



RITSHIDZE
SAVING OUR LIVES

Chris Hani District 2021 Q1 DATA REPORT

February 2021

FACILITY HOURS & WAITING TIMES

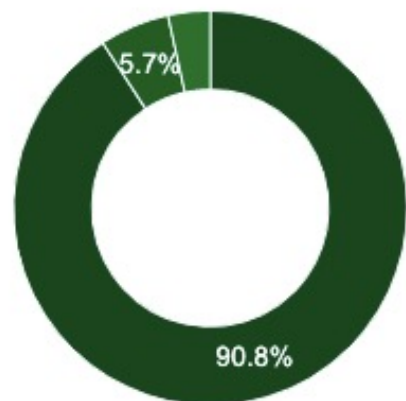


According to Ritshidze monitoring data, 90.8% of patients report long queues.

Are the Queues at the Facility Long?

Total Responses:
87

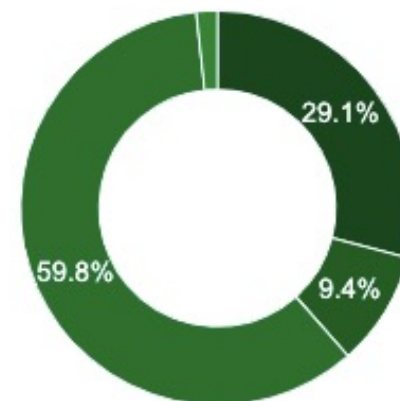
Yes
No
Don't know



Other Reasons given for Long Queues

Total Responses:
117

There is not enough staff
Staff take long breaks (for tea, lunch etc.)
There are too many patients to serve
Other reason



The shortest waiting time is reported at Tembelihle Clinic (3hrs48min) the longest is at Ngcobo CHC (5hrs31min)



Average waiting times at facilities

Tembelihle Clinic	3:48
Nomzamo CHC	4:16
Philani Clinic (Queenstown)	4:51
Ngcobo CHC	5:31

Solutions

FACILITY STAFF



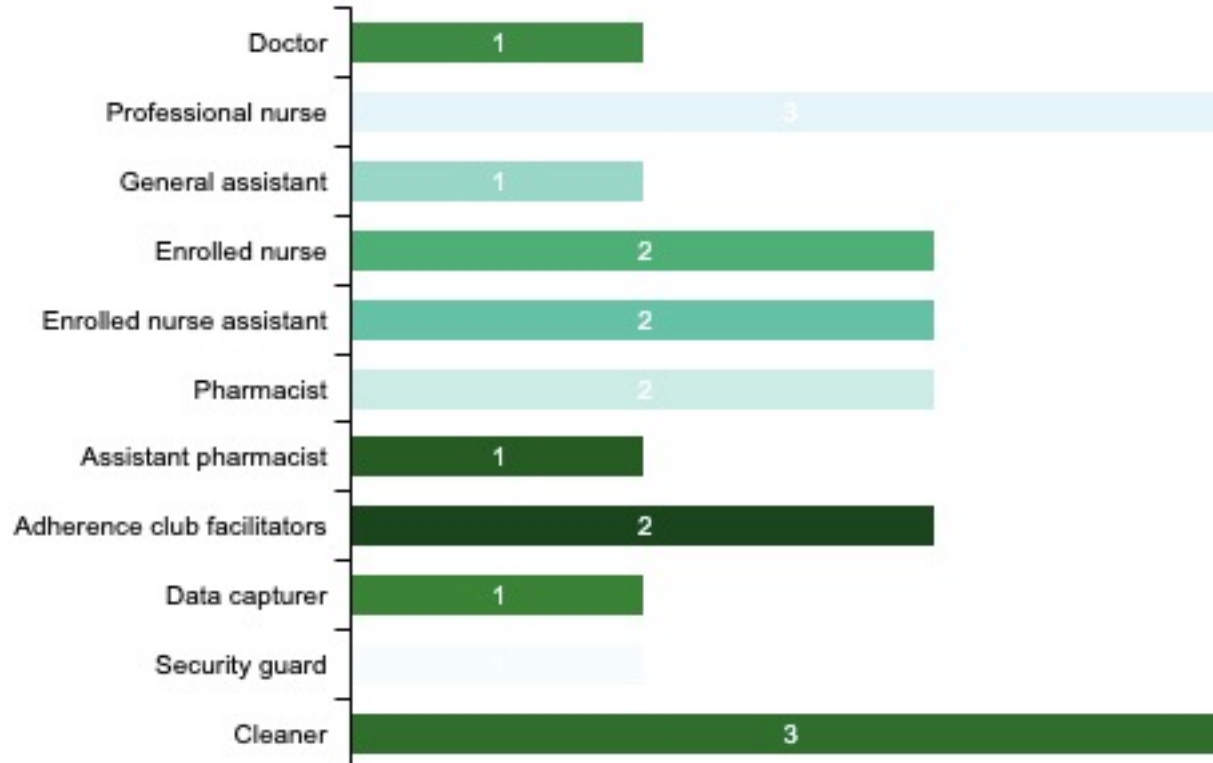
Monitoring data from Ritshidze show both patients and managers see shortages of staff

64.4% of patients said there was sometimes enough staff to meet patients' needs at their clinic.

100% of facility managers reported that there was not enough clinical and/or non-clinical staff at the facility.

Which Cadres are Understaffed?

Total Responses:
19



The cadres most commonly reported as being understaffed:

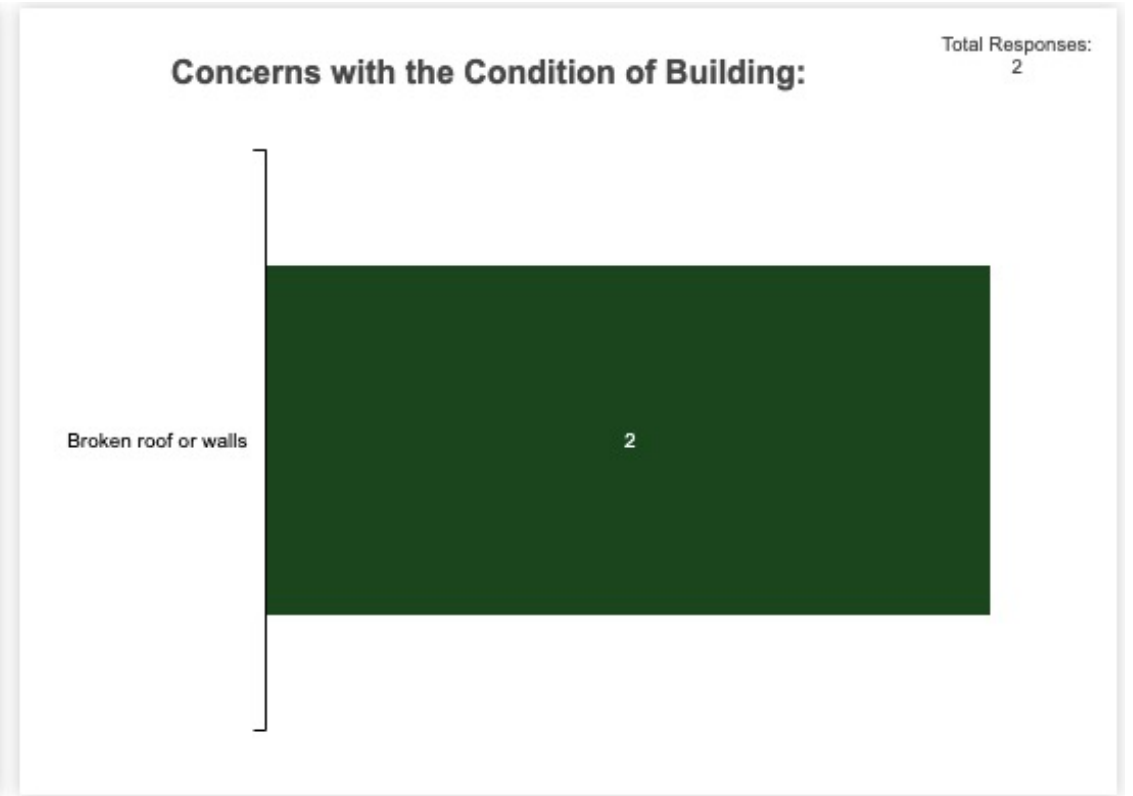
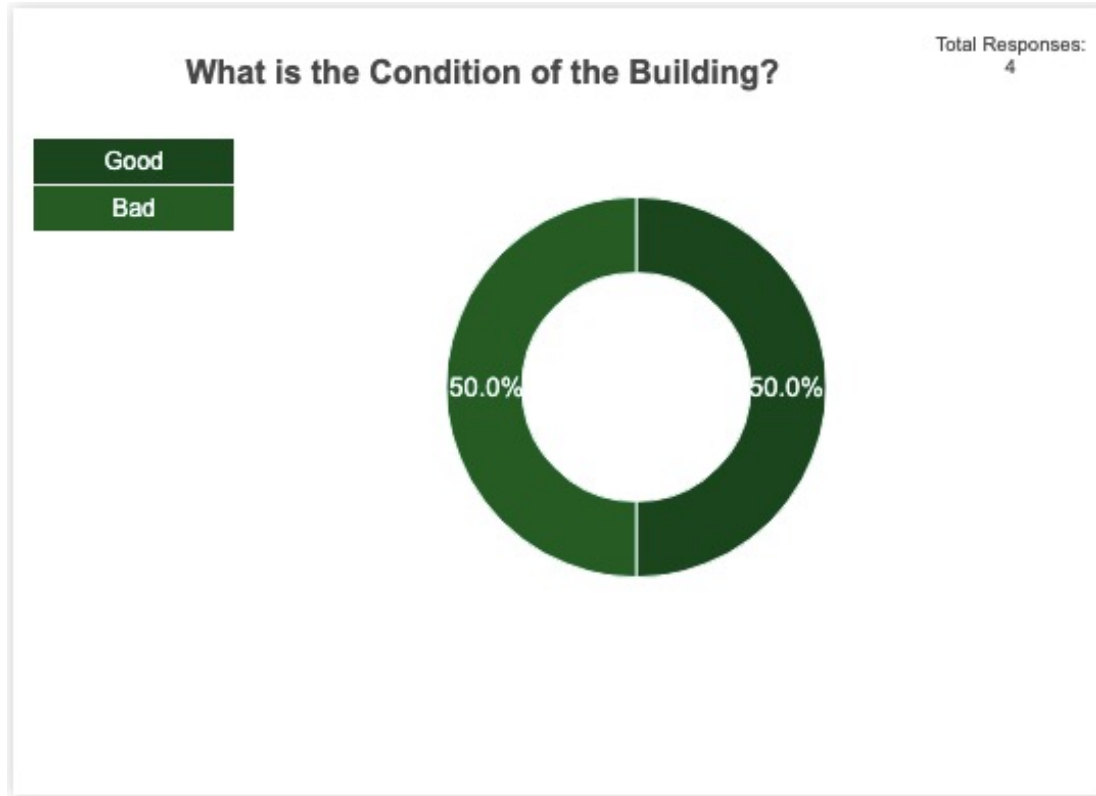
- professional nurses
- enrolled nurses
- pharmacist

Solutions

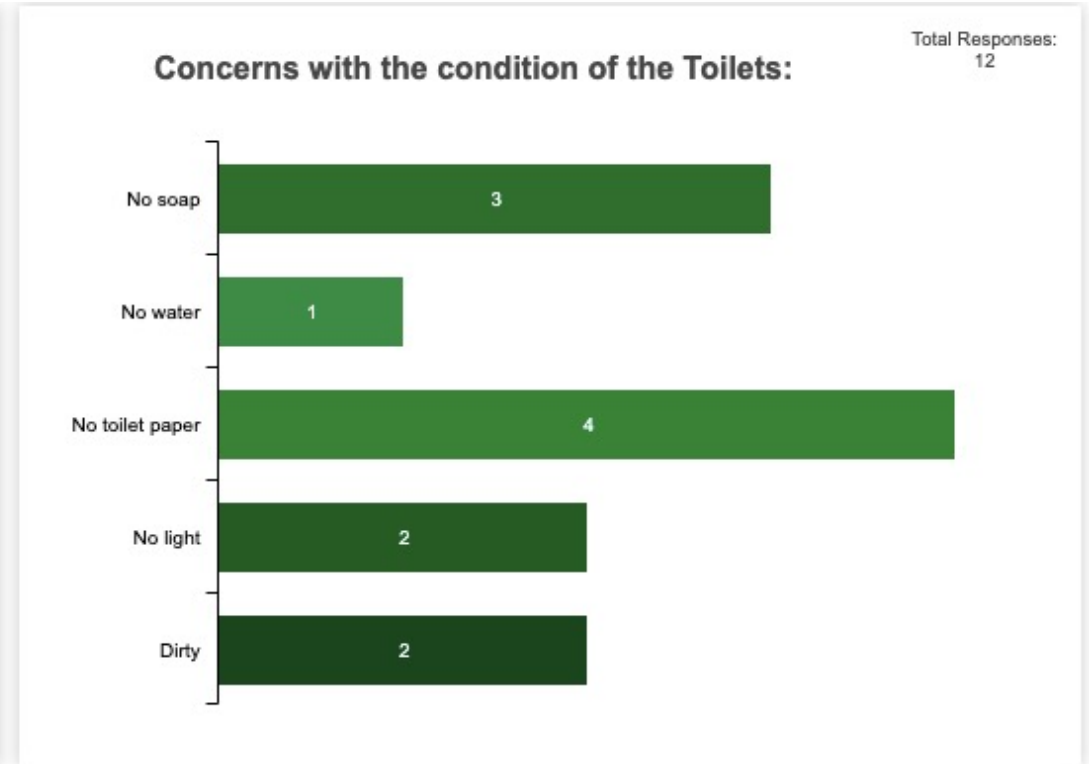
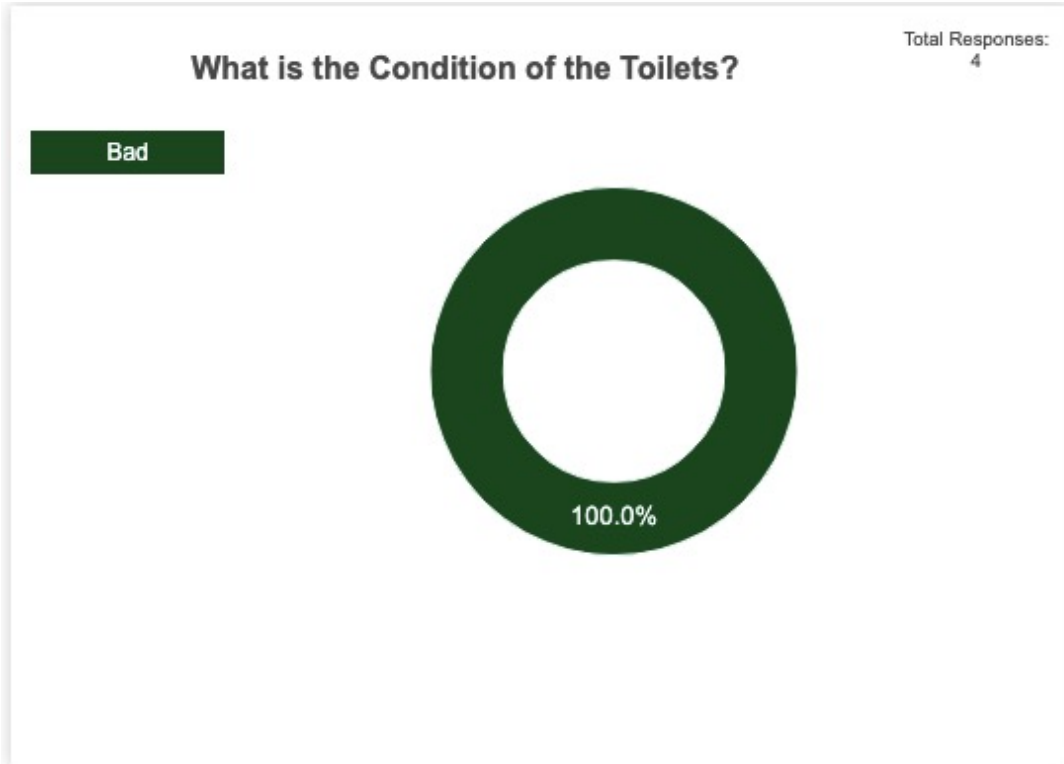
CLINIC CONDITIONS & PATIENT SAFETY



Of all the clinics observed 50% were in a bad condition



Ritshidze data shows that 100% of clinics are observed to have toilets in bad condition



Facility Managers at 8 sites report there is not enough space at the clinic to meet patient needs and something additional is needed



Province	District	Facility	Facility Manager: Is there enough space in the facility to meet patient's needs?			SCORE
			Yes enough space	No, we require something additional	Don't know	
Eastern Cape	Chris Hani	Tembelihle Clinic	0	1	0	No, we require something additional
Eastern Cape	Chris Hani	Philani Clinic (Queenstown)	0	1	0	No, we require something additional
Eastern Cape	Chris Hani	Nomzamo CHC	0	1	0	No, we require something additional
Eastern Cape	Chris Hani	Ngcobo CHC	0	1	0	No, we require something additional



4 facilities need more space for private HIV testing & counselling — another 3 facilities needed more patients waiting space

Province	District	Number of Facilities Assessed	What do you need more space for?									
			Patients waiting space	Rooms for medical care	Private HIV counseling or testing	Laboratory space	Files	Data capturers	Adherence clubs	Pharmacy	Storage	Other
Eastern Cape	Chris Hani	4	3	2	4	0	4	1	1	2	4	1

Solutions

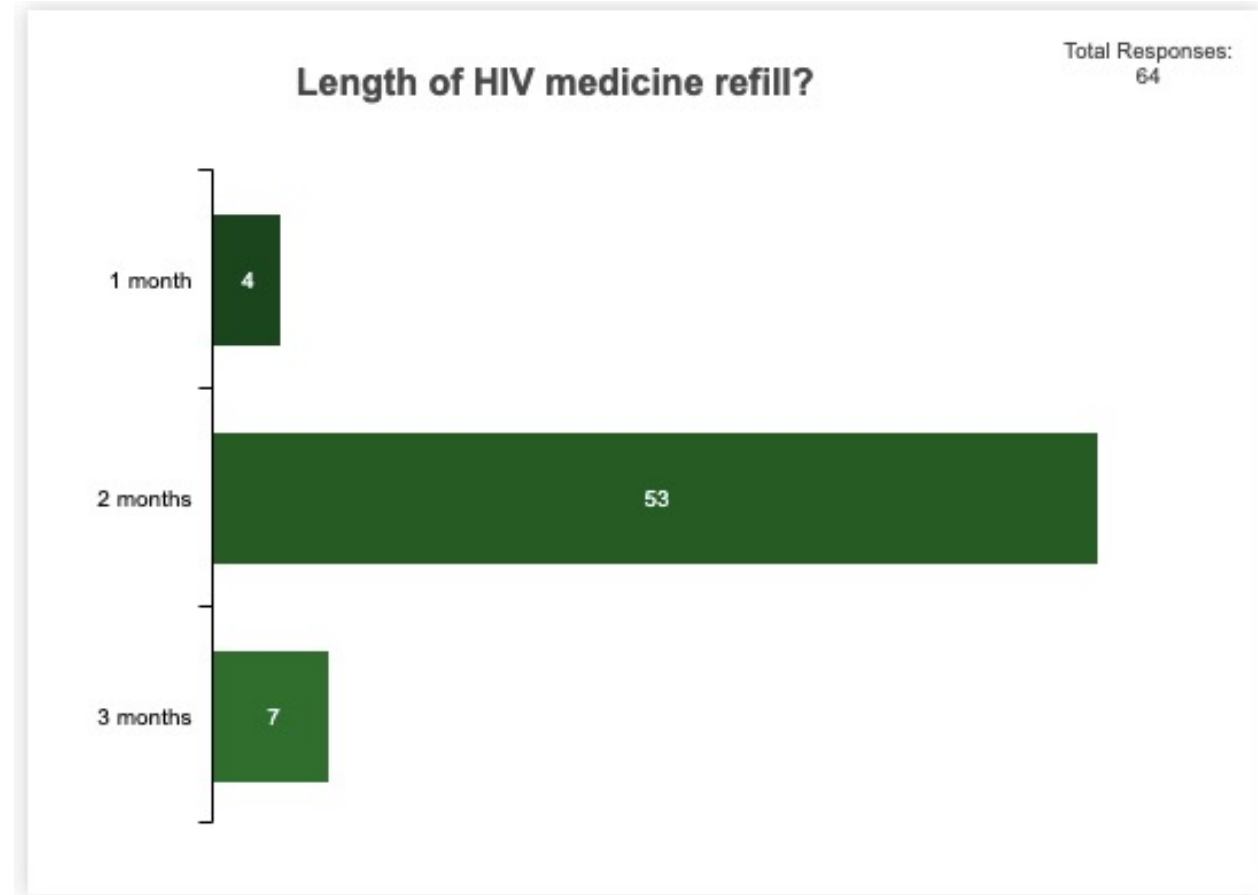
ARV COLLECTION & ACCESS



Short supply of ARVs

Almost 96.9% of PLHIV reported that they collect their ARV's the Facility (standard medicine dispensing)

All PLHIV should receive at least 2 months supply of ARVs at a time, with commitments that this would increase to 3 months — however 6.2% of PLHIV reported less than this.



ARV refill length variable across facilities. Large numbers of PLHIV in the Chris Hani District are getting 2 month supply.



Province	District	Facility	Length of HIV medicine refill?						
			1 week	2 weeks	3 weeks	1 month	2 months	3 months	6 months
Eastern Cape	Chris Hani	Nomzamo CHC	0	0	0	0	14	4	0
Eastern Cape	Chris Hani	Ngcobo CHC	0	0	0	2	9	3	0
Eastern Cape	Chris Hani	Philani Clinic (Queenstown)	0	0	0	1	16	0	0
Eastern Cape	Chris Hani	Tembelihle Clinic	0	0	0	1	14	0	0

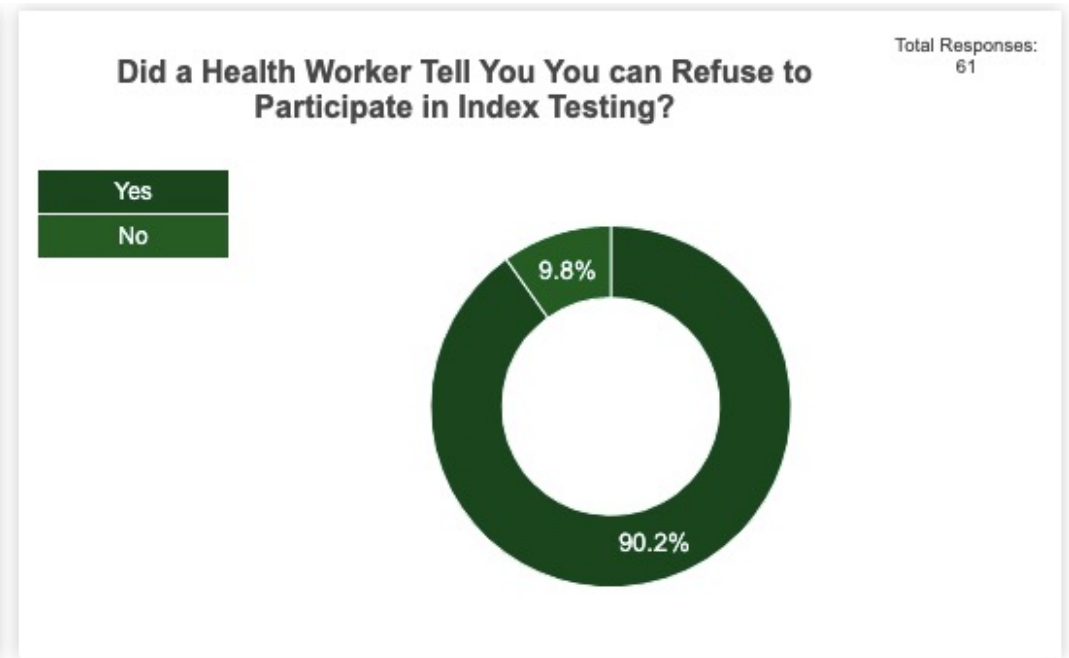
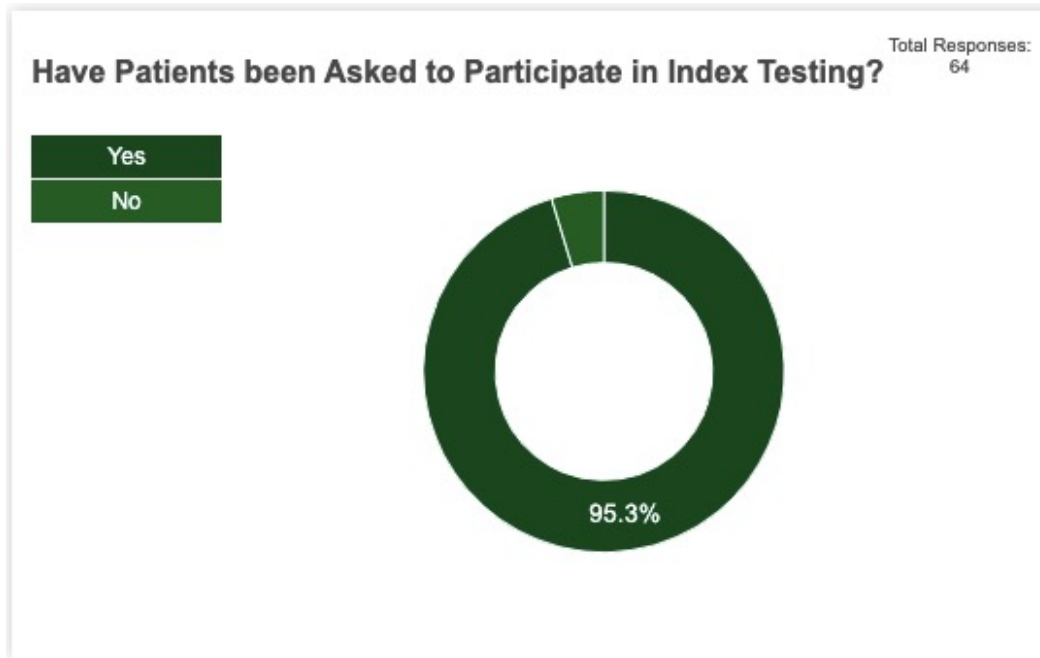
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CONFIDENTIALITY & PRIVACY



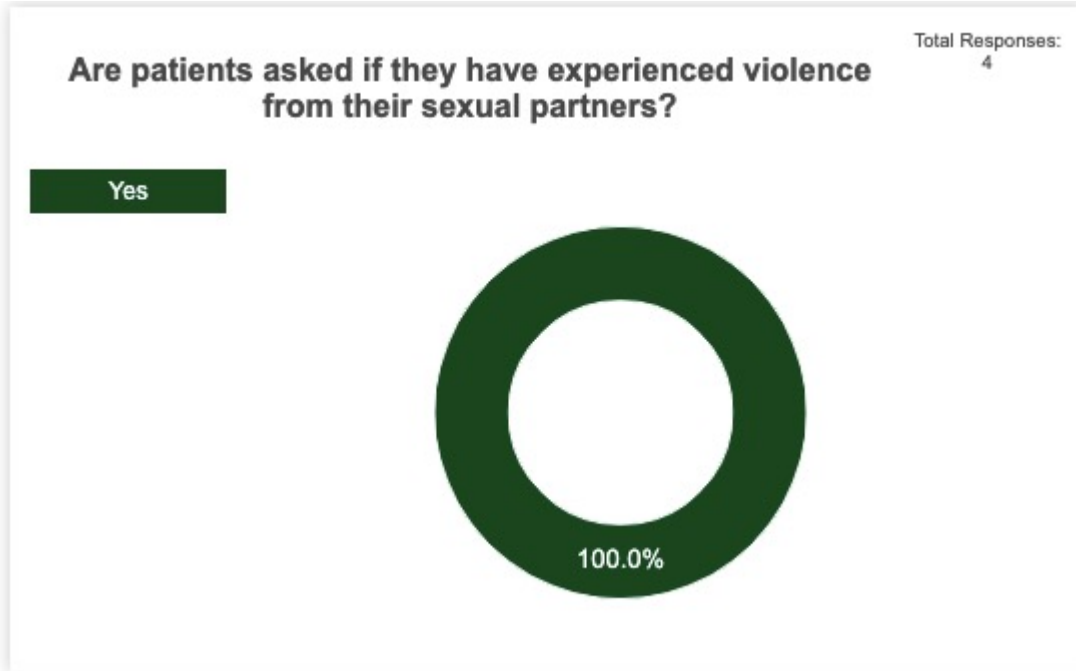


Almost 4.7% of PLHIV said that a HCW had not asked them for the names & contacts of partners for index testing. Of those who responded yes, 9.8% reported that they did not think they were allowed to “say no” or refuse to give the names of their partners.





Almost 100% of facilities doing index testing say they always screen clients for intimate partner violence (IPV). A majority of the Facility Managers (50%) who do screen for IPV still contact all the partners of clients regardless of reported violence. This is a major concern and violation of people's safety and privacy.

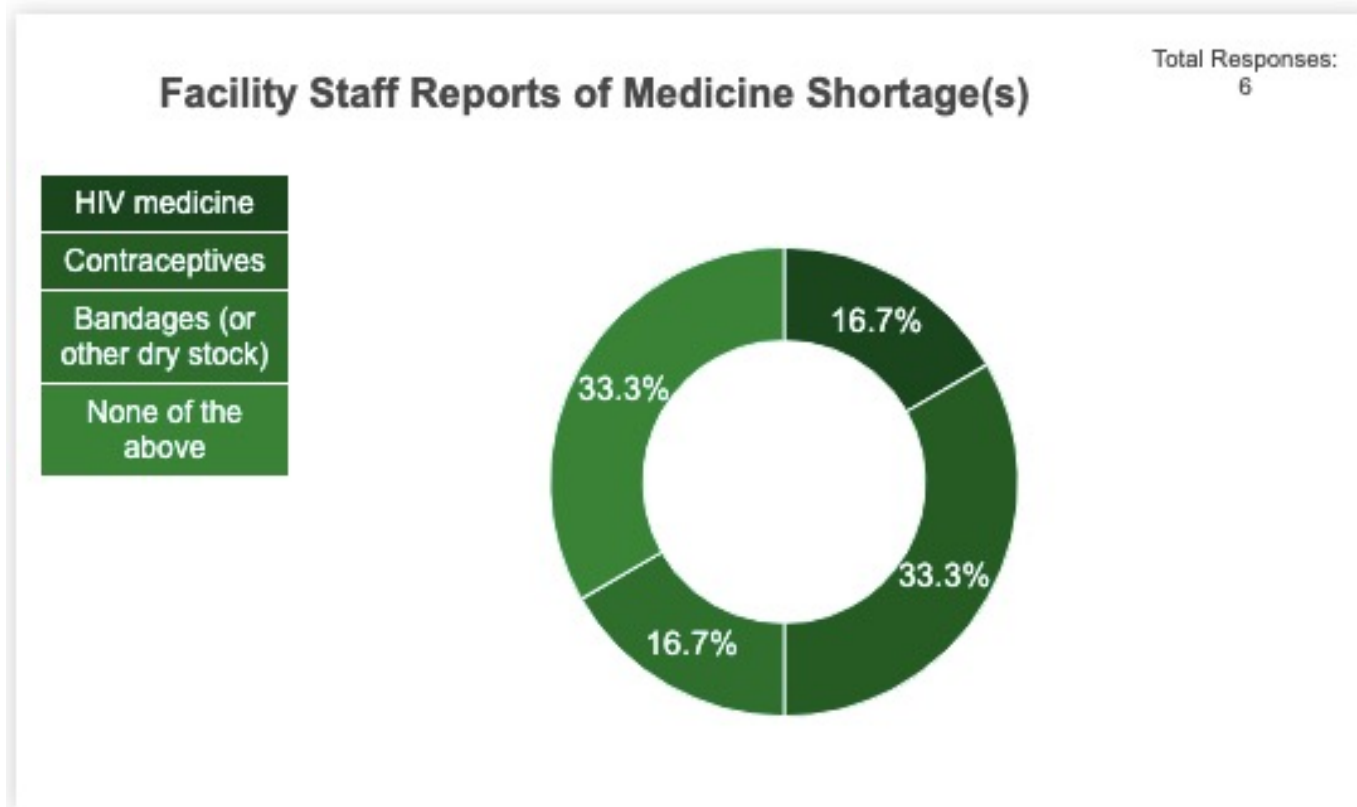


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ACCESS TO MEDICINES & STOCKOUTS



Facility Managers reported stockouts and/or shortages in last 3 months across provinces. Contraceptives and HIV medicine was most commonly reported



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Thank you

www.data.ritshidze.org.za

