



**RITSHIDZE**

**SAVING OUR LIVES**

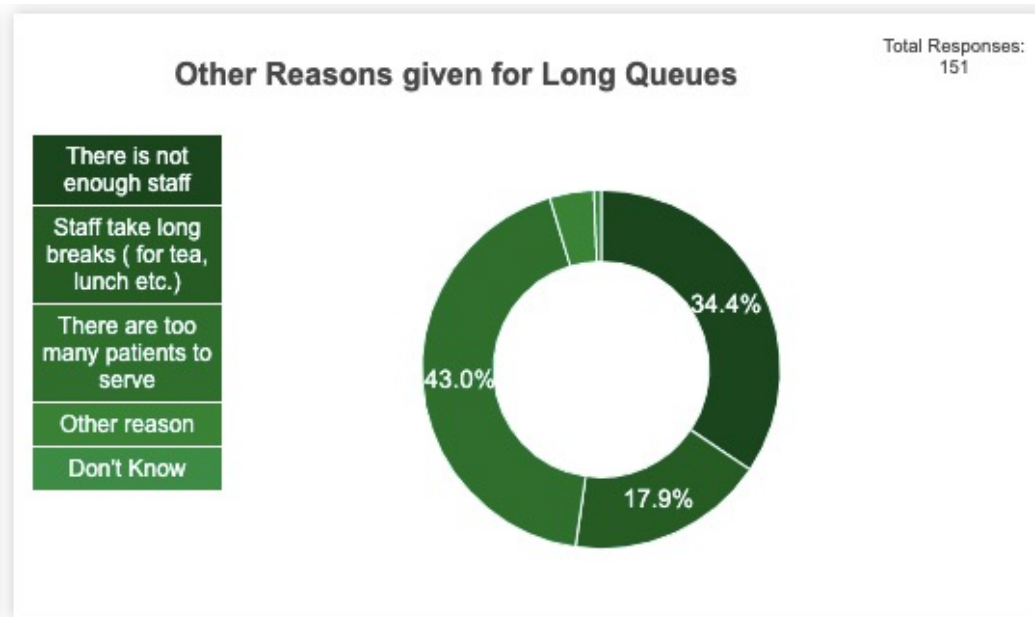
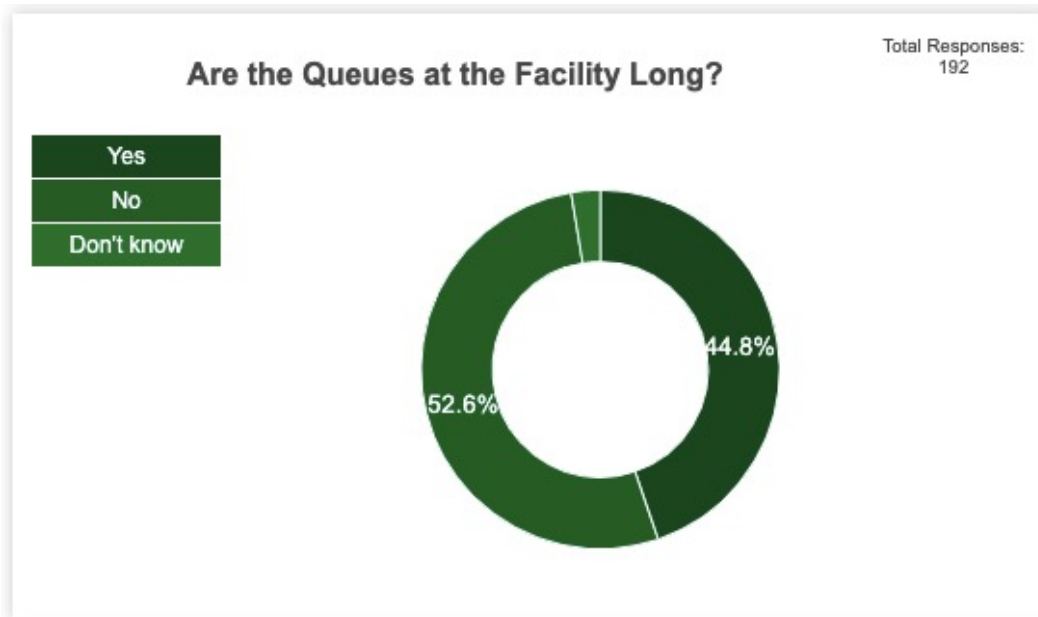
**Lejweleputswa District 2021 Q1  
DATA REPORT**

**February 2021**

# FACILITY HOURS & WAITING TIMES



# According to Ritshidze monitoring data, 44.8% of patients report long queues.



**The shortest waiting time is reported at Phomolong Clinic (4hrs22min) the longest is at Albert Luthuli Memorial Clinic (8hrs07min)**



**Average waiting times at facilities**

Phomolong (Hennenman) Clinic	4:22
Phahameng (Bultfontein) Clinic	4:50
Kgotsoeng (Bothaville) Clinic	5:36
Matjhabeng Clinic	5:50
OR Tambo Clinic	5:51
Thabong Clinic	5:56
Hani Park Clinic	6:00
Tshepong (Welkom) Clinic	6:26
Rheeders Park Clinic	6:42
Welkom Clinic	7:11
Hoopstad Clinic	7:31
Albert Luthuli Memorial Clinic	8:07

# Solutions

# FACILITY STAFF



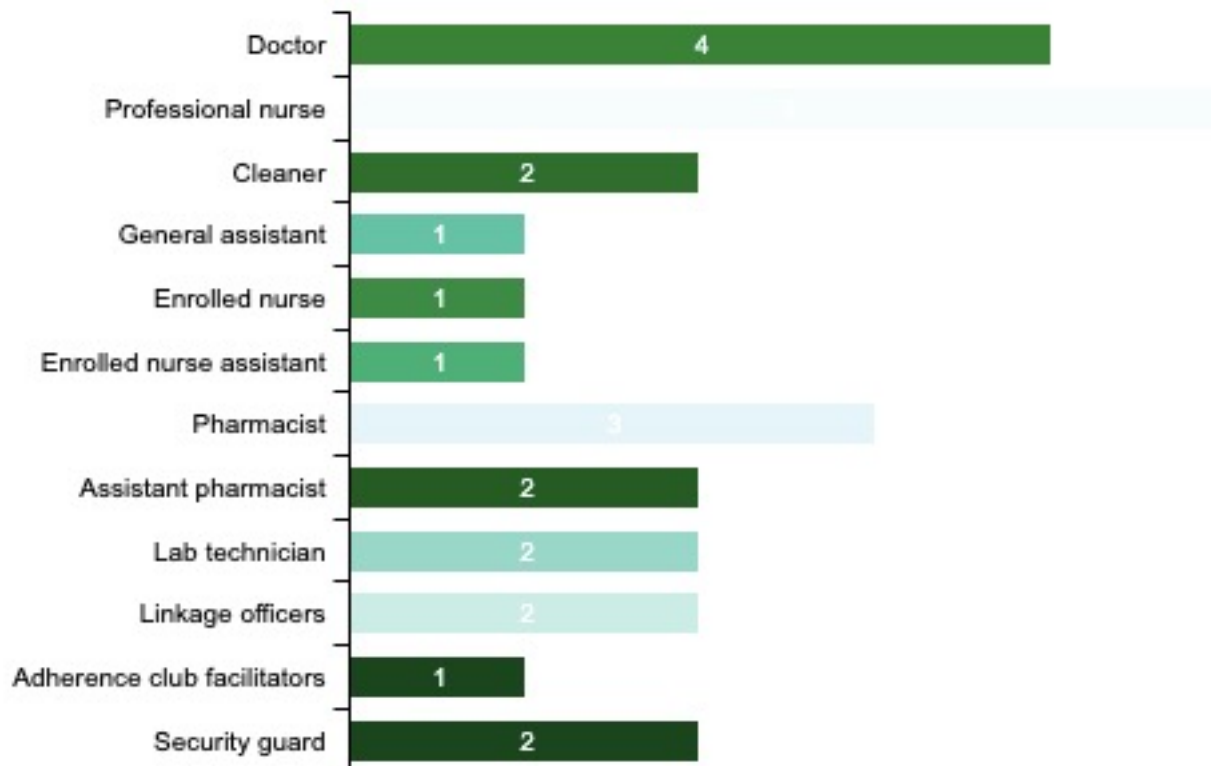
# Monitoring data from Ritshidze show both patients and managers see shortages of staff

**51.9%** of patients said there was sometimes enough staff to meet patients' needs at their clinic.

**70%** of facility managers reported that there was not enough clinical and/or non-clinical staff at the facility.

## Which Cadres are Understaffed?

Total Responses:  
26



**The cadres most commonly reported as being understaffed:**

- professional nurses
- doctor
- enrolled nurses
- pharmacist



# Solutions

# CLINIC CONDITIONS & PATIENT SAFETY

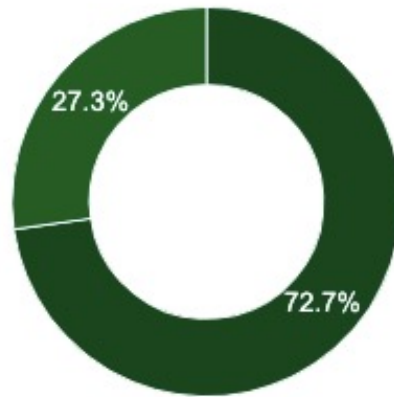
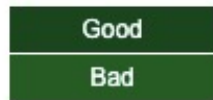


# Of all the clinics observed 27.3% were in a bad condition



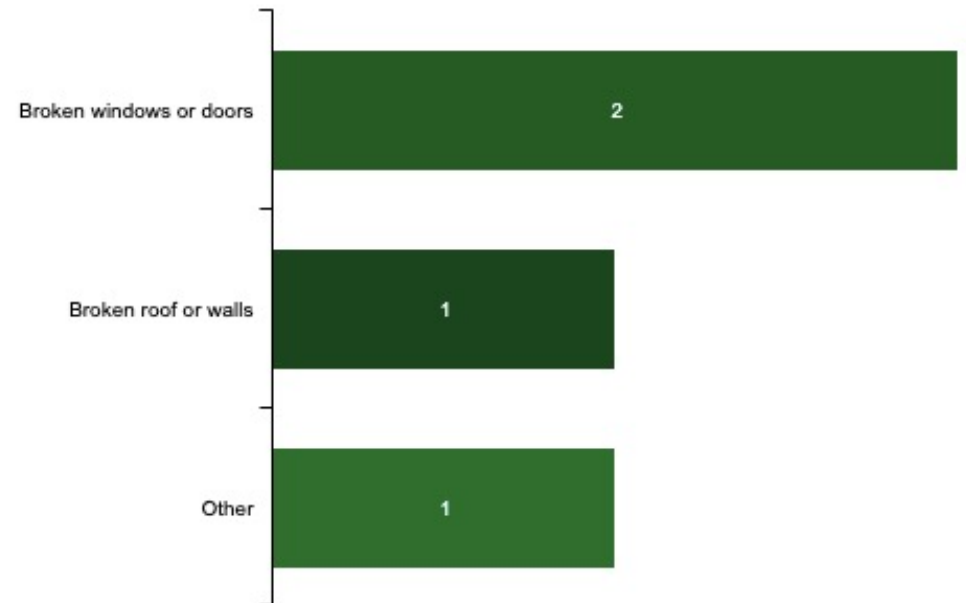
What is the Condition of the Building?

Total Responses:  
11

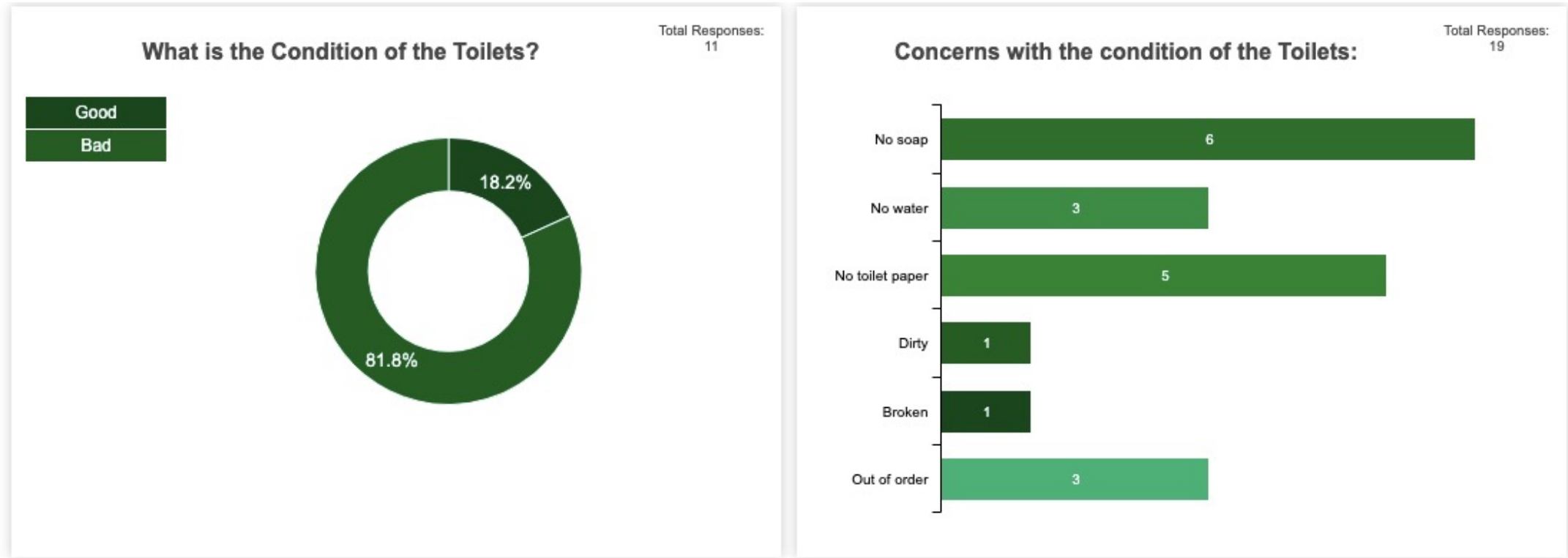


Concerns with the Condition of Building:

Total Responses:  
4



# Ritshidze data shows that 81.8% of clinics are observed to have toilets in bad condition



# Facility Managers at 7 sites report there is not enough space at the clinic to meet patient needs and something additional is needed



Province	District	Facility	Facility Manager: Is there enough space in the facility to meet patient's needs?			
			Yes enough space	No, we require something additional	Don't know	SCORE
Free State	Lejweleputswa	Thabong Clinic	1	0	0	Yes enough space
Free State	Lejweleputswa	Phomolong (Hennenman) Clinic	1	0	0	Yes enough space
Free State	Lejweleputswa	Hani Park Clinic	1	0	0	Yes enough space
Free State	Lejweleputswa	Albert Luthuli Memorial Clinic	0	1	0	No, we require something additional
Free State	Lejweleputswa	Tshepong (Welkom) Clinic	0	1	0	No, we require something additional
Free State	Lejweleputswa	Rheeders Park Clinic	0	1	0	No, we require something additional
Free State	Lejweleputswa	Phahameng (Bultfontein) Clinic	0	1	0	No, we require something additional
Free State	Lejweleputswa	Matjhabeng Clinic	0	1	0	No, we require something additional
Free State	Lejweleputswa	Kgotsong (Bothaville) Clinic	0	1	0	No, we require something additional
Free State	Lejweleputswa	Hoopstad Clinic	0	1	0	No, we require something additional



# 5 facilities need more space for private HIV testing & counselling — another 7 facilities needed more patients waiting space

Province	District	Number of Facilities Assessed	What do you need more space for?								
			Patients waiting space	Rooms for medical care	Private HIV counseling or testing	Laboratory space	Files	Data captureers	Adherence clubs	Pharmacy	Storage
Free State	Lejweleputswa	7	7	5	5	0	7	5	2	3	4

# Solutions

# ARV COLLECTION & ACCESS

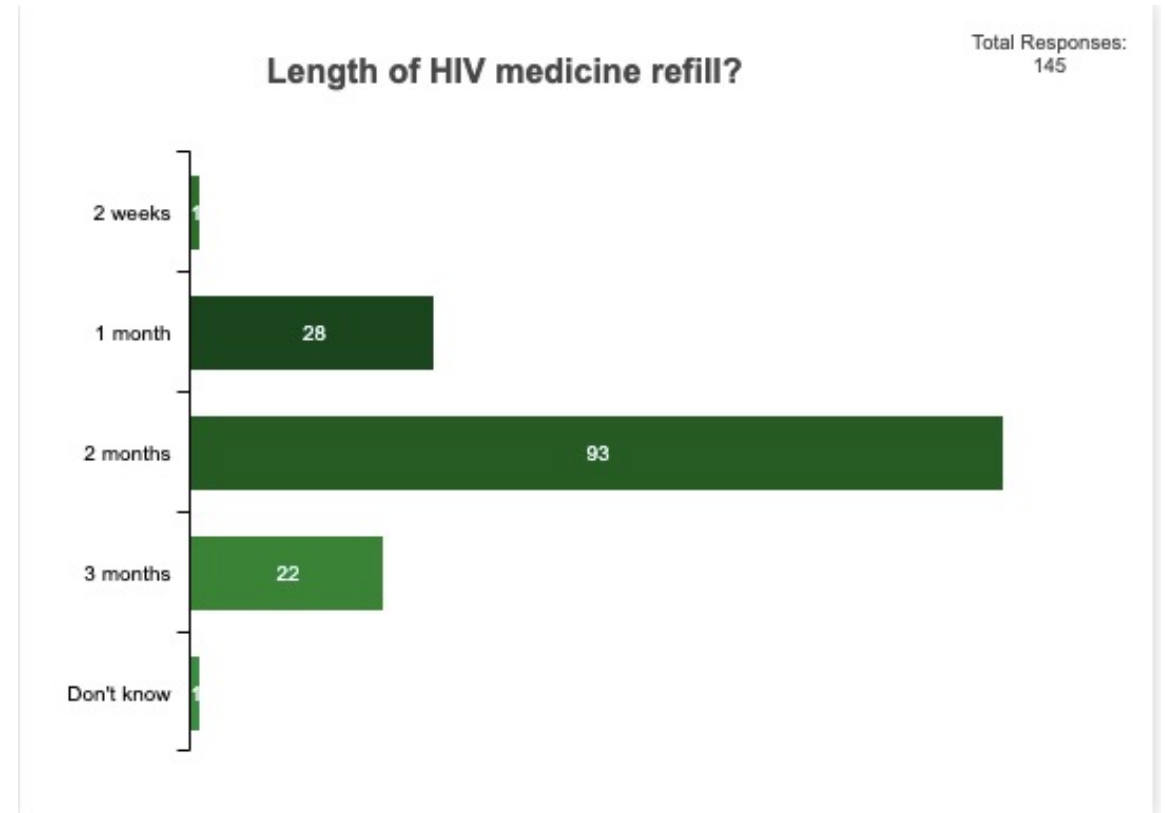




# Short supply of ARVs

Almost 53.5% of PLHIV reported that they collect their ARV's the Community Collection point.

All PLHIV should receive at least 2 months supply of ARVs at a time, with commitments that this would increase to 3 months — however 29% of PLHIV reported less than this.



# ARV refill length variable across facilities. Large numbers of PLHIV in the Lejweleputswa District are getting 2 month supply.



Province	District	Facility	Length of HIV medicine refill?						
			1 week	2 weeks	3 weeks	1 month	2 months	3 months	6 months
Eastern Cape	Buffalo City	Grey Gateway Clinic	0	0	0	0	10	5	0
Eastern Cape	Buffalo City	Fezeka NU 3 Clinic	0	0	0	2	9	4	0
Eastern Cape	Buffalo City	Luyolo NU 9 Clinic	0	0	0	1	26	3	0
Eastern Cape	Buffalo City	Nontyatyambo CHC	0	0	0	1	13	2	0
Eastern Cape	Buffalo City	Duncan Village CHC	0	0	0	4	7	4	0
Eastern Cape	Buffalo City	Central Clinic (East London)	0	0	0	4	10	2	0
Eastern Cape	Buffalo City	Zanempilo Clinic (East London)	0	1	0	6	6	2	0
Eastern Cape	Buffalo City	Gompo C Jabavu Clinic	0	0	0	6	9	0	0
Eastern Cape	Buffalo City	Empilweni Gompo CHC	0	0	0	1	1	0	0
Eastern Cape	Buffalo City	Philani NU 1 Clinic	0	0	0	1	1	0	0
Eastern Cape	Buffalo City	Greenfields Clinic	0	0	0	2	1	0	0

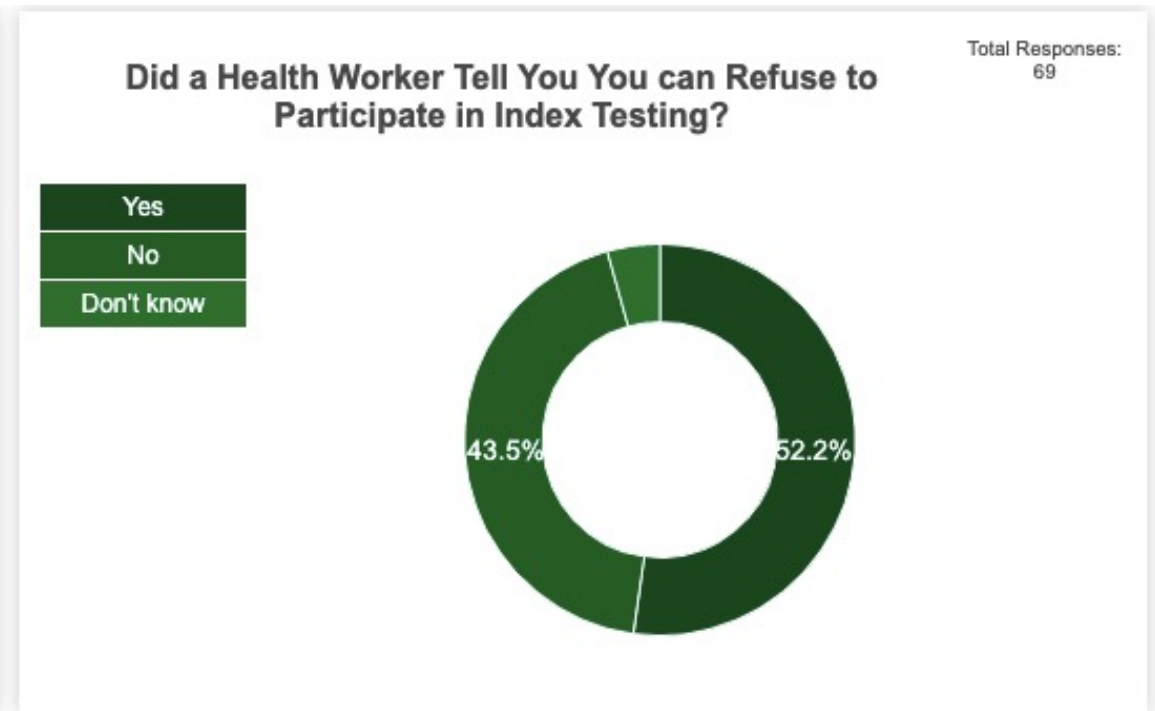
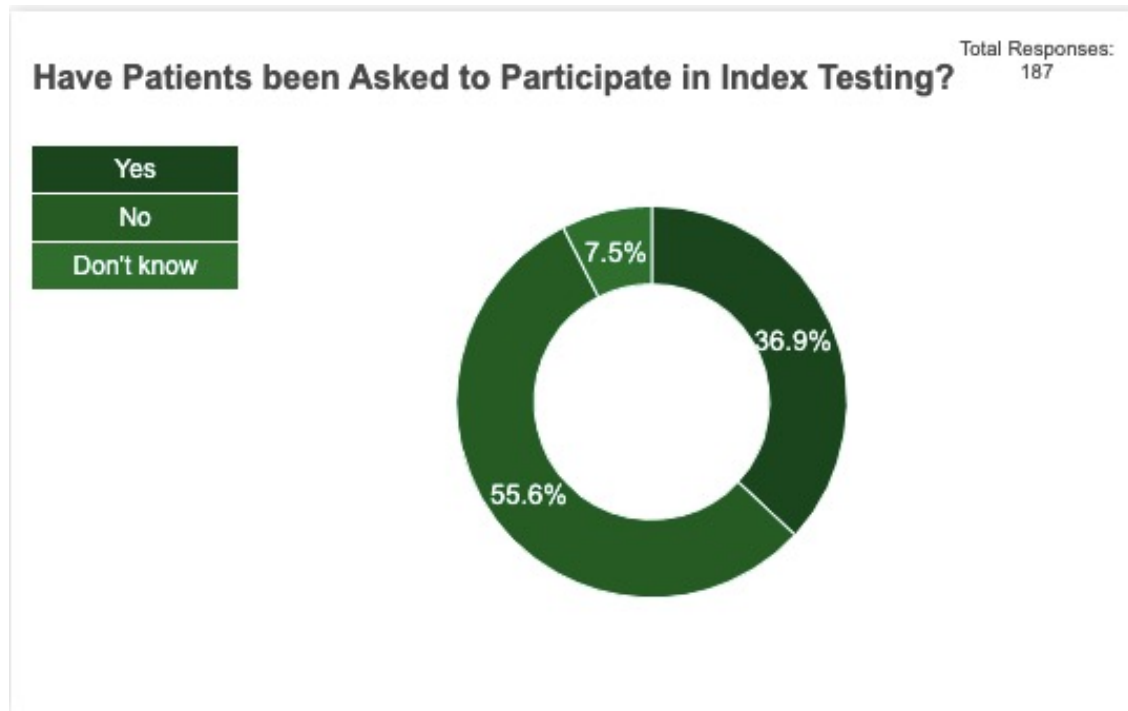
# Solutions

# CONFIDENTIALITY & PRIVACY



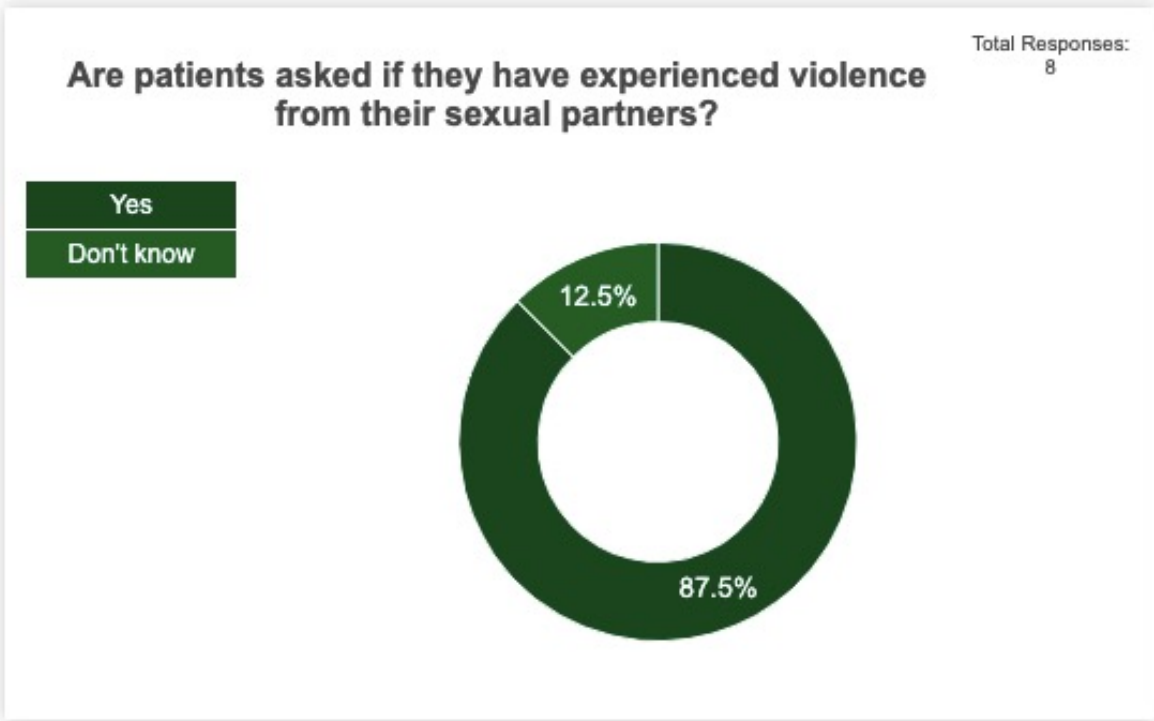


Almost 55.6% of PLHIV said that a HCW had not asked them for the names & contacts of partners for index testing. Of those who responded yes, 52.2% reported that they did not think they were allowed to “say no” or refuse to give the names of their partners.





Almost 87.5% of facilities doing index testing say they always screen clients for intimate partner violence (IPV). A majority of the Facility Managers (16%) who do screen for IPV do not contact the partners of clients who reported violence.



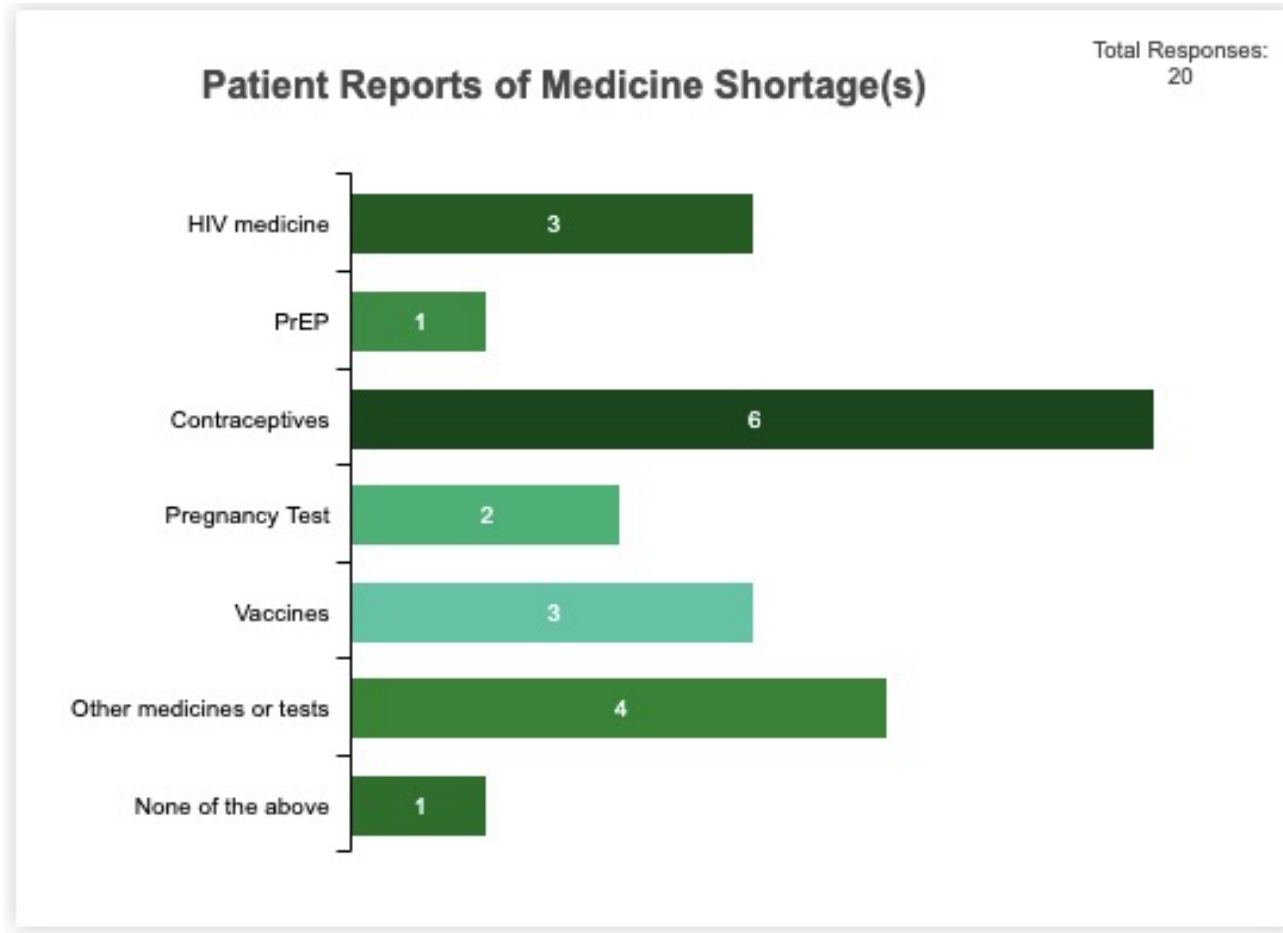
# Solutions

# ACCESS TO MEDICINES & STOCKOUTS

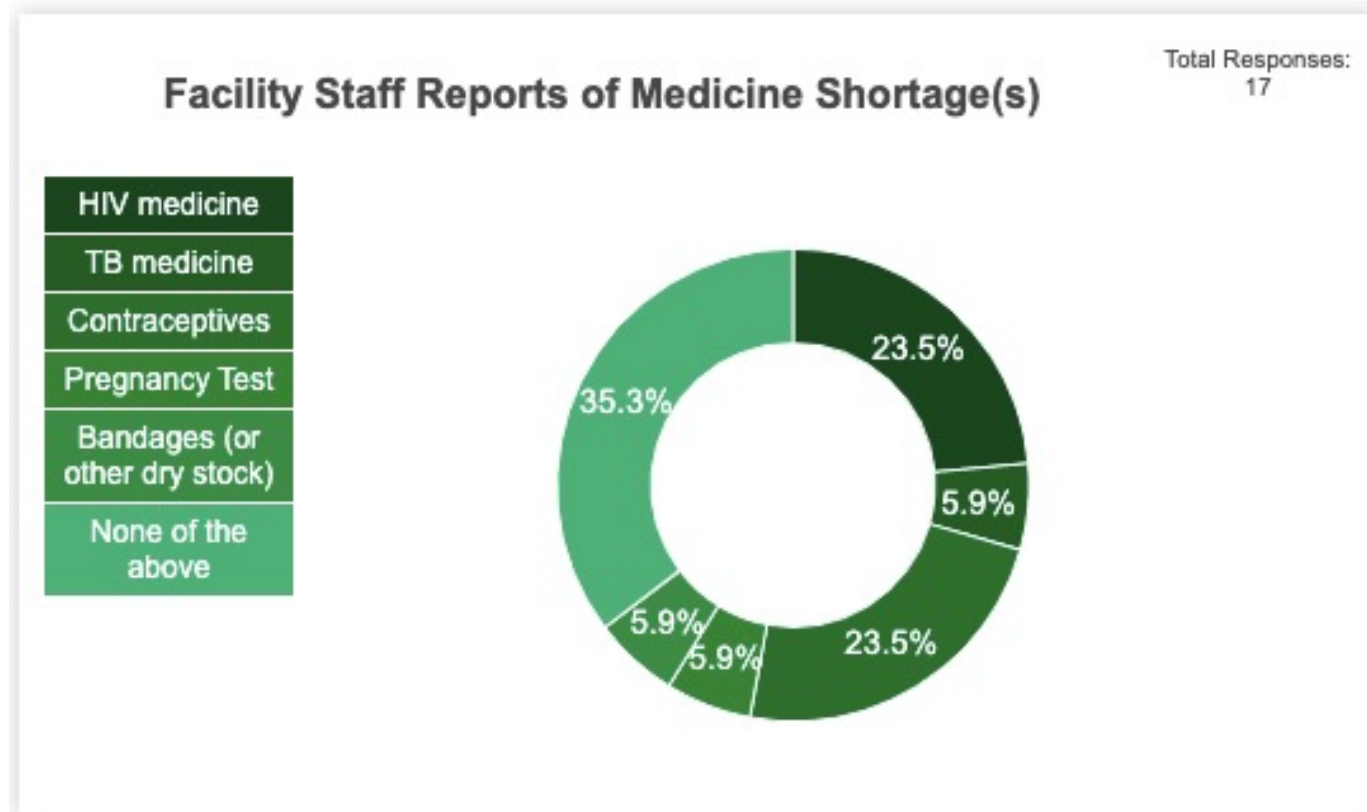




**9% of patients report that people left without the medicines they needed in last 3 months — varying across facilities. Vaccines, HIV Medicine and contraceptives most commonly reported.**



# Facility Managers reported stockouts and/or shortages in last 3 months across districts. Contraceptives and HIV medicine was most commonly reported



# Solutions

Thank you

[www.data.ritshidze.org.za](http://www.data.ritshidze.org.za)

