



**RITSHIDZE**  
**SAVING OUR LIVES**

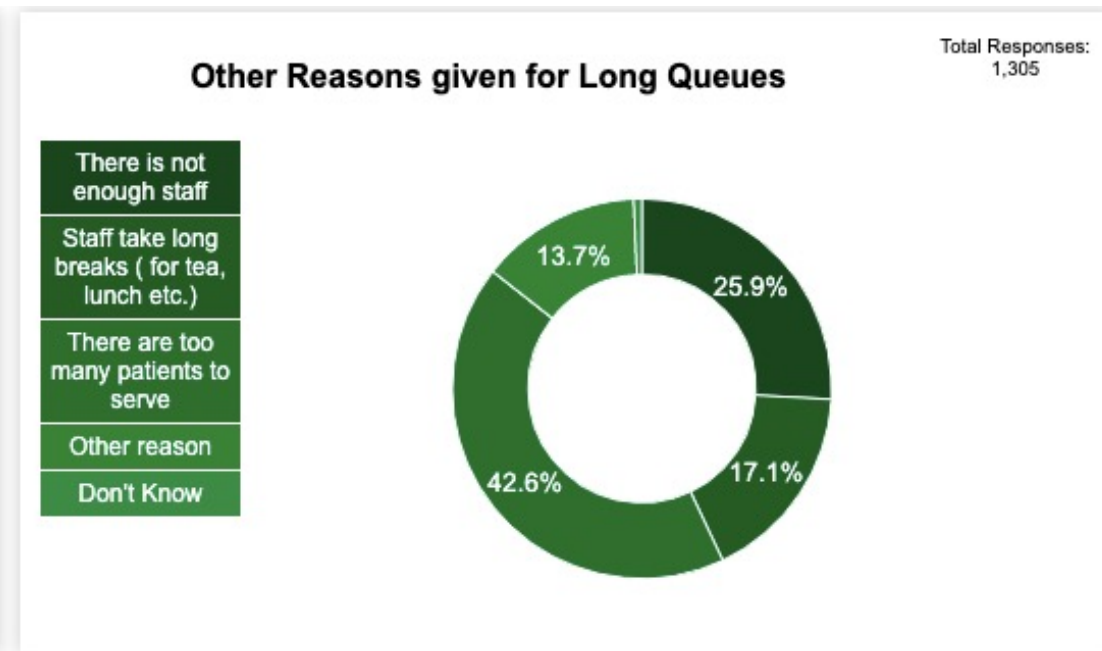
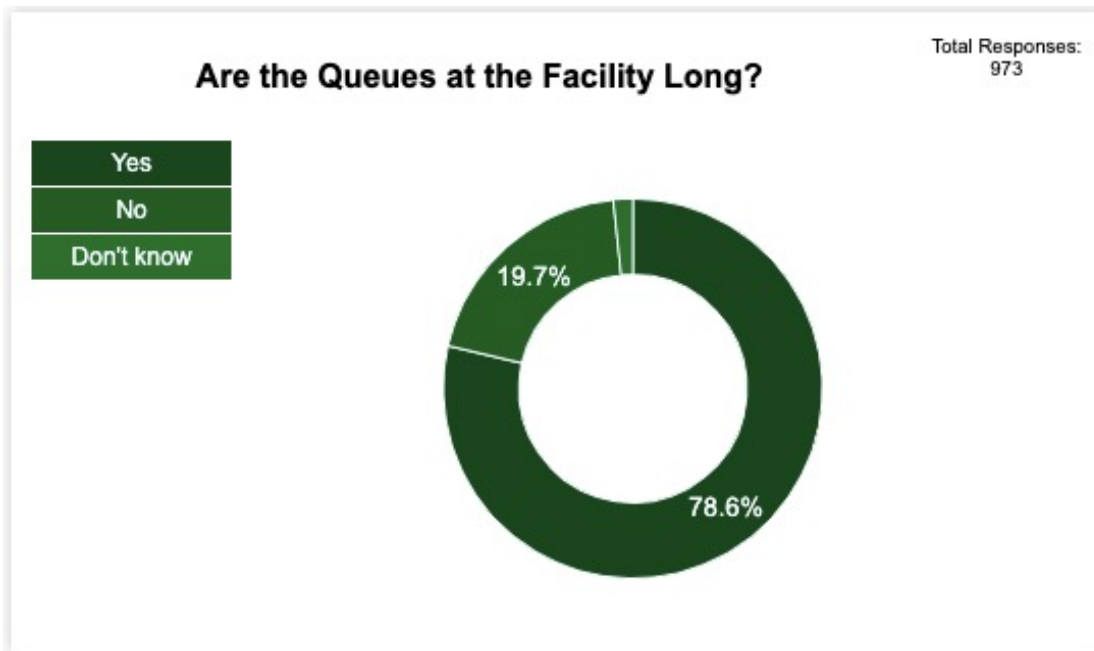
**COJ District 2021 Q1 DATA  
REPORT**

**February 2021**

# FACILITY HOURS & WAITING TIMES



**78.6% of patients report long queues. Average waiting times — the shortest time is reported at Mandela Sisulu Clinic (3hrs07min) the longest is at Witkoppen Clinic (7hrs16min)**





# Proposed Solutions



# FACILITY STAFF





# Monitoring data from Ritshidze show both patients and managers see shortages of staff

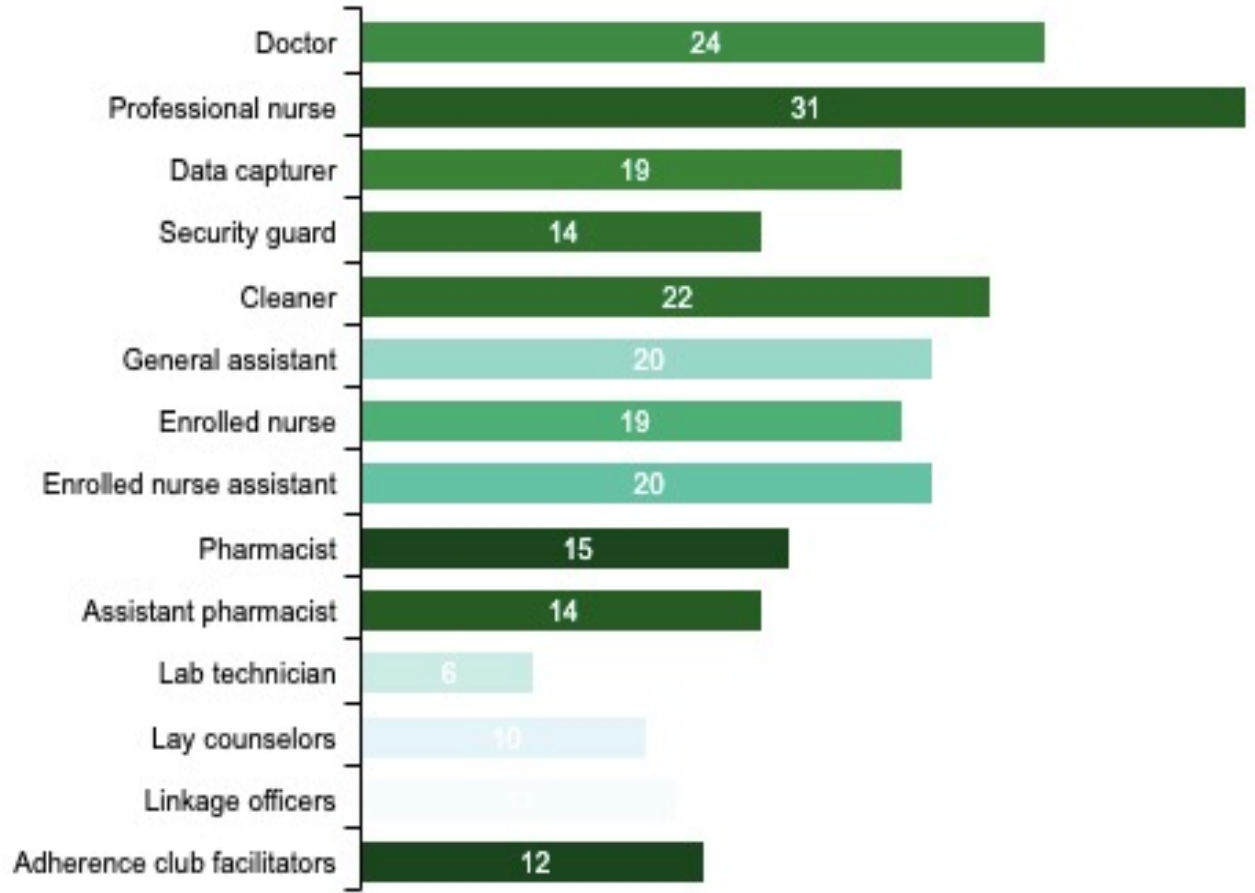
**24.2%** of patients said there was never enough staff to meet patients' needs at their clinic.

**84.4%** of facility managers reported that there was not enough clinical and/or non-clinical staff at the facility.



Total Responses:  
237

### Which Cadres are Understaffed?



## The cadres most commonly reported as being understaffed:

- professional nurses
- doctor
- cleaners
- data capturer
- enrolled nurse



# Proposed Solutions





# CLINIC CONDITIONS & PATIENT SAFETY



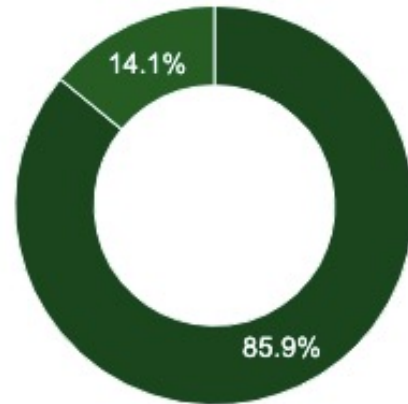
# 85.9% of clinic buildings observed were in bad condition



## What is the Condition of the Building?

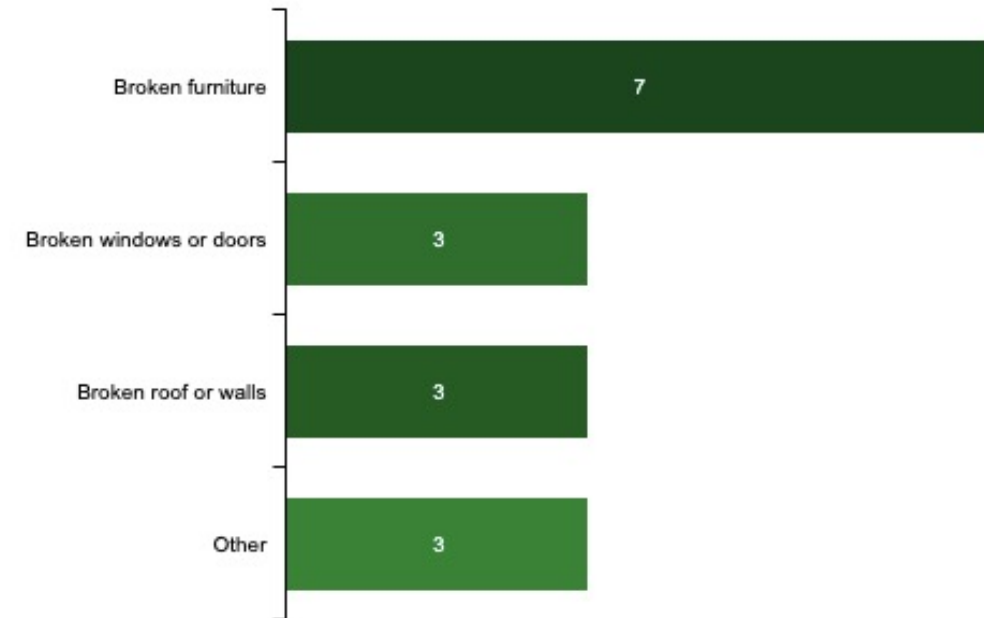
Total Responses:  
64

Good
Bad



## Concerns with the Condition of Building:

Total Responses:  
16



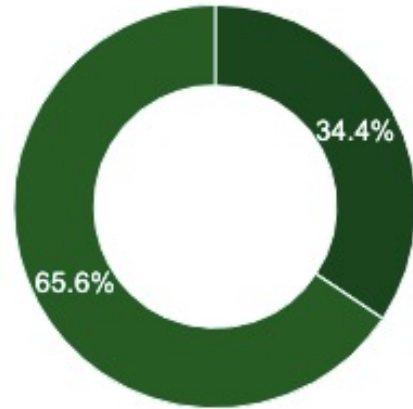
# 65.6% of clinics observed have toilets in bad condition



## What is the Condition of the Toilets?

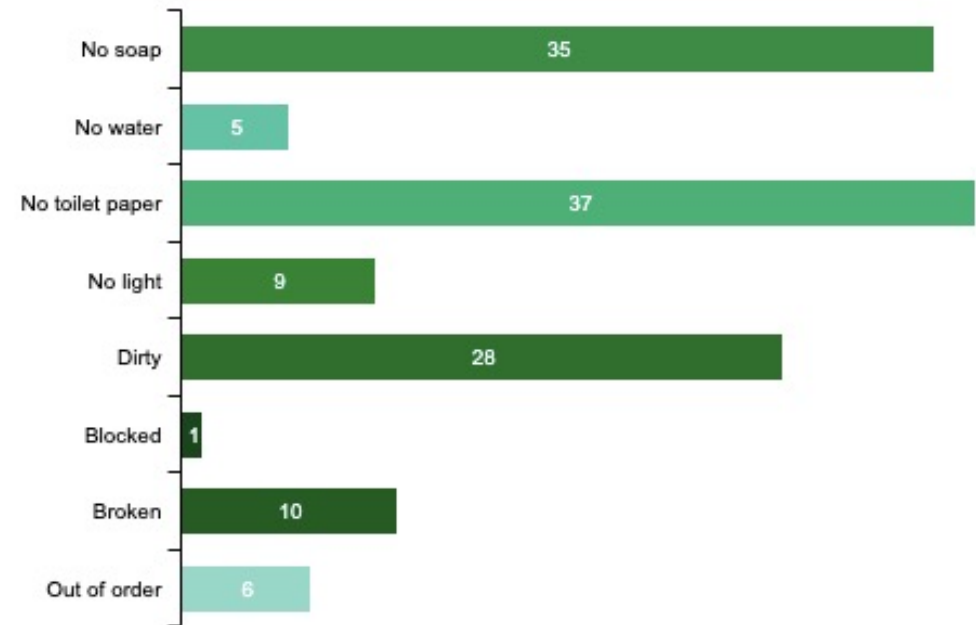
Total Responses:  
64

Good
Bad



## Concerns with the condition of the Toilets:

Total Responses:  
131



# Facility Managers at 34 sites report there is not enough space at the clinic to meet patient needs and something additional is needed



## Facilities in need of additional space

Zondi Clinic	Cosmo City Clinic	Randburg Clinic
Itireleng CHC	Barney Molokoane Clinic	Witkoppen Clinic
Hillbrow CHC	Alexandra CHC	Vlakfontein Clinic
Hikhensile Clinic	Alexandra 8th Avenue Clinic	Tshepisong Clinic
Freedom Park Clinic	17 Esselen Street Clinic	Tladi Prov Clinic
Discoverers CHC	Lenasia Clinic	Stretford CHC
Diepsloot South Clinic	Lenasia South CHC	Sinqobile Clinic
Diepkloof Prov Clinic	Lillian Ngoyi CHC	Senaoane Clinic
Rex Street Clinic	Orange Farm Ext 7 Clinic	Mofolo CHC
Rabie Ridge Clinic	Mpumelelo Clinic	Malvern Clinic
Protea Glen Clinic	Michael Maponya Prov Clinic	Meadowlands Zone 2 Prov Clinic
	Princess Clinic	



# 27 facilities need more space for patients waiting space — another 23 facilities needed more space for filing systems

Province	District	Number of Facilities Assessed	What do you need more space for?									
			Adherence clubs	Private HIV counseling or testing	Data capturers	Files	Laboratory space	Rooms for medical care	Other	Pharmacy	Storage	Patients waiting space
Gauteng	City of Johannesburg	34	17	20	17	23	9	20	2	14	17	27



# Proposed Solutions



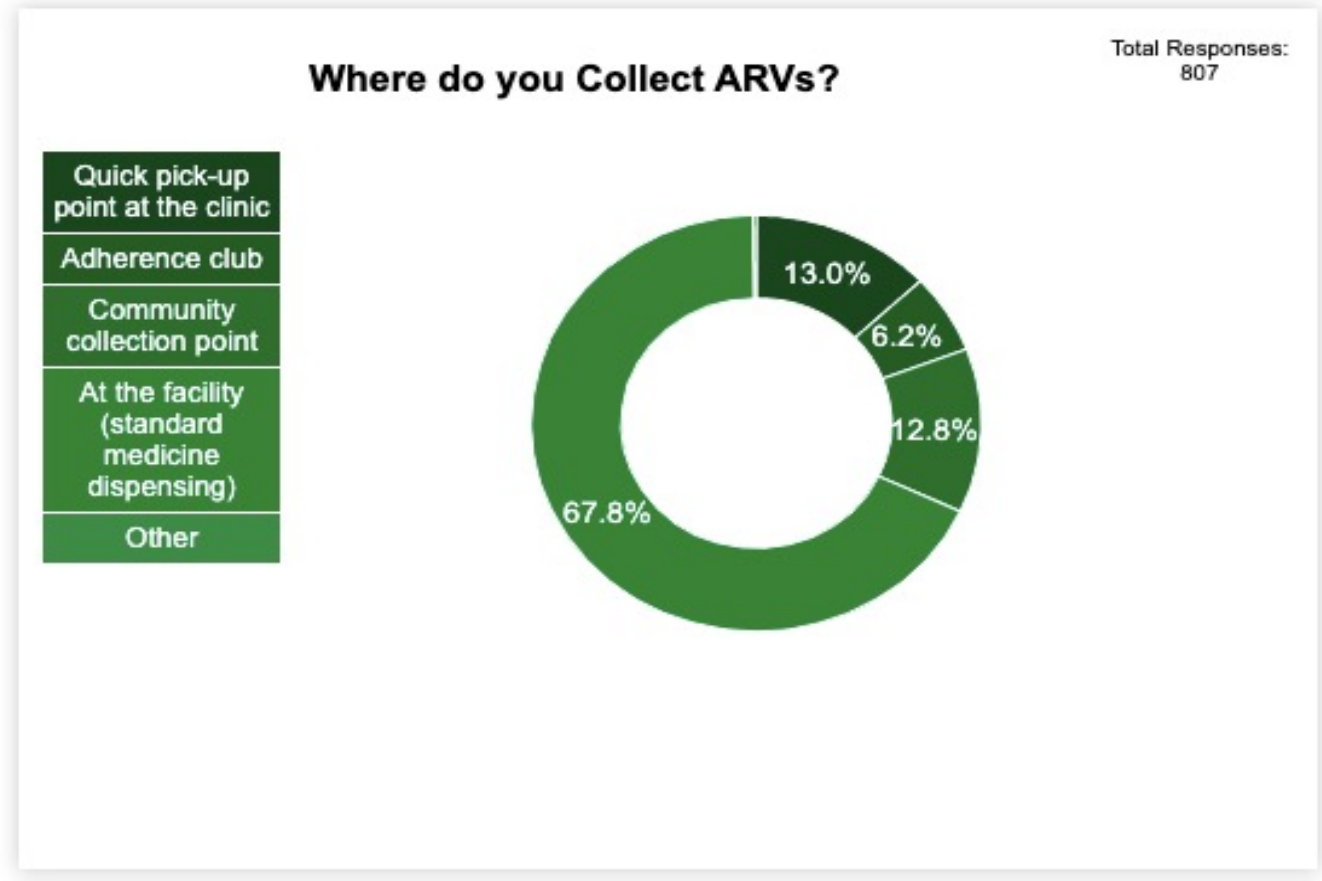
# ARV COLLECTION & ACCESS



# Collection of ARVs



A majority of PLHIV (67.8%) collect their ARVs at the facility

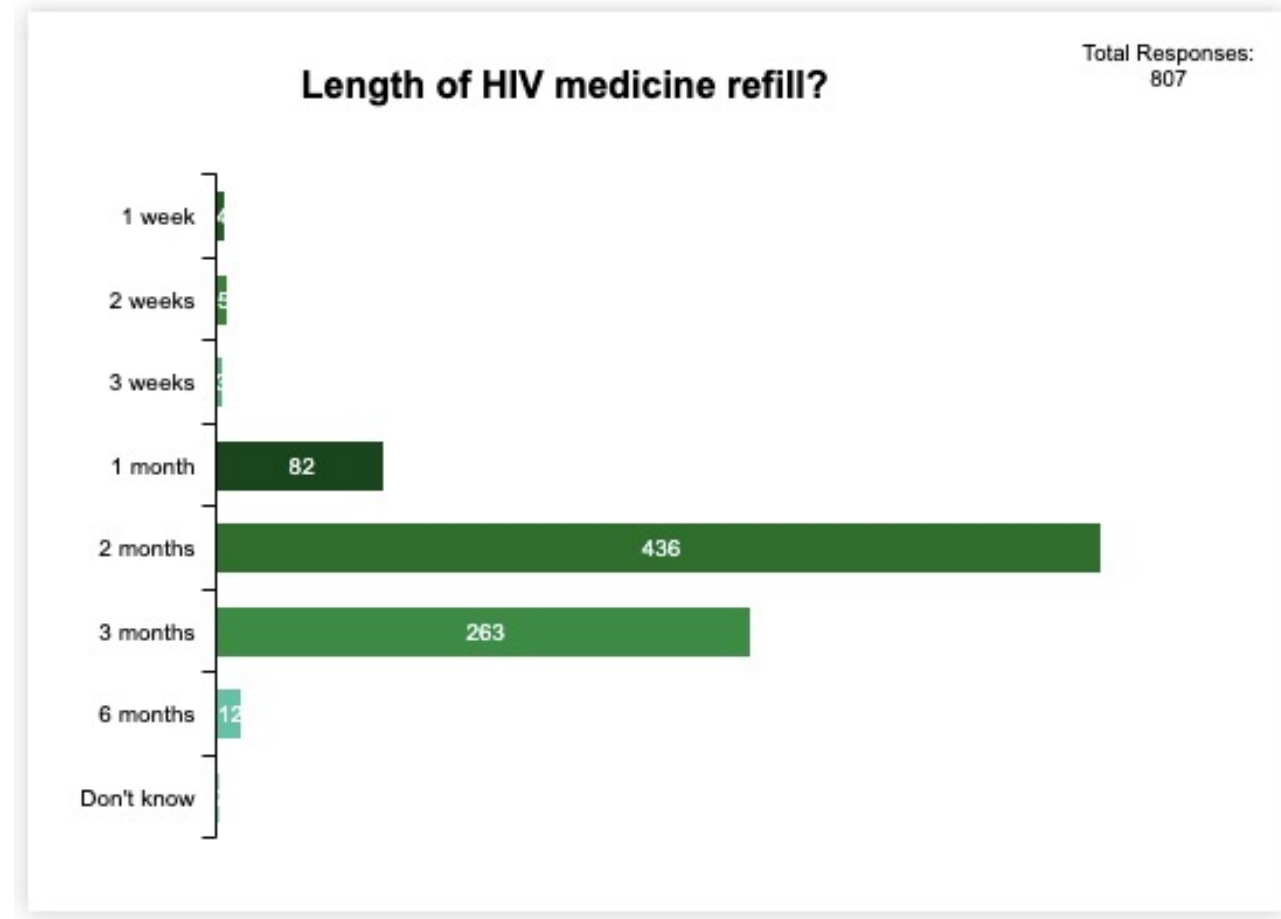




# Short supply of ARVs



A majority of PLHIV receive at least 2 months supply of ARVs at a time (n=436)





# Proposed Solutions



# CONFIDENTIALITY & PRIVACY



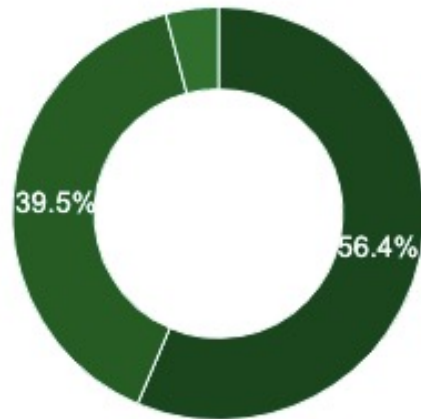


**39.5% of PLHIV said that a HCW had not asked them for the names & contacts of partners for index testing. Of those who responded yes, 37.4% reported that they did not think they were allowed to “say no” or refuse to give the names of their partners.**

**Have Patients been Asked to Participate in Index Testing?**

Total Responses:  
803

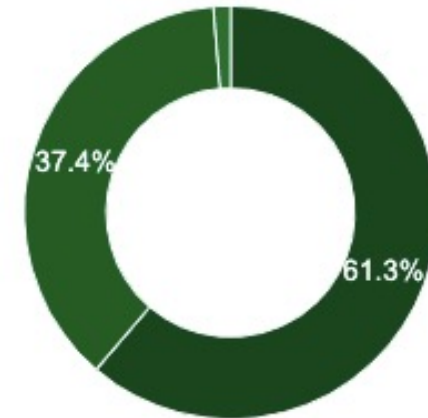
- Yes
- No
- Don't know



**Did a Health Worker Tell You You can Refuse to Participate in Index Testing?**

Total Responses:  
452

- Yes
- No
- Don't know



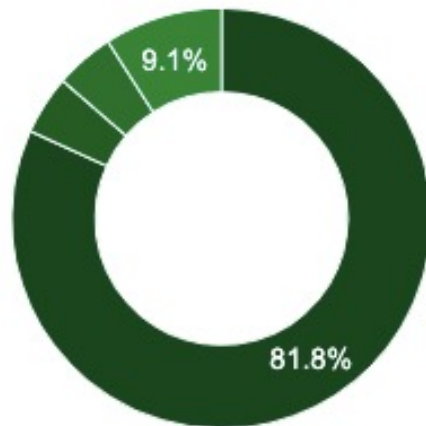
**Over 81.8% of facilities doing index testing say they always screen clients for intimate partner violence (IPV). A quarter of the Facility Managers (36.1%) who do screen for IPV still contact all the partners of clients regardless of reported violence. This is a major concern and violation of people's safety and privacy.**



**Are patients asked if they have experienced violence from their sexual partners?**

Total Responses:  
44

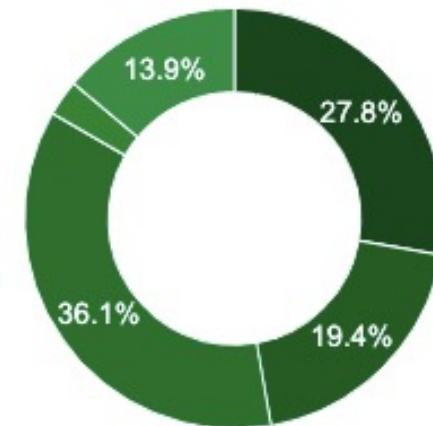
- Yes
- Sometimes
- No
- Don't know



**In case of violence from a sexual partner, what do you do with the contact information of the sexual partner?**

Total Responses:  
36

- Only contact partners of the client who have no history of violence for HIV testing
- Do not contact partners of client for HIV testing
- Contact all partners for HIV testing
- Don't know
- Other





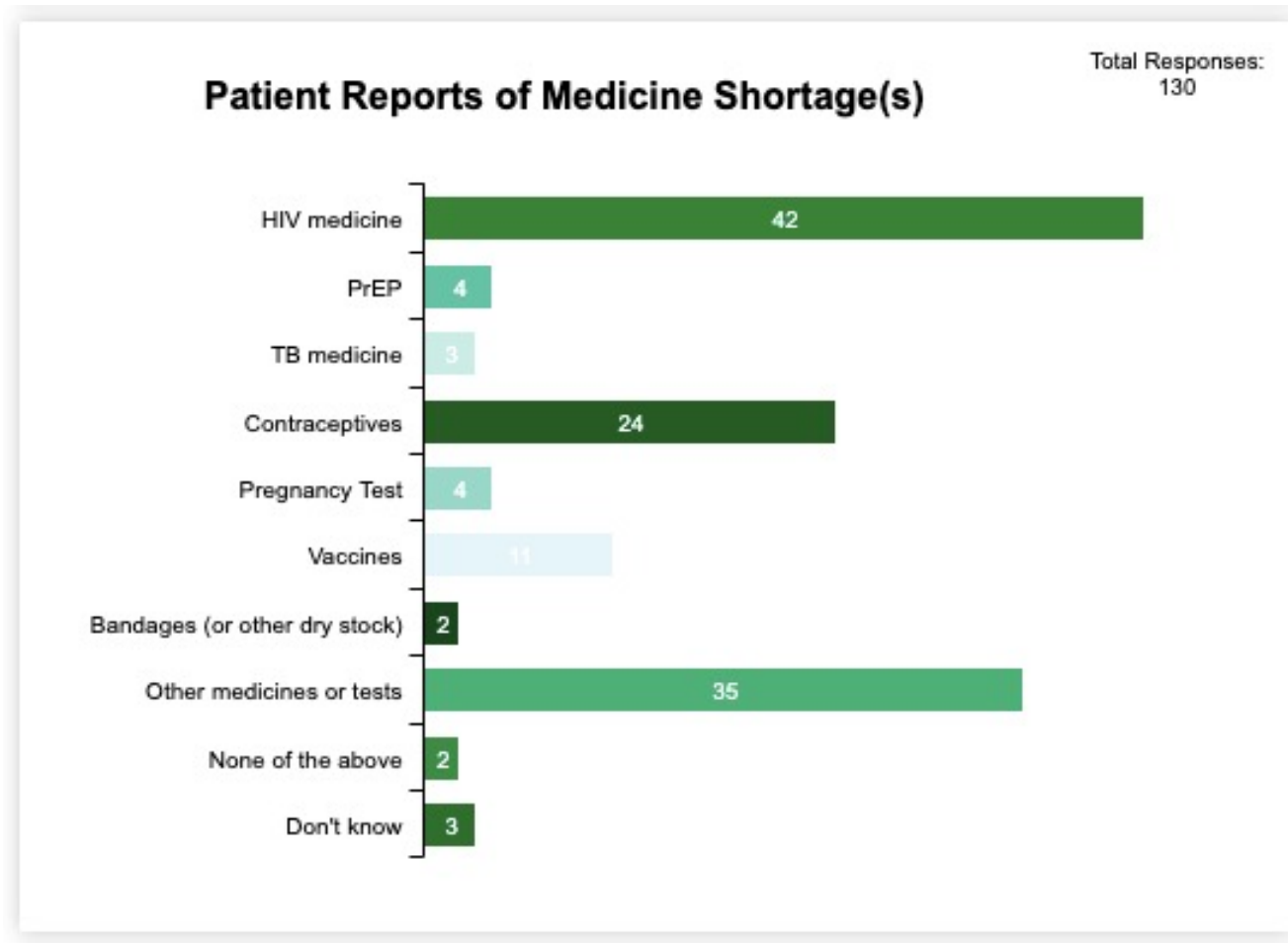
# Proposed Solutions



# ACCESS TO MEDICINES & STOCKOUTS

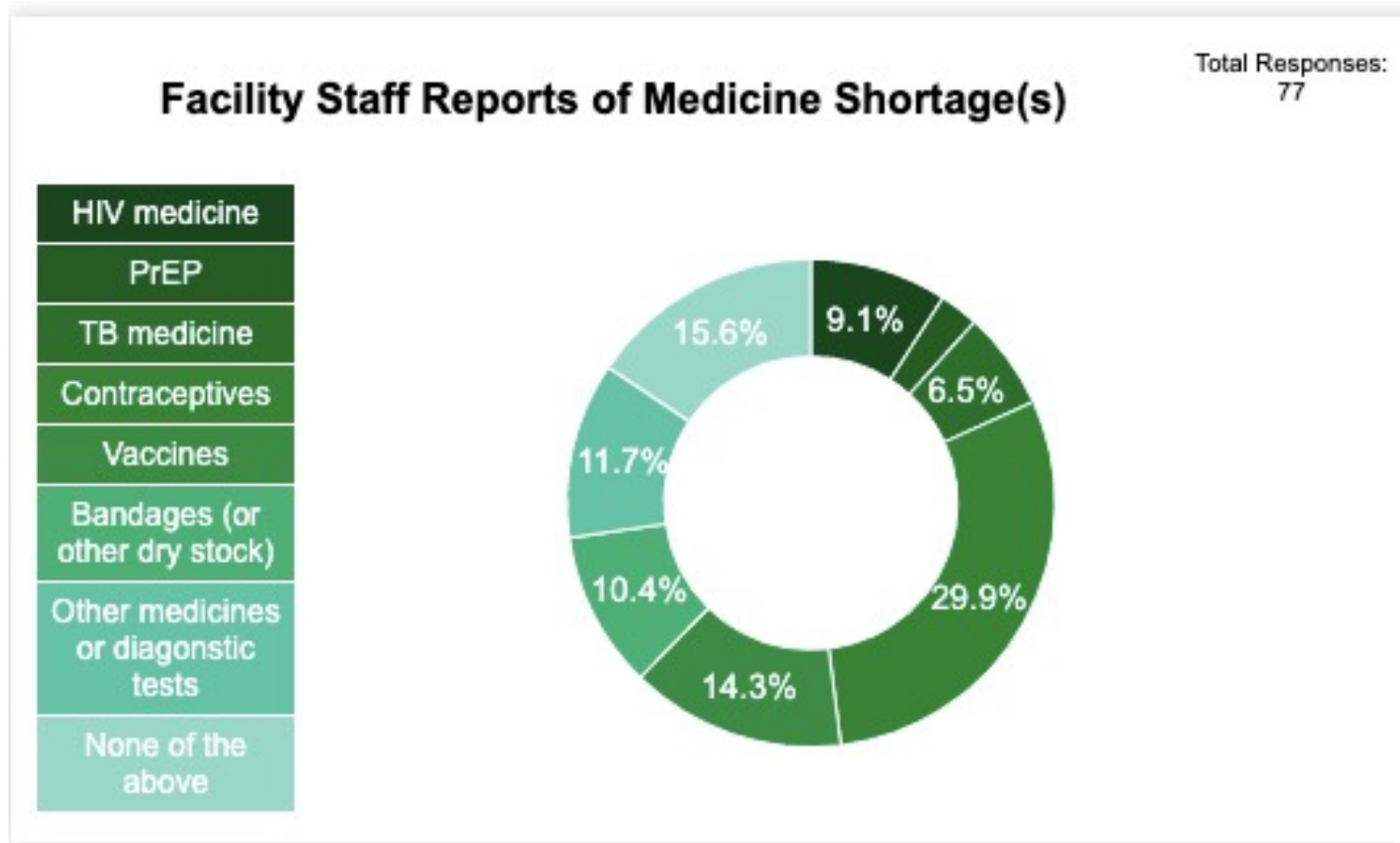


**12.3% of patients report that people left without the medicines they needed in last 3 months — varying across facilities. HIV medicines & contraceptives most commonly reported.**





**Facility Managers reported stockouts and/or shortages in last 3 months across the district. HIV medicine and Contraceptives was most commonly reported**



# Facility Managers reported stockouts and/or shortages in last 3 months across the district. HIV medicine and Contraceptives was most commonly reported



Province	District	Number of Facilities Assessed	In the past 2 months did any patient leave your facility without the medicine they needed due to a stock out or shortage?				SCORE
			Yes	No, but we gave them a short supply	No, because we gave them an alternative	Don't know	
Gauteng	City of Johannesburg	43	12	11	20	1	27%

Clinics where patients left without medication due to stockout or shortages	
Lenasia South CHC	Yeoville Clinic
Mofolo Clinic	Princess Clinic
Thoko Mngoma Clinic	Witkoppen Clinic
Zola CHC	Freedom Park Clinic
Alexandra CHC	Barney Molokoane Clinic
Hillbrow CHC	



# Proposed Solutions



Thank you

[www.data.ritshidze.org.za](http://www.data.ritshidze.org.za)

