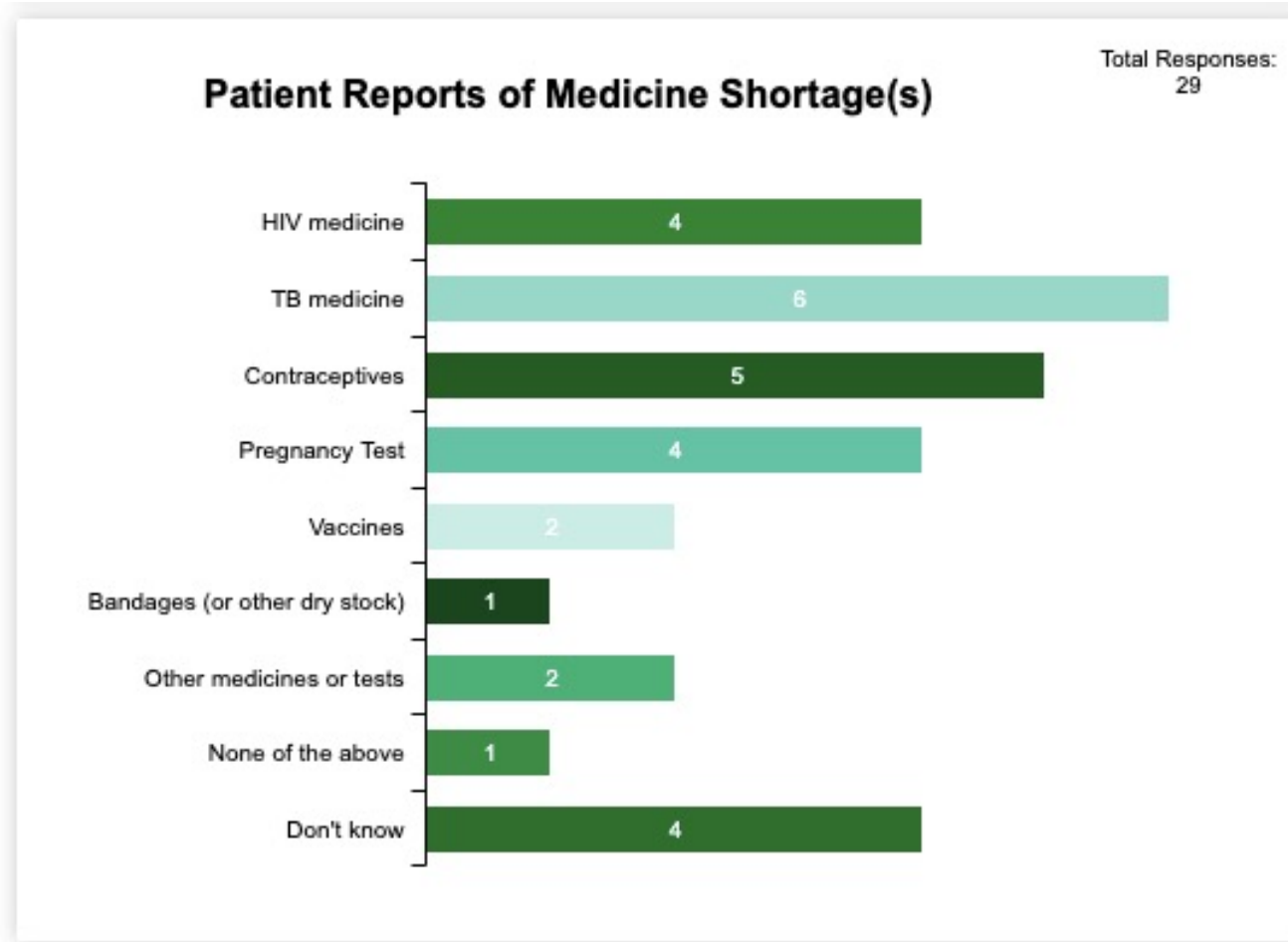


# ACCESS TO MEDICINES & STOCKOUTS





**16.8% of patients report that people left without the medicines they needed in last 3 months — varying across facilities. HIV medicines, TB medicine & contraceptives most commonly reported.**



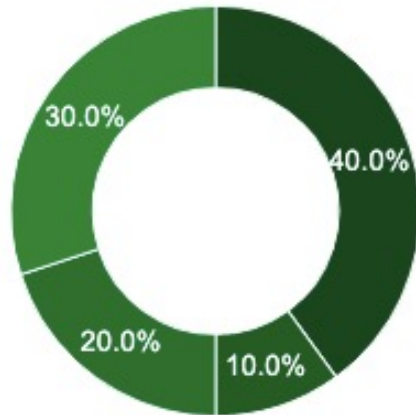
# Facility Managers reported stockouts and/or shortages in last 3 months across the district. HIV medicine was most commonly reported



Facility Staff Reports of Medicine Shortage(s)

Total Responses:  
10

- HIV medicine
- Contraceptives
- Other medicines or diagnostic tests
- None of the above



## Clinics where patients left without medication due to stockout or shortages

Market Avenue Clinic

Sebei Motsoeneng Clinic

Empilisweni CDC

Boipatong CHC

Bophelong CDC (Emfuleni)

Zone 17 Clinic

Midvaal CDC

Levai Mbatha CHC



# PROPOSED SOLUTIONS



Thank you

[www.data.ritshidze.org.za](http://www.data.ritshidze.org.za)

