



**RITSHIDZE**  
**SAVING OUR LIVES**

# OR Tambo District 2021 Q1 DATA REPORT

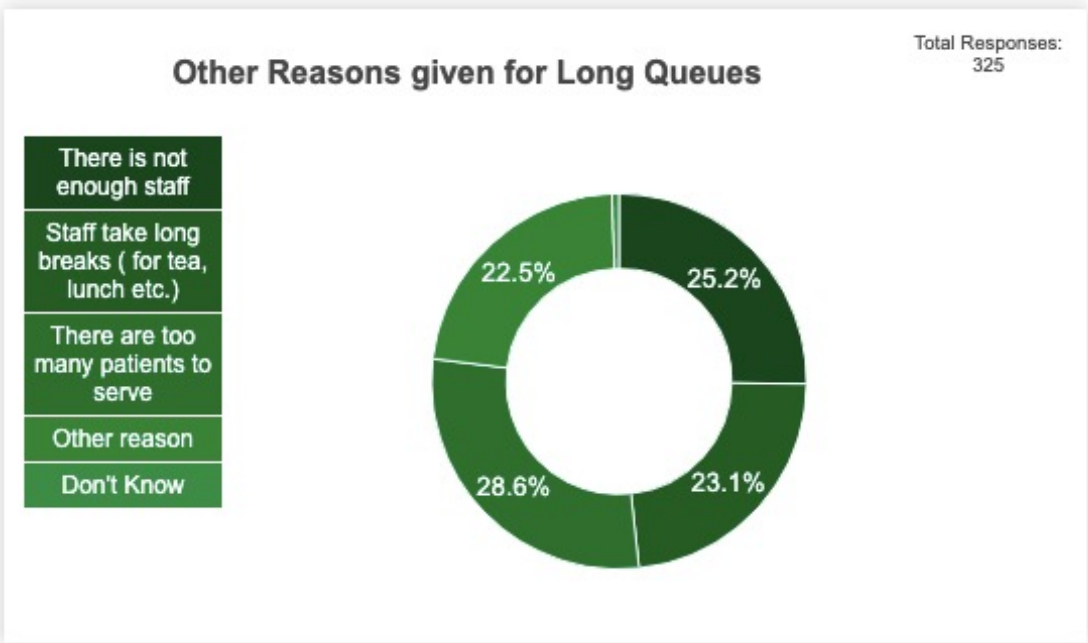
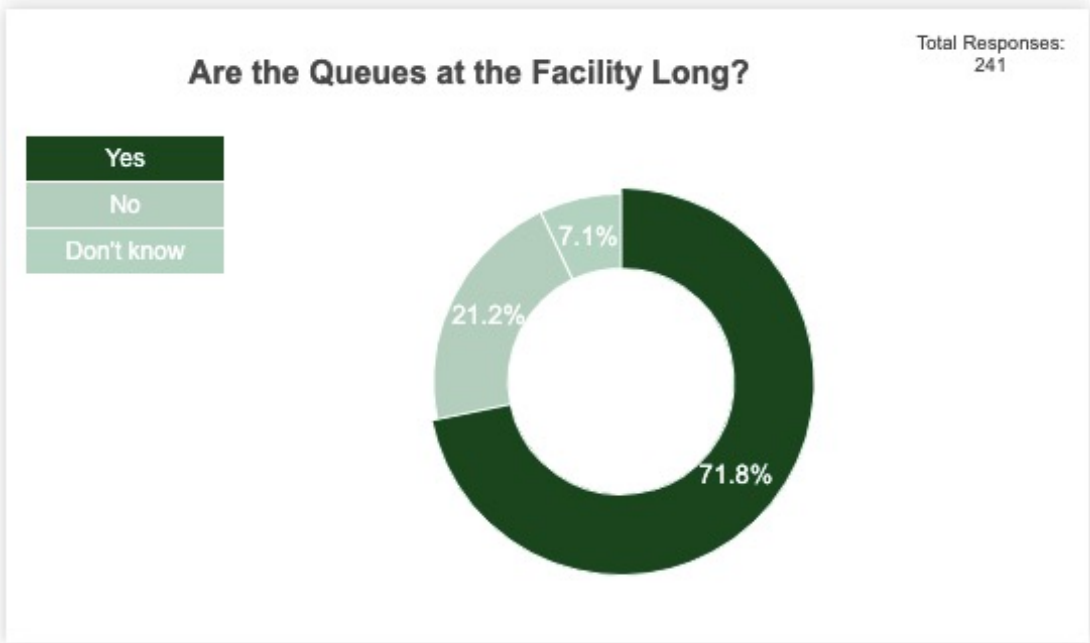
February 2021

# FACILITY HOURS & WAITING TIMES





# According to Ritshidze monitoring data, 71.8% of patients report long queues.



# The shortest time is reported at Ntapane Clinic (3hrs54min) the longest is at Mhlakulo CHC (7hrs33min)



## Average waiting times at facilities

Ntapane Clinic	3:54
Mqanduli CHC	4:21
Lusikisiki Village Clinic (Qaukeni)	4:40
St Elizabeth's Gateway Clinic	4:47
Ngangelizwe CHC	4:58
Flagstaff Clinic	5:15
Holy Cross Gateway Clinic	5:15
Port St Johns CHC	5:20
Tsolo Clinic	5:25
Mthatha Gateway Clinic	5:48
Stanford Terrace Clinic	6:01
Civic Centre Clinic (Mthatha)	6:48
Qumbu CHC	7:18
Mhlakulo CHC	7:33

# FACILITY STAFF



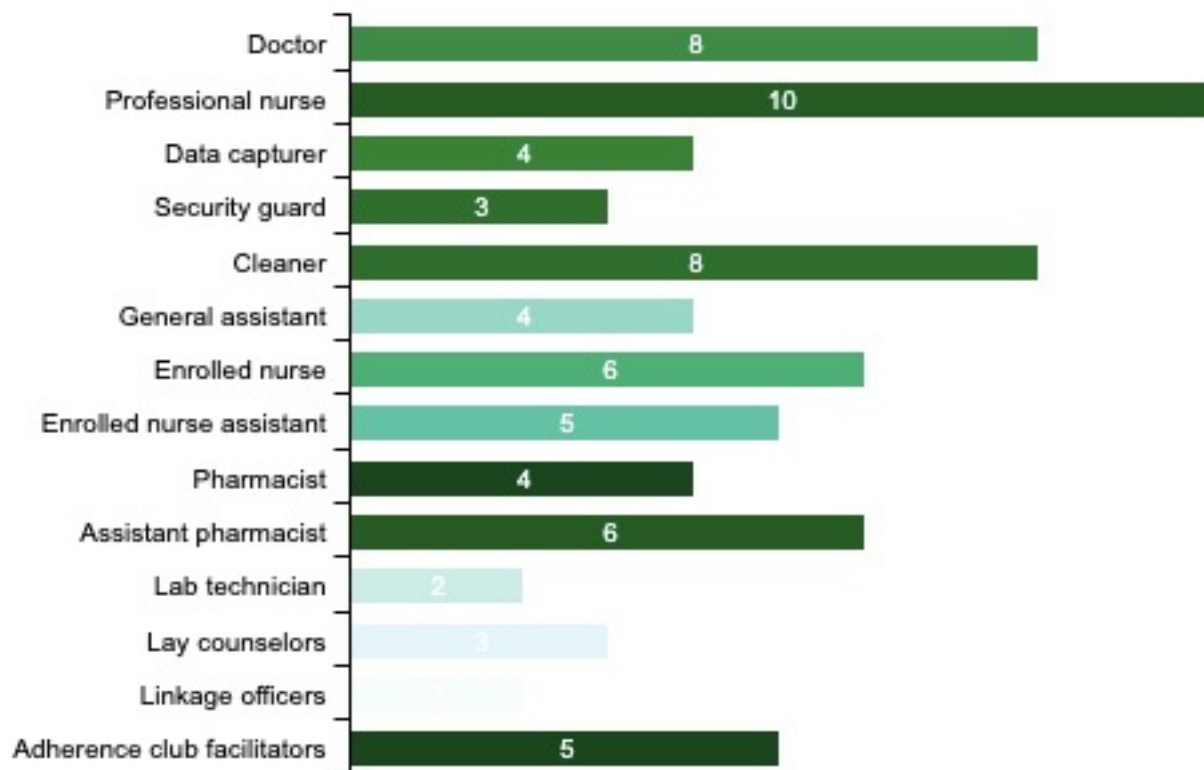
# Monitoring data from Ritshidze show both patients and managers see shortages of staff

**27.6%** of patients said there was never enough staff to meet patients' needs at their clinic.

**85.7%** of facility managers reported that there was not enough clinical and/or non-clinical staff at the facility.

## Which Cadres are Understaffed?

Total Responses:  
70



## The cadres most commonly reported as being understaffed:

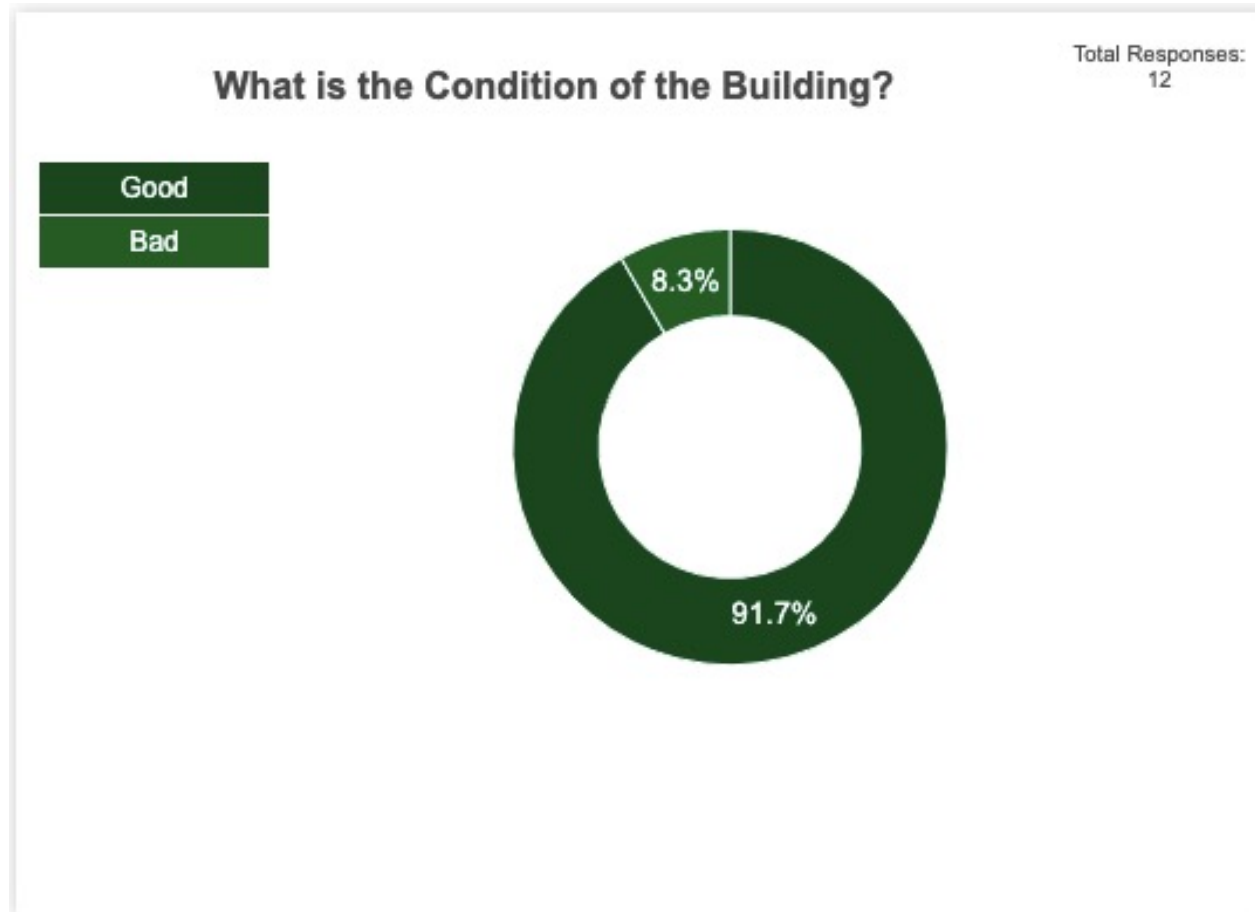
- professional nurses
- doctor
- enrolled nurses
- cleaners

# CLINIC CONDITIONS & PATIENT SAFETY

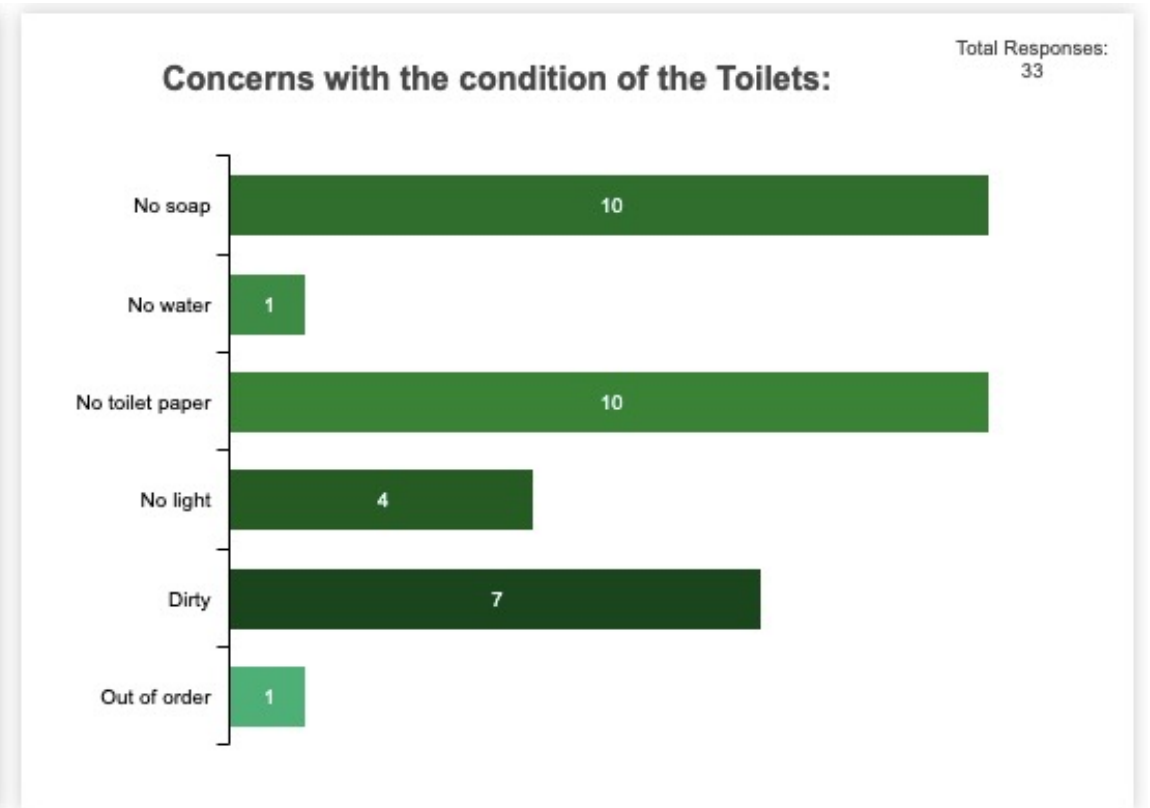
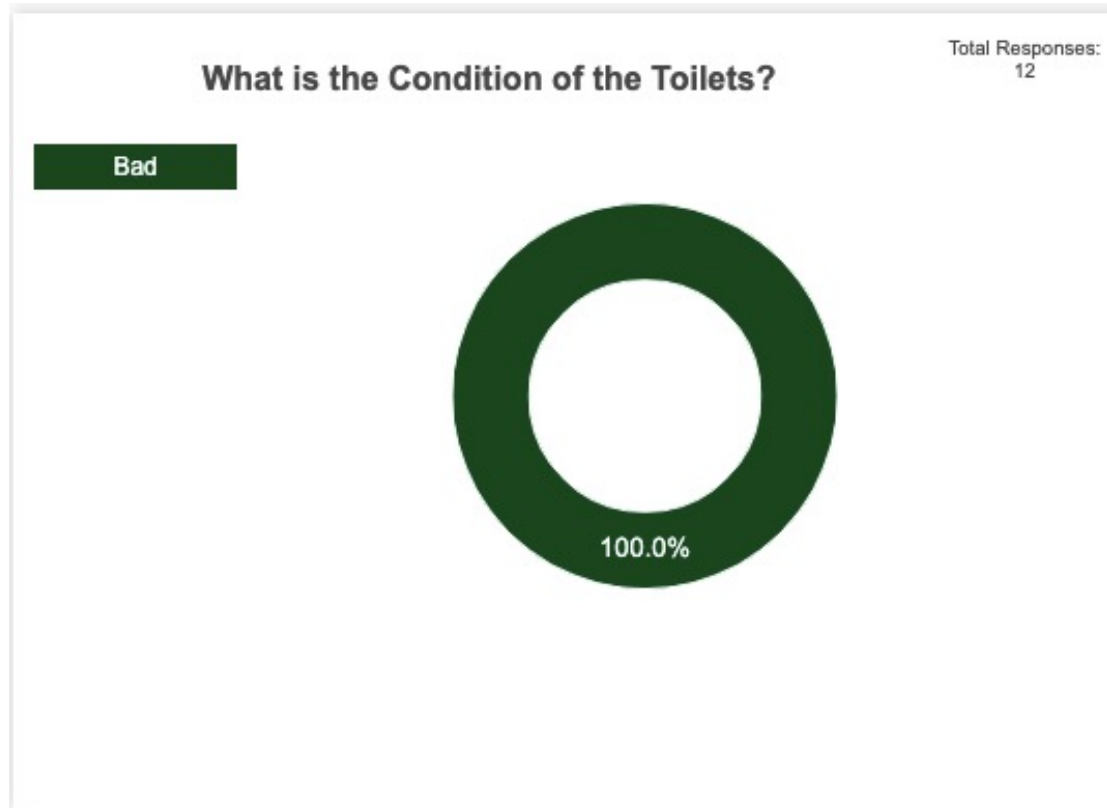




# Of all the clinics observed 91.7% were in a good condition



# Ritshidze data shows that 100% of clinics are observed to have toilets in bad condition



# Facility Managers at 13 sites report there is not enough space at the clinic to meet patient needs and something additional is needed



Province	District	Facility	Facility Manager: Is there enough space in the facility to meet patient's needs?			
			Yes enough space	No, we require something additional	Don't know	SCORE
Eastern Cape	OR Tambo	Port St Johns CHC	1	0	0	Yes enough space
Eastern Cape	OR Tambo	Flagstaff Clinic	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Civic Centre Clinic (Mthatha)	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Holy Cross Gateway Clinic	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Lusikisiki Village Clinic (Qaukeni)	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Mhlakulo CHC	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Mqanduli CHC	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Tsolo Clinic	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Stanford Terrace Clinic	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	St Elizabeth's Gateway Clinic	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Qumbu CHC	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Ntapane Clinic	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Ngangelizwe CHC	0	1	0	No, we require something additional
Eastern Cape	OR Tambo	Mthatha Gateway Clinic	0	1	0	No, we require something additional

# 9 facilities need more space for private HIV testing & counselling — another 10 facilities needed more space for Data Capturers



Province	District	Number of Facilities Assessed	What do you need more space for?									
			Patients waiting space	Rooms for medical care	Private HIV counseling or testing	Laboratory space	Files	Data capturers	Adherence clubs	Pharmacy	Storage	Other
Eastern Cape	OR Tambo	13	12	8	9	6	5	10	8	5	6	1

# ARV COLLECTION & ACCESS

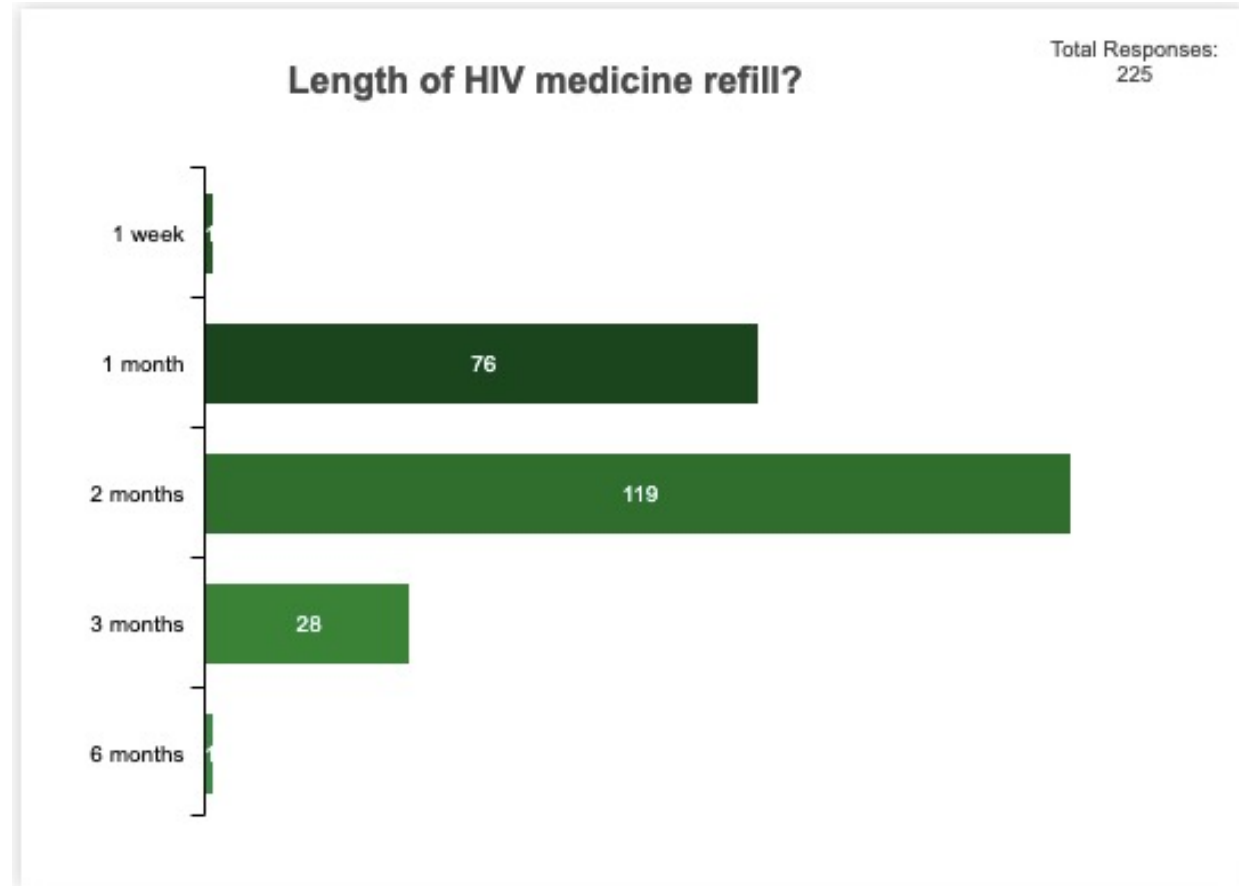


# Short supply of ARVs



Almost 79.1% of PLHIV reported that they collect their ARV's the Facility (standard medicine dispensing)

All PLHIV should receive at least 2 months supply of ARVs at a time, with commitments that this would increase to 3 months — however 34% of PLHIV reported less than this.



# ARV refill length variable across facilities. Large numbers of PLHIV in the OR Tambo District are getting 2 month supply.



Facility	Length of HIV medicine refill?						
	1 week	2 weeks	3 weeks	1 month	2 months	3 months	6 months
Qumbu CHC	0	0	0	4	4	6	1
Holy Cross Gateway Clinic	0	0	0	0	12	4	0
St Elizabeth's Gateway Clinic	0	0	0	0	13	3	0
Ntapane Clinic	0	0	0	2	9	5	0
Lusikisiki Village Clinic (Qaukeni)	0	0	0	2	11	3	0
Mqanduli CHC	0	0	0	2	16	1	0
Stanford Terrace Clinic	0	0	0	4	11	1	0
Flagstaff Clinic	0	0	0	5	11	1	0
Mthatha Gateway Clinic	0	0	0	4	11	0	0
Tsolo Clinic	0	0	0	7	6	2	0
Ngangelizwe CHC	0	0	0	10	6	0	0
Port St Johns CHC	0	0	0	14	3	1	0
Mhlakulo CHC	0	0	0	12	2	1	0
Civic Centre Clinic (Mthatha)	1	0	0	10	4	0	0

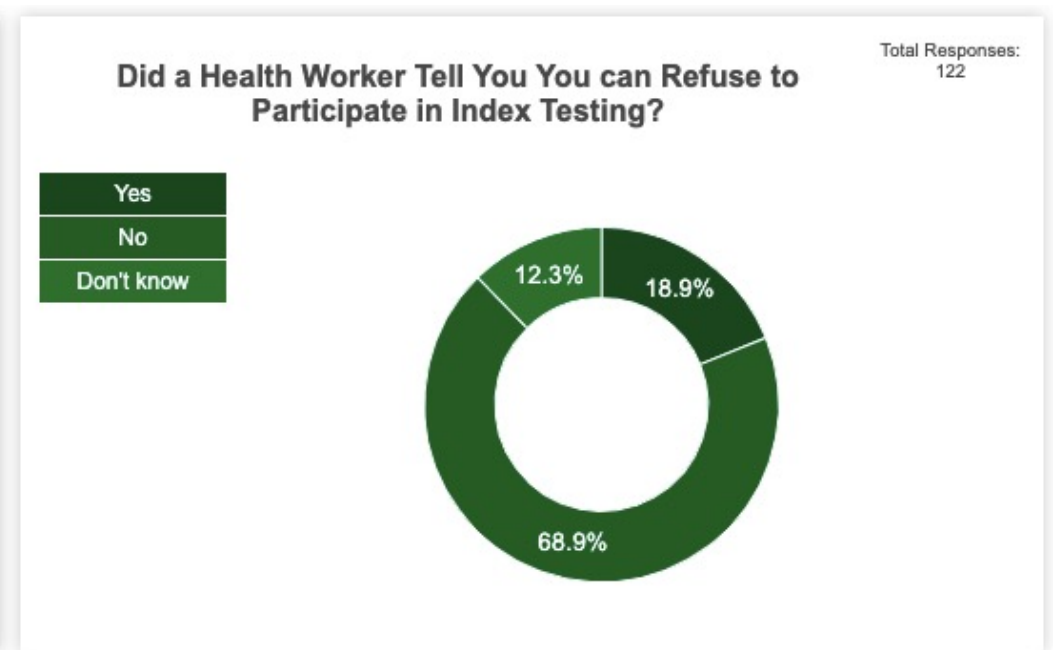
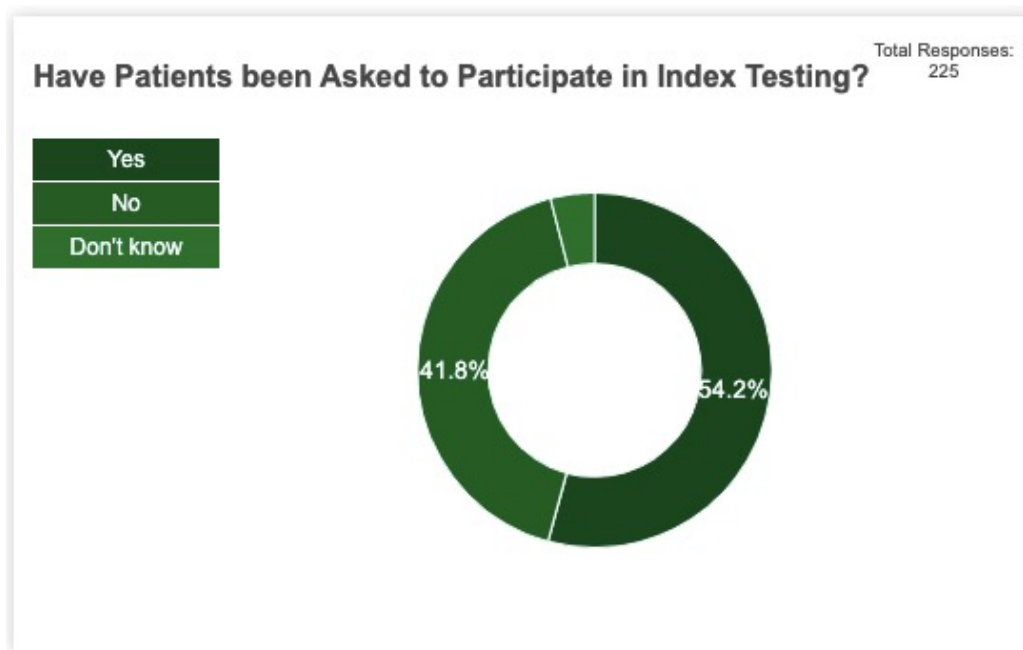
# CONFIDENTIALITY & PRIVACY





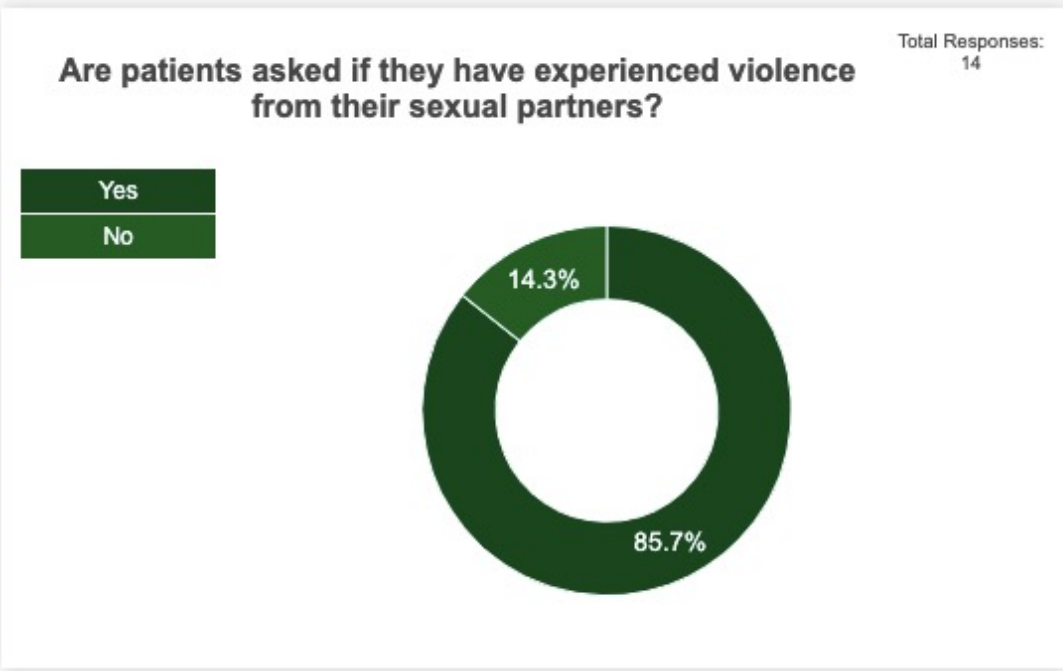


Almost 41.8% of PLHIV said that a HCW had not asked them for the names & contacts of partners for index testing. Of those who responded yes, 68.9% reported that they did not think they were allowed to “say no” or refuse to give the names of their partners.





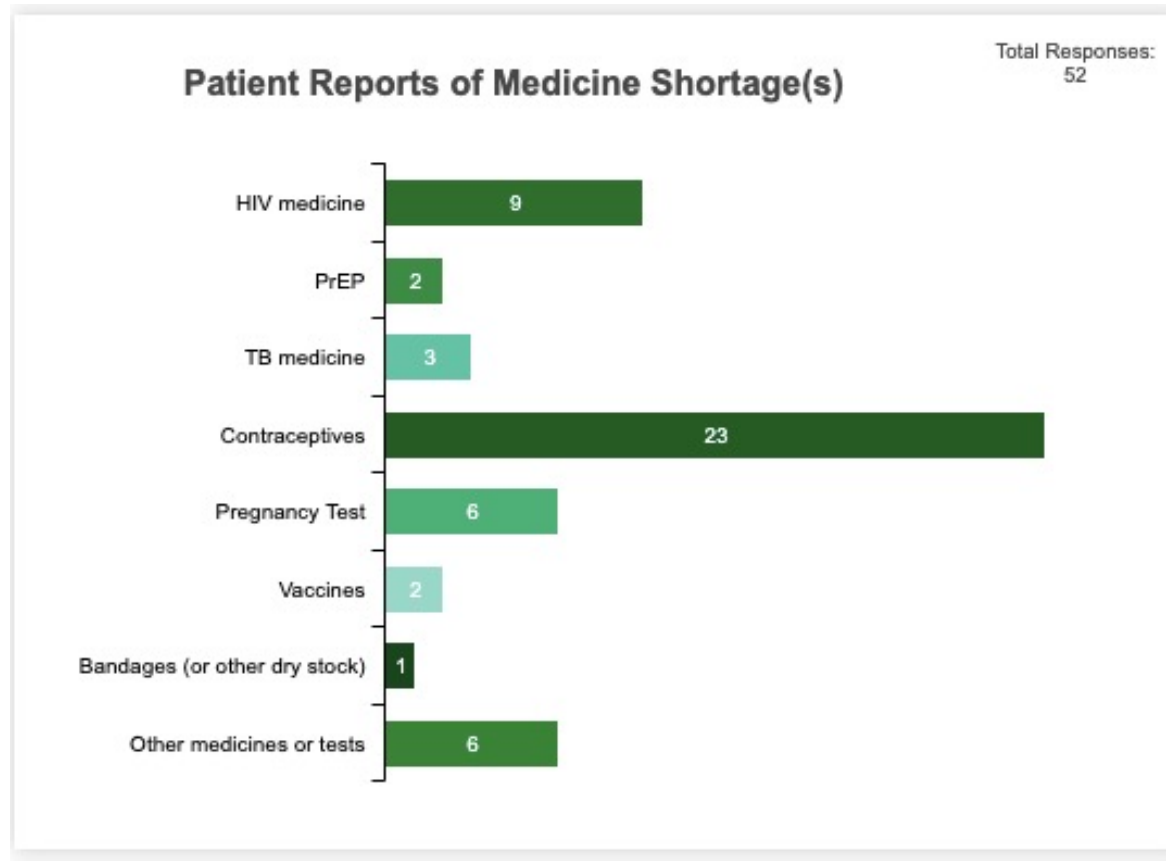
**Almost 85.7% of facilities doing index testing say they always screen clients for intimate partner violence (IPV). A majority of the Facility Managers (83.3%) who do screen for IPV still contact all the partners of clients regardless of reported violence. This is a major concern and violation of people’s safety and privacy.**



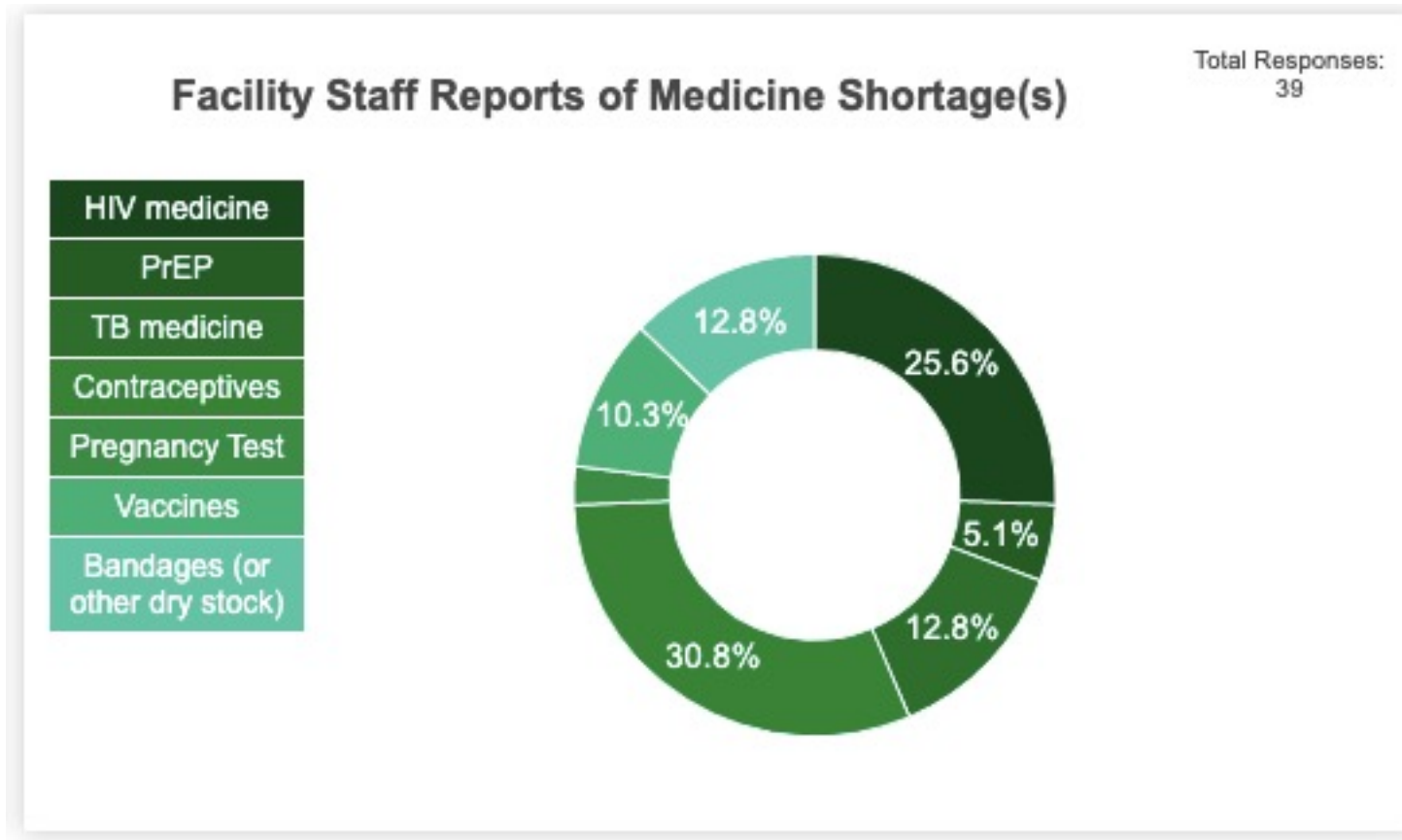
# ACCESS TO MEDICINES & STOCKOUTS



**16% of patients report that people left without the medicines they needed in last 3 months — varying across facilities. HIV medicines & contraceptives most commonly reported.**



# Facility Managers reported stockouts and/or shortages in last 3 months across provinces. Contraceptives and HIV medicine was most commonly reported



Thank you

[www.data.ritshidze.org.za](http://www.data.ritshidze.org.za)

