



RITSHIDZE
SAVING OUR LIVES

Ethekwini 2021 Q1 DATA REPORT
DOH

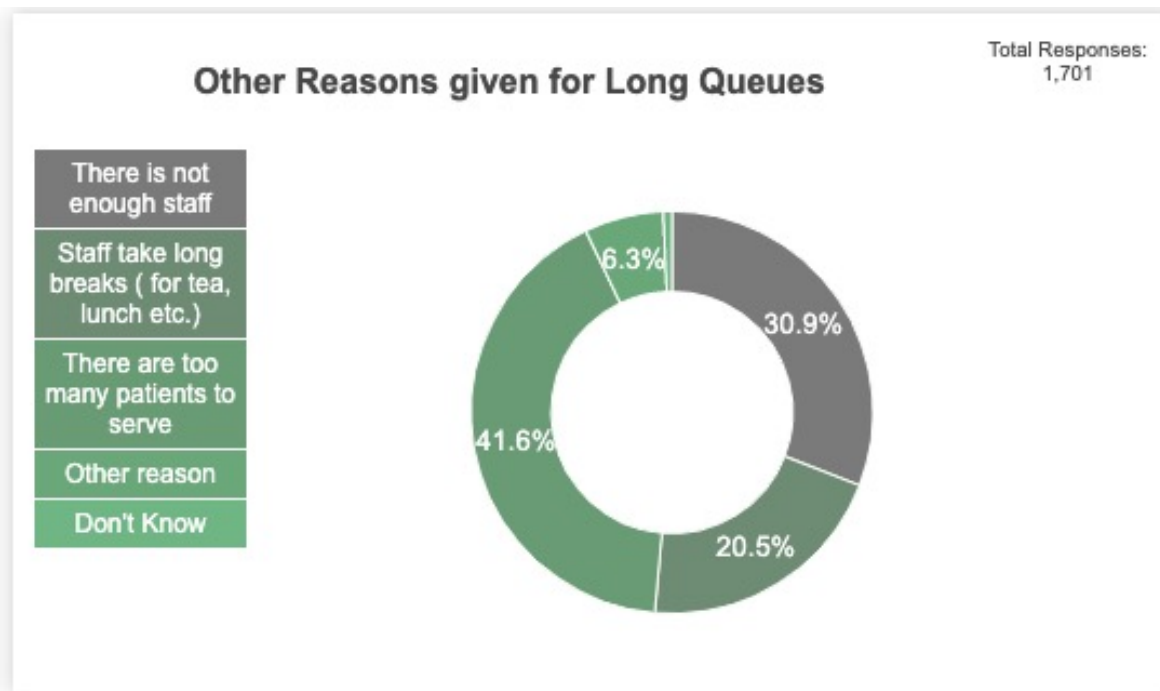
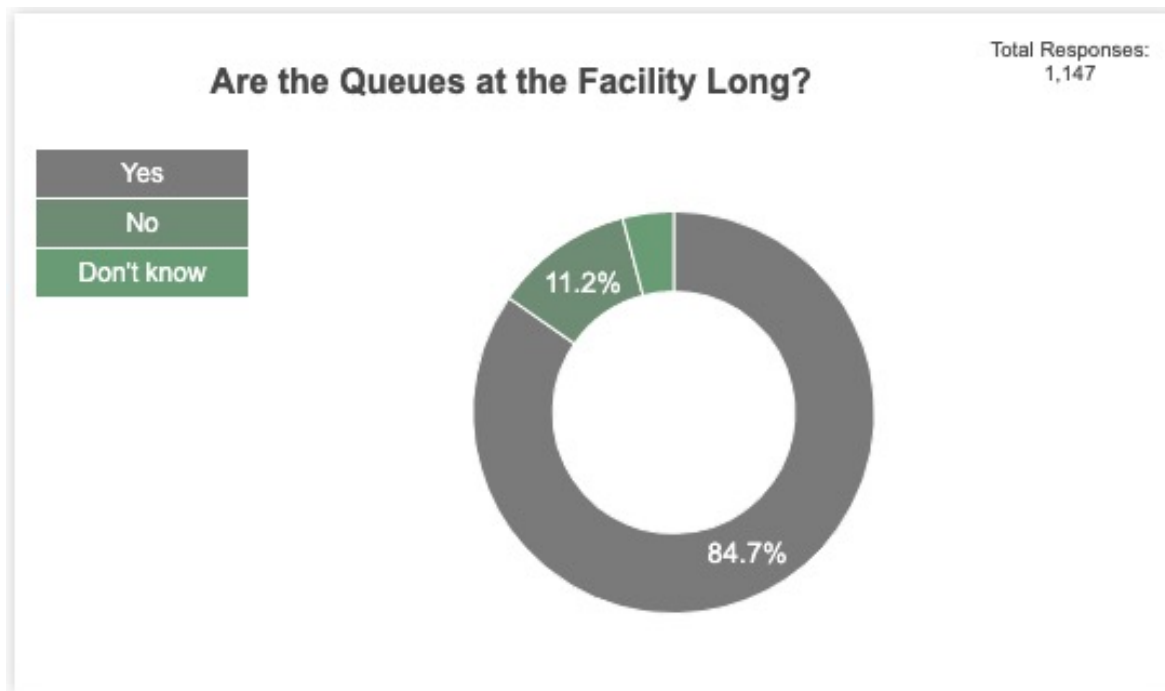
March 2021

FACILITY HOURS & WAITING TIMES





Ritshidze monitoring data shows that 84.7% of patients report long queues.



Average times spent at the facility — the shortest time is reported at Tongaat CHC (4hrs32min) the longest is at Amaoti Clinic (5hrs41min)



Tongaat CHC	04:32	04:32
Qadi Clinic	05:06	05:06
KwaMashu Poly CHC	05:20	05:20
Goodwins Clinic	05:35	05:35
Newtown A CHC	06:06	06:06
Phoenix CHC	06:19	06:19
Ntuzuma Clinic	06:25	06:25
Lindelani Clinic	06:31	06:31
Sivananda Clinic	06:46	06:46
Inanda C CHC	07:31	07:31
Hlengisizwe CHC	07:31	07:31
Amaoti Clinic	07:34	07:34



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FACILITY STAFF





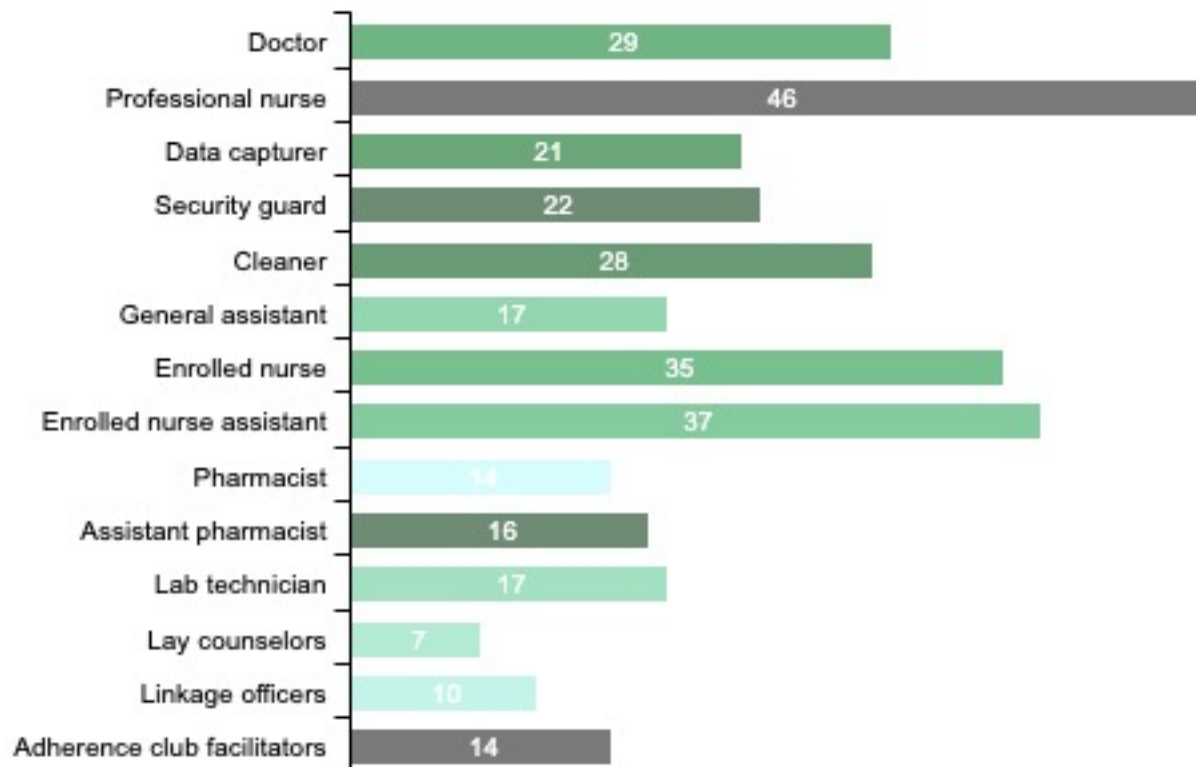
Monitoring data from Ritshidze show both patients and managers see shortages of staff

38.9% of patients said there was never enough staff to meet patients' needs at their clinic.

95.4% of facility managers reported that there was not enough clinical and/or non-clinical staff at the facility.

Which Cadres are Understaffed?

Total Responses:
313



The cadres most commonly reported as being understaffed:

- professional nurses
- enrolled nurses
- data capturer



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INFRASTRUTURE

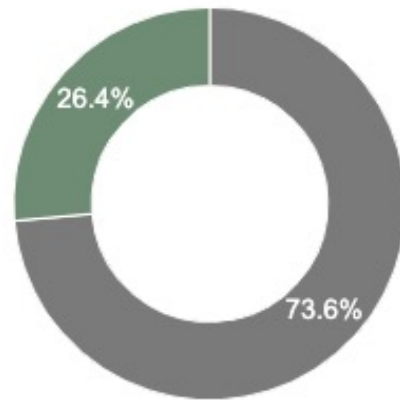
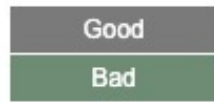


Ritshidze data shows that 73.6% of clinics are observed to be in good condition



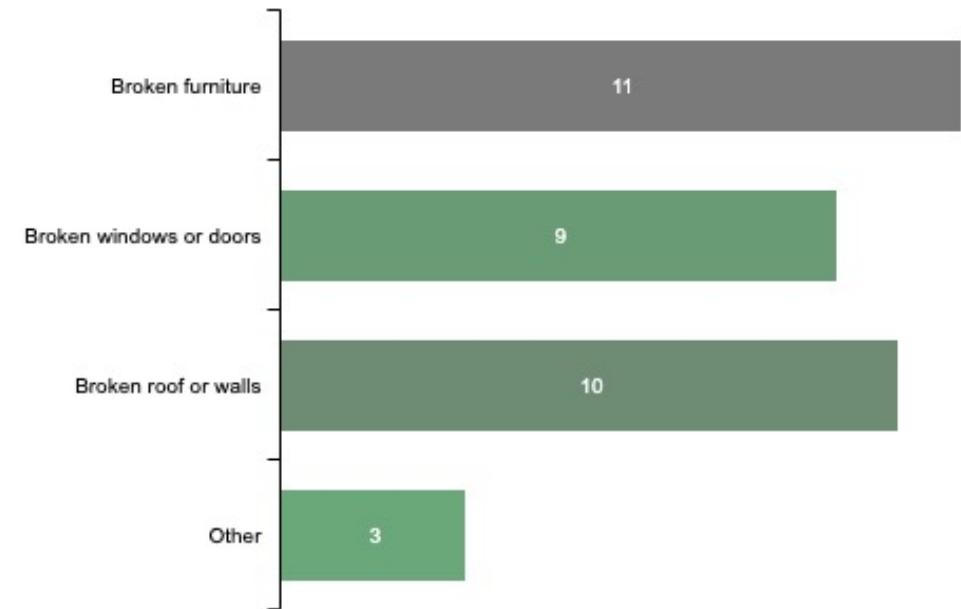
What is the Condition of the Building?

Total Responses:
72



Concerns with the Condition of Building:

Total Responses:
33



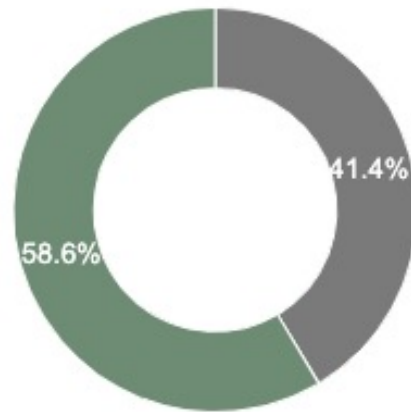
The data shows that 58.6% of clinics are observed to have toilets in bad condition



What is the Condition of the Toilets?

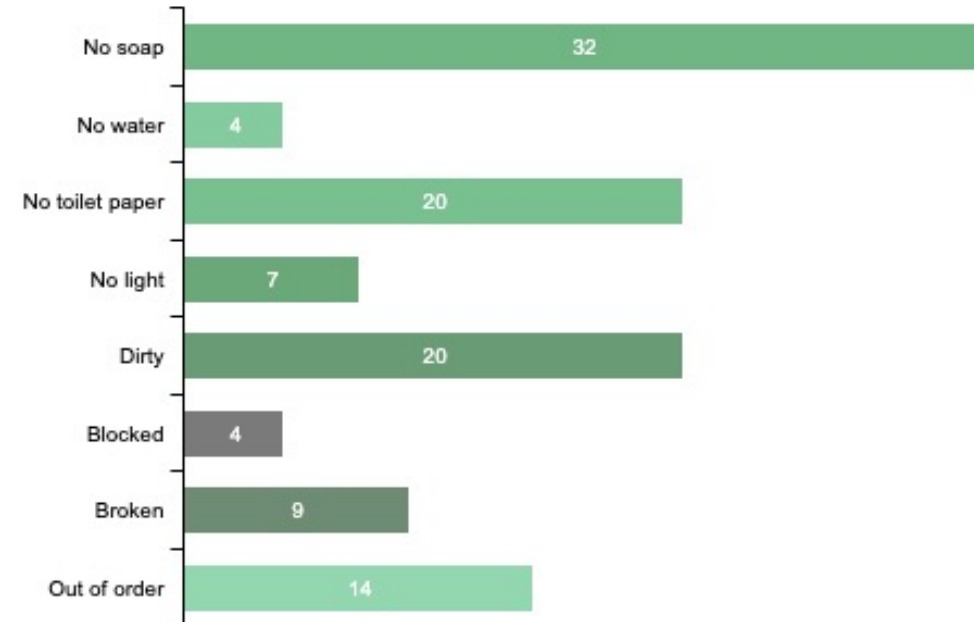
Total Responses:
70

Good
Bad

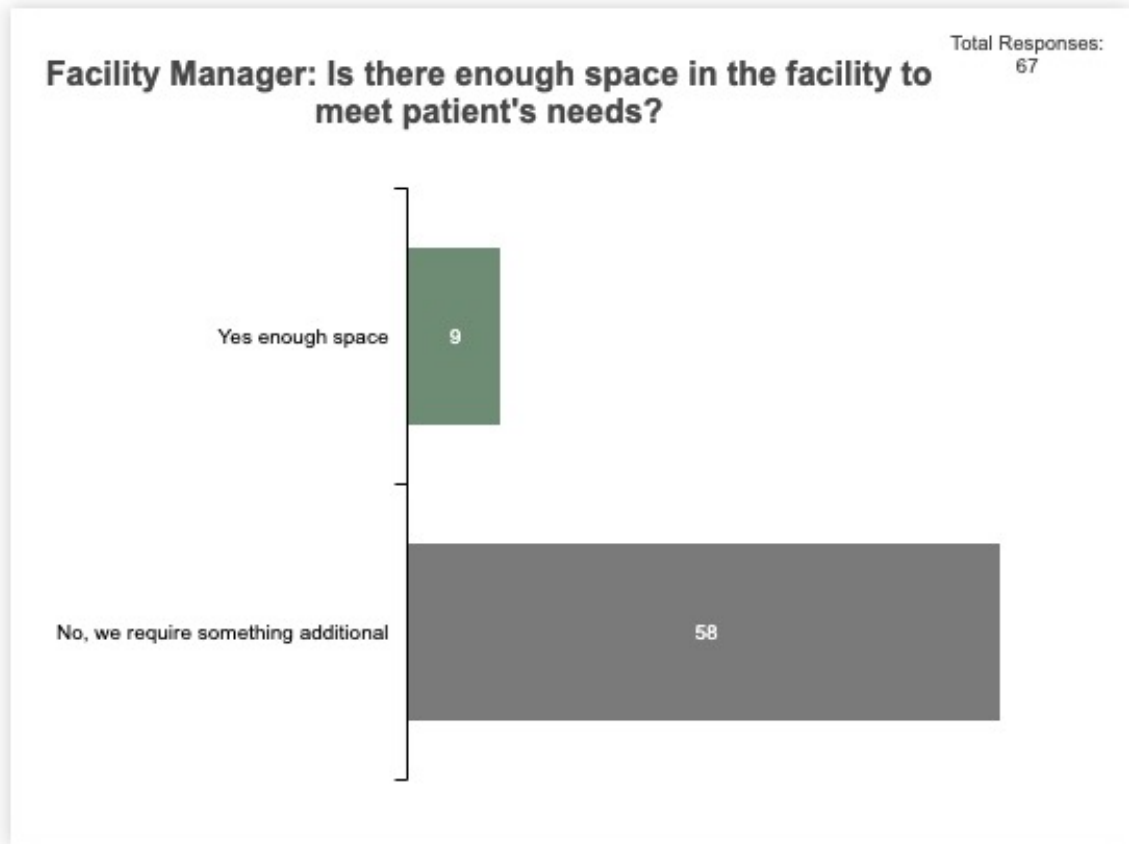
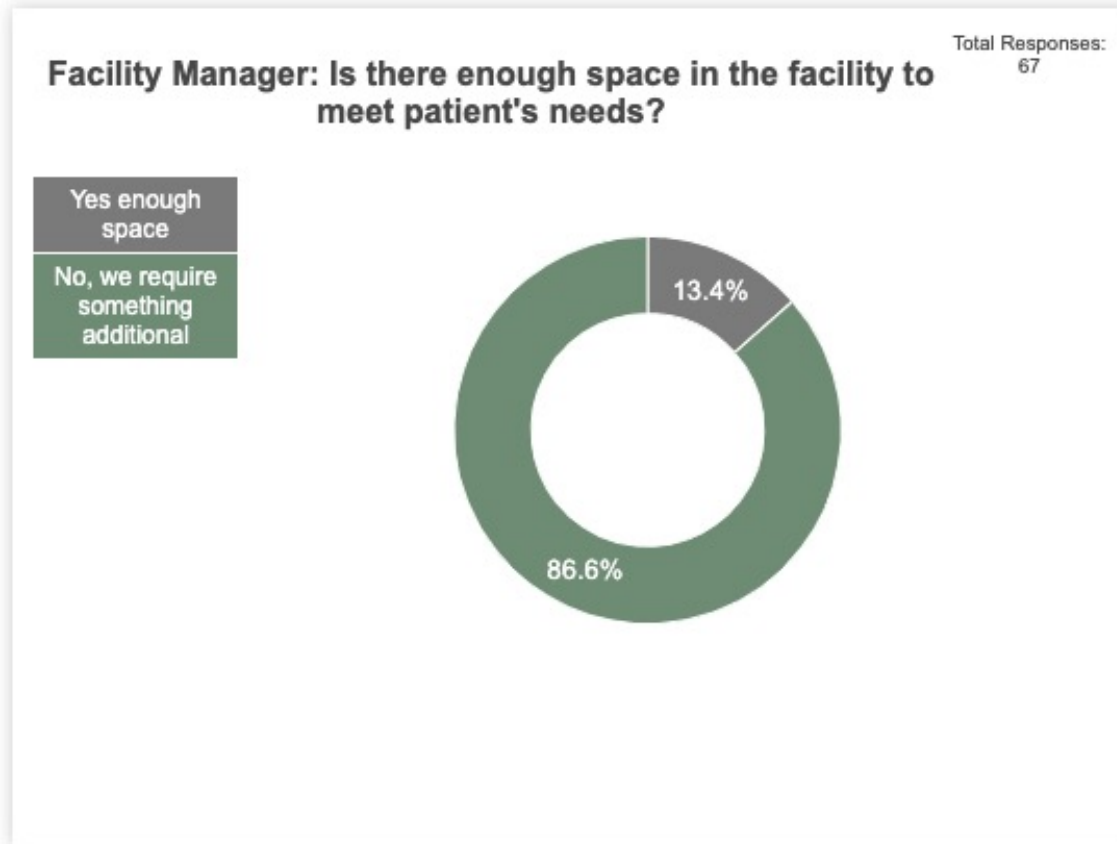


Concerns with the condition of the Toilets:

Total Responses:
110



Facility Managers report there is not enough space at the clinic to meet patient needs and something additional is needed



9 facilities need more space for private HIV testing & counselling — another 6 facilities needed more space for filing systems



Facility	Patients waiting space	Rooms for medical care	Private HIV counseling or testing	Laboratory space	Files	Data capturers	Adherence clubs	Pharmacy	Storage	Other	SCORE
Goodwins Clinic	x										x.
Hlengisizwe CHC		x	x					x			3.
Inanda C CHC		x	x			x					3.
KwaMashu Poly CHC	x	x			x			x			4.
Lindelani Clinic	x	x	x	x					x		4.
Newtown A CHC	x		x		x	x		x			4.
Ntuzuma Clinic	x	x	x			x			x		5.
Phoenix CHC	x	x	x		x	x			x		6.
Qadi Clinic	x	x	x		x	x	x		x		7.
Sivananda Clinic		x	x		x	x	x	x	x		8.
Tongaat CHC		x	x		x	x	x	x	x		8.



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HIV RETENTION AND LINKAGE



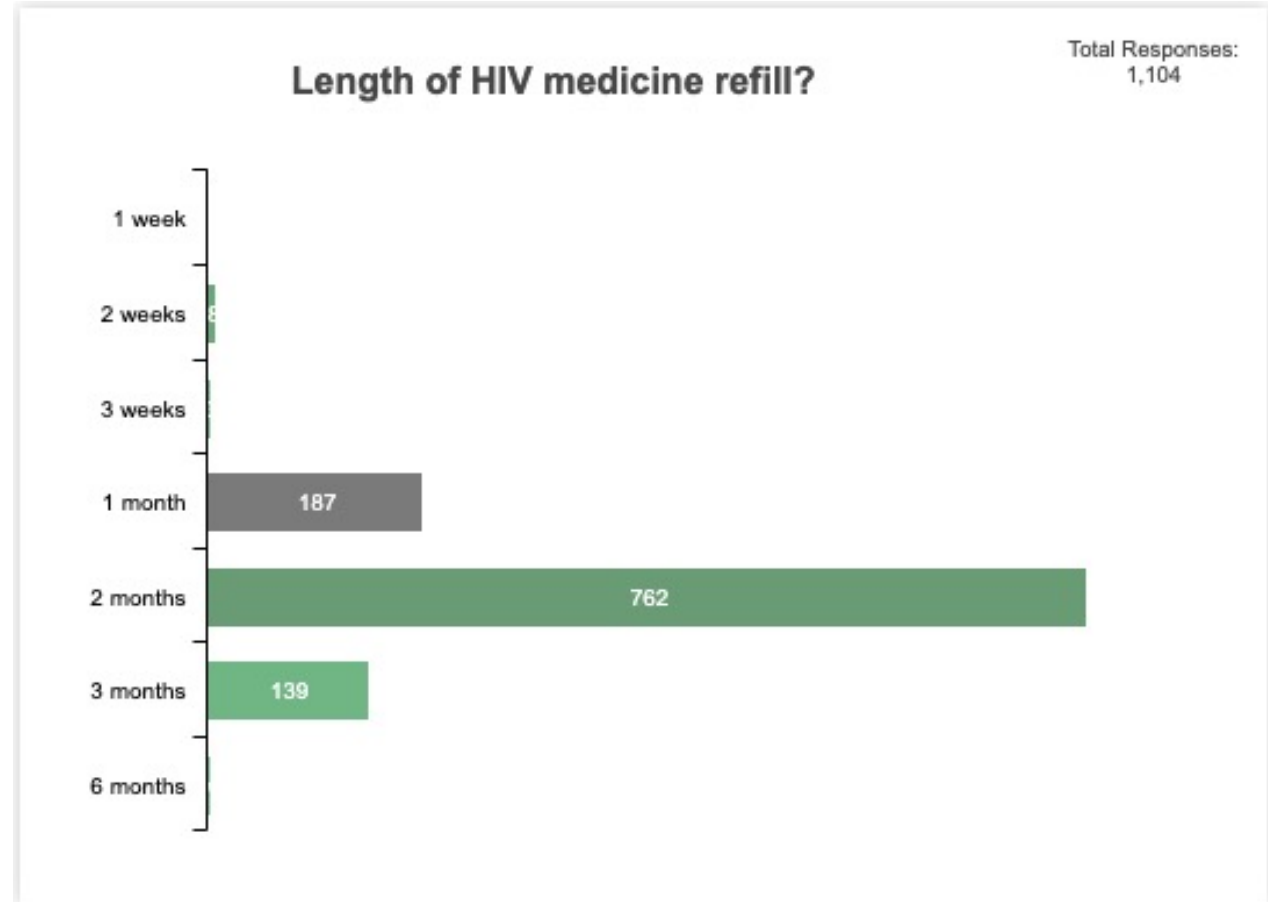
Short supply of ARVs



The data shows that 21.5% of PLHIV collect their ARV's at a quick pick up point at the clinic while 68.9% of PLHIV collect at the facility

All PLHIV should receive at least 2 months supply of ARVs at a time, with commitments that this would increase to 3 months

17% of PLHIV report receiving less than a 2 month supply of ARV



ARV refill length variable across facilities. Large numbers of PLHIV getting 2 month supply.



Facility	1 week	2 weeks	3 weeks	1 month	2 months	3 months	6 months	Don't know	SCORE
Sivananda Clinic	0	0	0	1	12	3	0	0	2.13
Newtown A CHC	0	0	0	4	7	4	0	0	2.00
Goodwins Clinic	0	0	0	1	15	1	0	0	2.00
Hlengisizwe CHC	0	0	0	0	20	0	0	0	2.00
Inanda C CHC	0	0	0	3	27	1	0	0	1.94
Tongaat CHC	0	0	0	1	14	0	0	0	1.93
Amaoti Clinic	0	0	0	1	14	0	0	0	1.93
Qadi Clinic	0	0	0	2	14	0	0	0	1.88
KwaMashu Poly CHC	0	0	0	3	11	1	0	0	1.87
Phoenix CHC	0	0	0	9	19	0	1	0	1.83
Ntuzuma Clinic	0	1	0	5	8	1	0	0	1.63
Lindelani Clinic	0	0	0	6	9	0	0	0	1.60



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CONFIDENTIALITY & PRIVACY

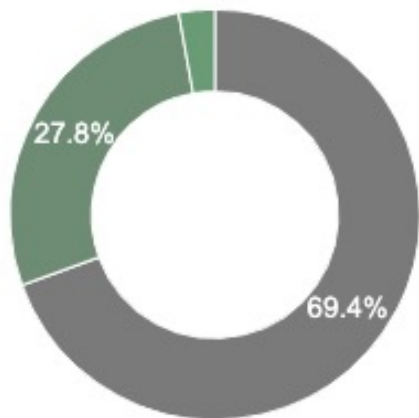




Approximately 69.4% of PLHIV said that a HCW had not asked them for the names & contacts of partners for index testing. Of those who responded yes, 32.4% reported that they did not think they were allowed to “say no” or refuse to give the names of their partners.

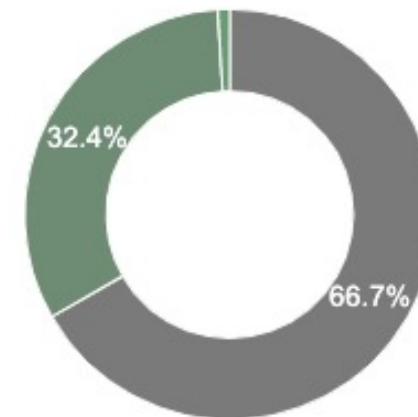
Have Patients been Asked to Participate in Index Testing? Total Responses: 1,099

Yes
No
Don't know

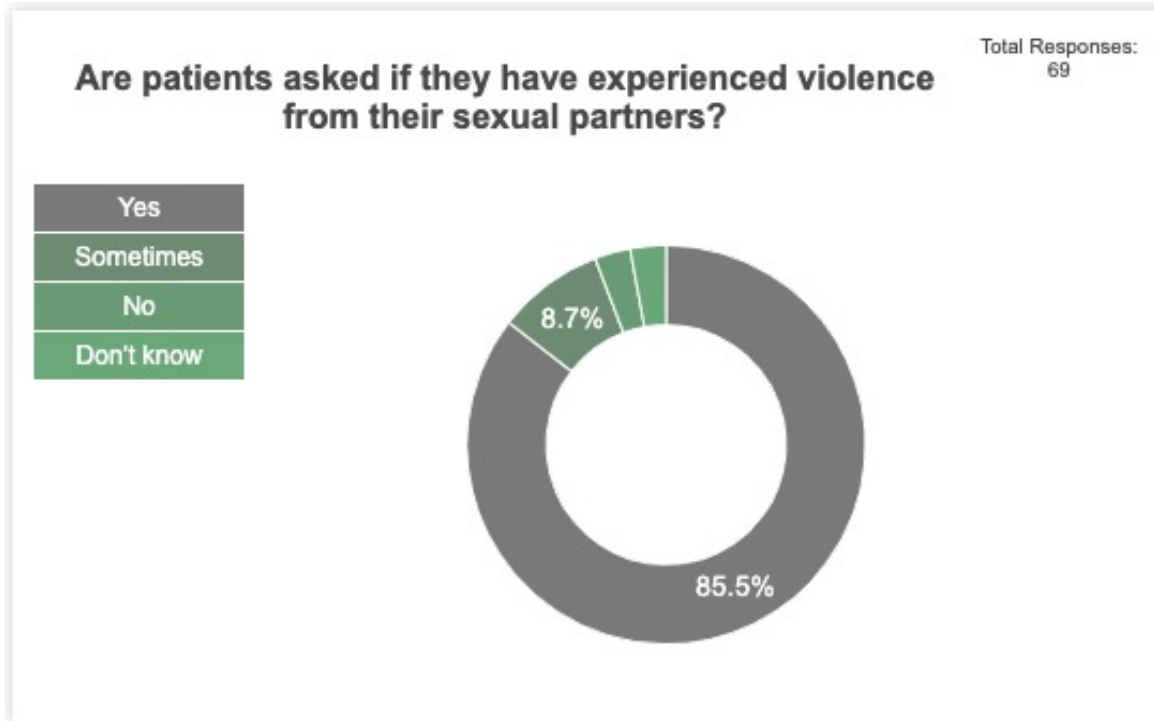


Did a Health Worker Tell You You can Refuse to Participate in Index Testing? Total Responses: 760

Yes
No
Don't know



Only 85.5% of facilities doing index testing say they always screen clients for intimate partner violence (IPV). A majority of the Facility Managers (57.4%) who do screen for IPV still contact all the partners of clients regardless of reported violence. This is a major concern and violation of people's safety and privacy.





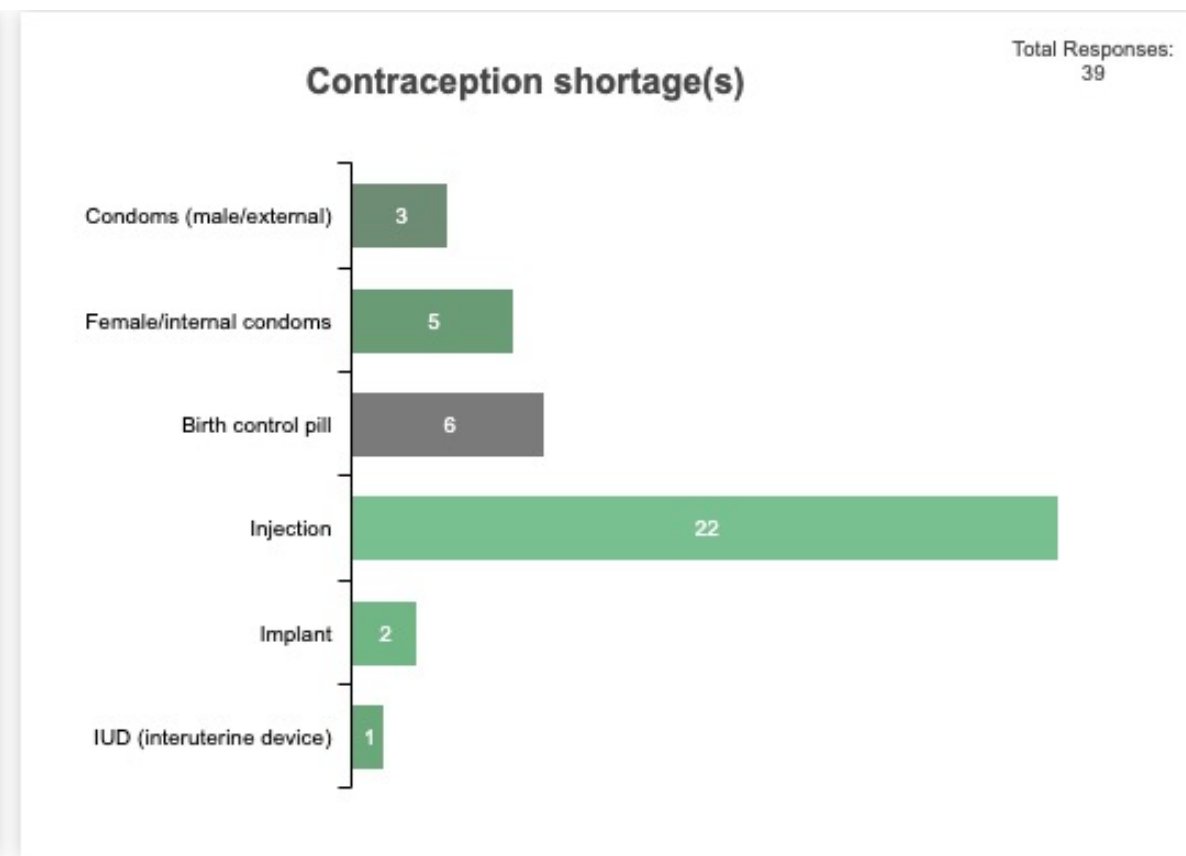
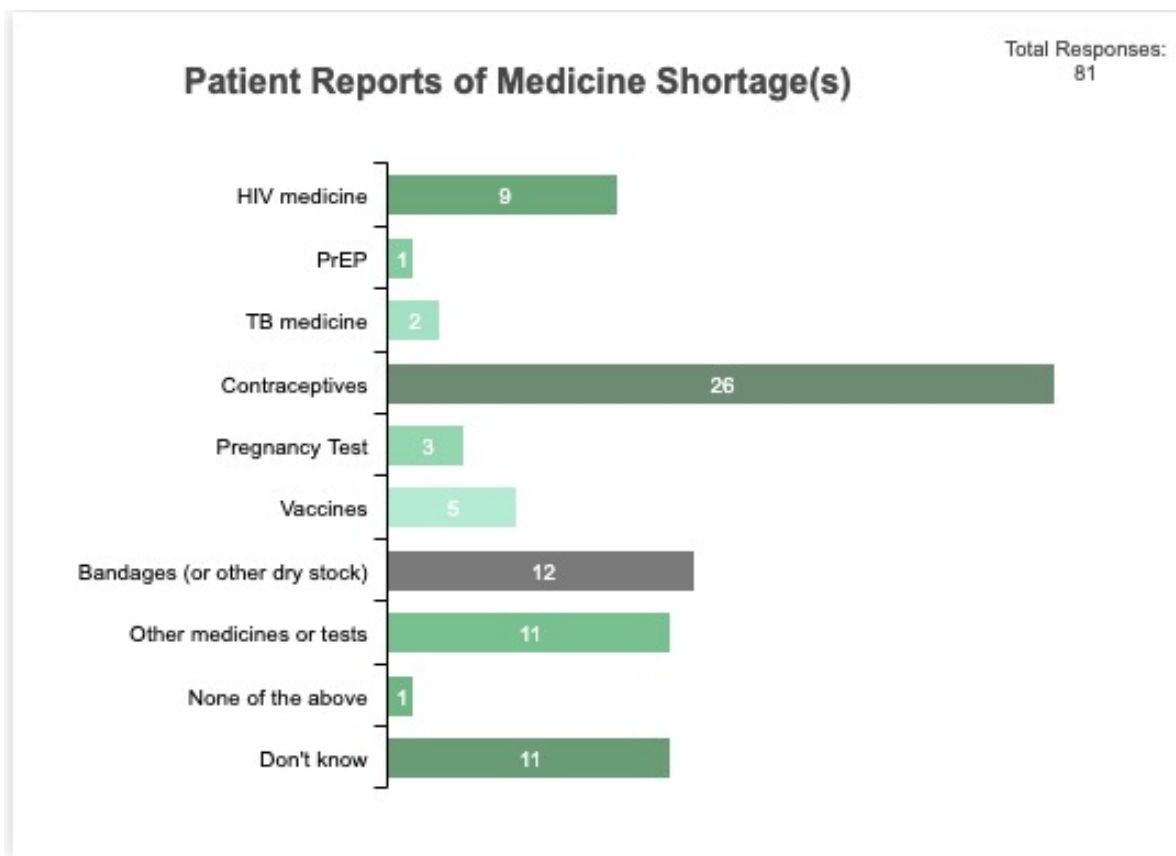
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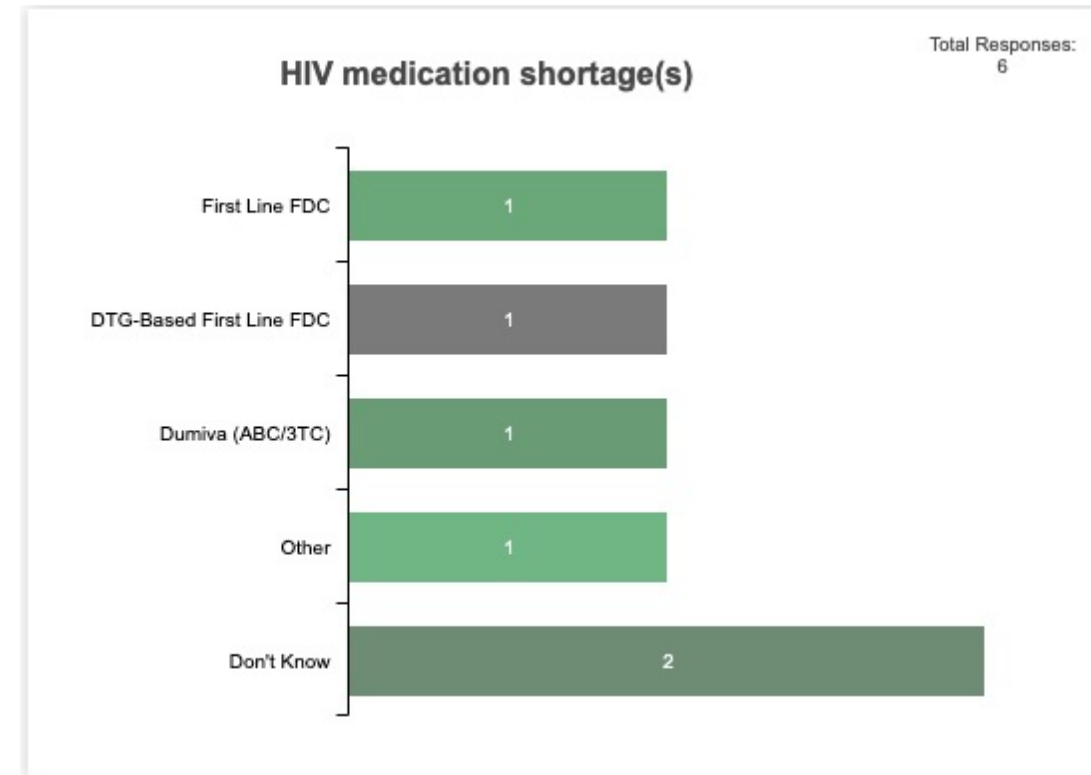
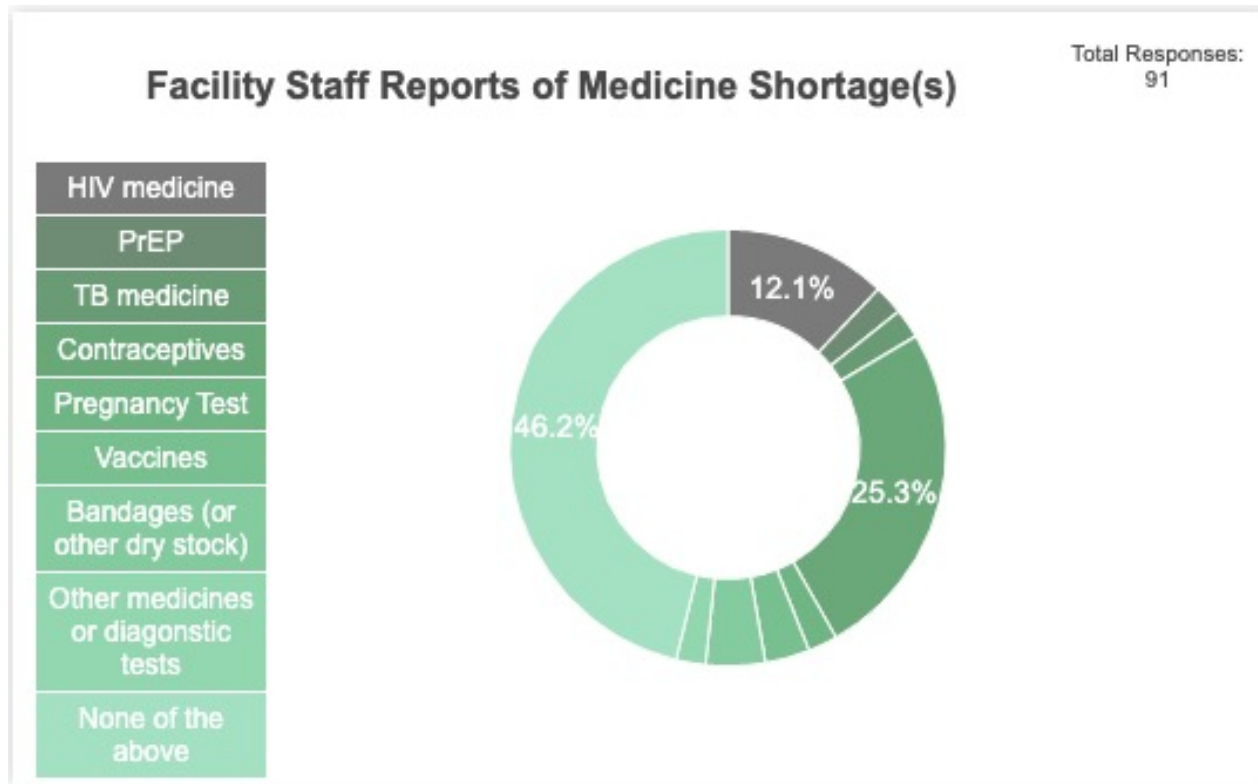
ACCESS TO MEDICINES & STOCKOUTS



Approximately 6.3% of patients report that people left without the medicines they needed in last 3 months — varying across facilities. HIV medicines & contraceptives most commonly reported.



Facility Managers reported stockouts and/or shortages in last 3 months across provinces. Contraceptives was most commonly reported





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Thank you

www.data.ritshidze.org.za

