



RITSHIDZE
SAVING OUR LIVES

Alfred Nzo District 2021 Q1 DATA REPORT

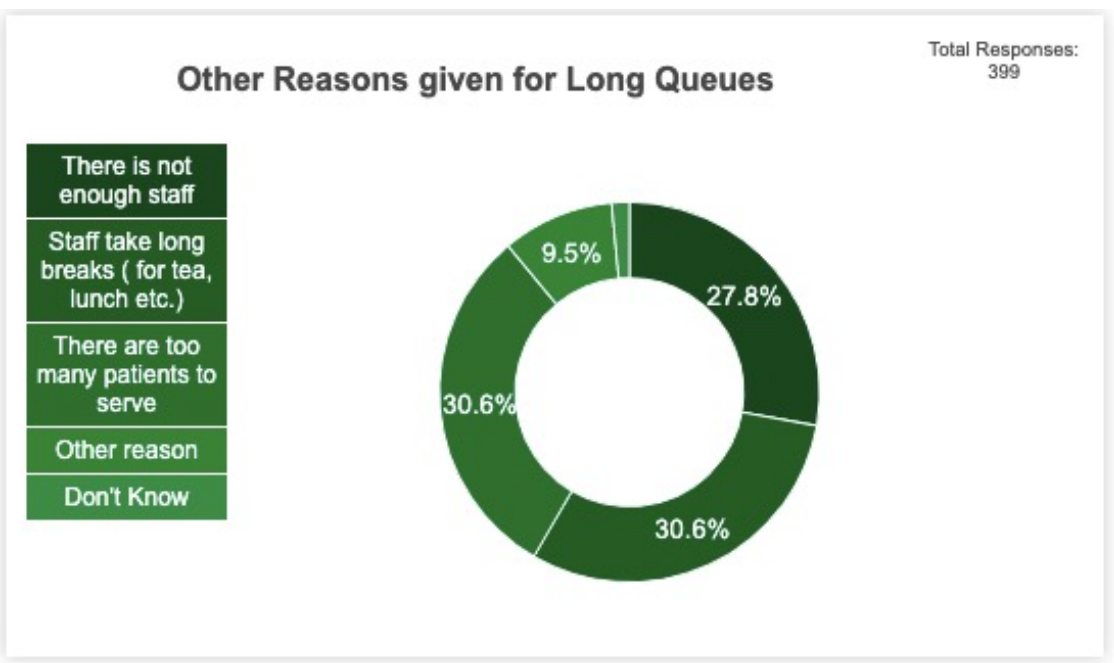
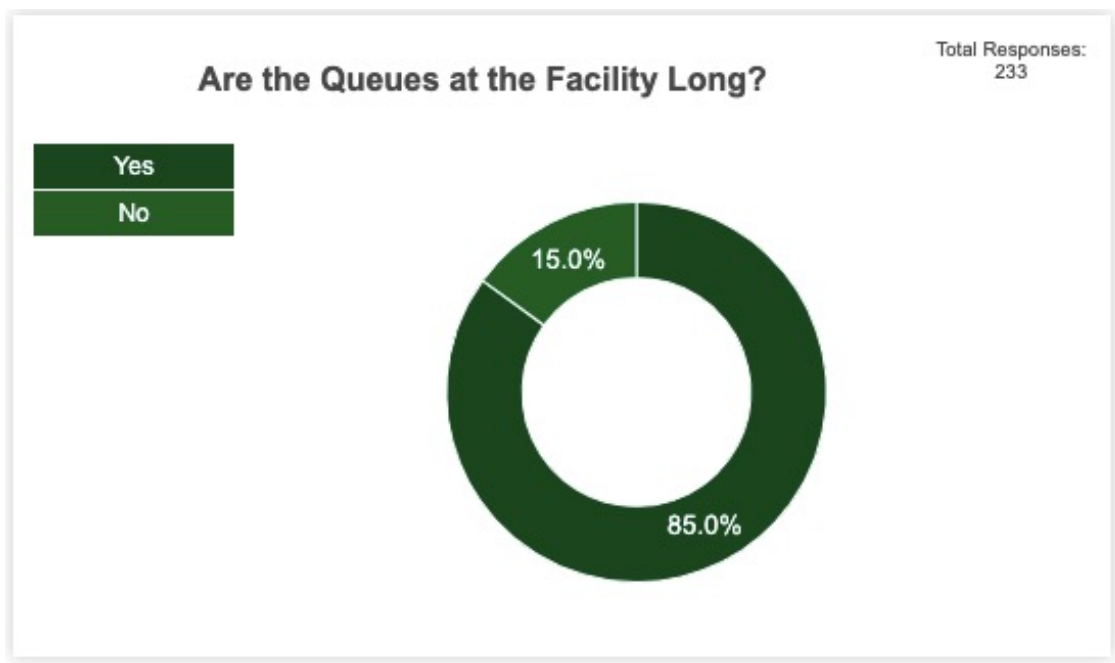
February 2021

FACILITY HOURS & WAITING TIMES





According to Ritshidze monitoring data, 85% of patients report long queues.



The shortest time is reported at Amadiba Clinic (3hrs56min) the longest is at St Patricks Gateway Clinic (8hrs15min)



Average waiting times at facilities

Amadiba Clinic	3:56
Isikelo Clinic	4:07
Mount Ayliff Gateway Clinic	4:23
Tabankulu CHC	4:41
Matatiele Community Clinic	5:12
Maluti CHC	5:39
Mount Frere Gateway Clinic	6:29
Imizizi Clinic	6:47
St Patrick's Gateway Clinic	8:15

FACILITY STAFF



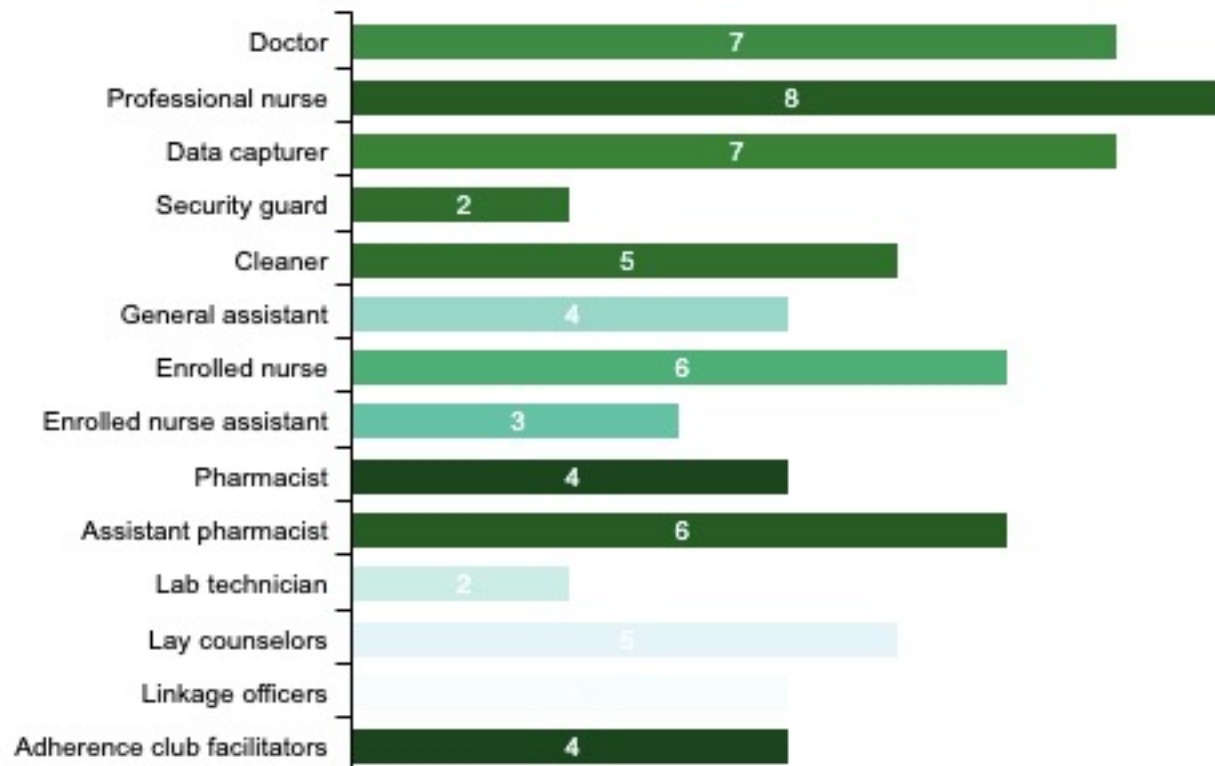
Monitoring data from Ritshidze show both patients and managers see shortages of staff

46.2% of patients said there was never enough staff to meet patients' needs at their clinic.

88.9% of facility managers reported that there was not enough clinical and/or non-clinical staff at the facility.

Which Cadres are Understaffed?

Total Responses:
67



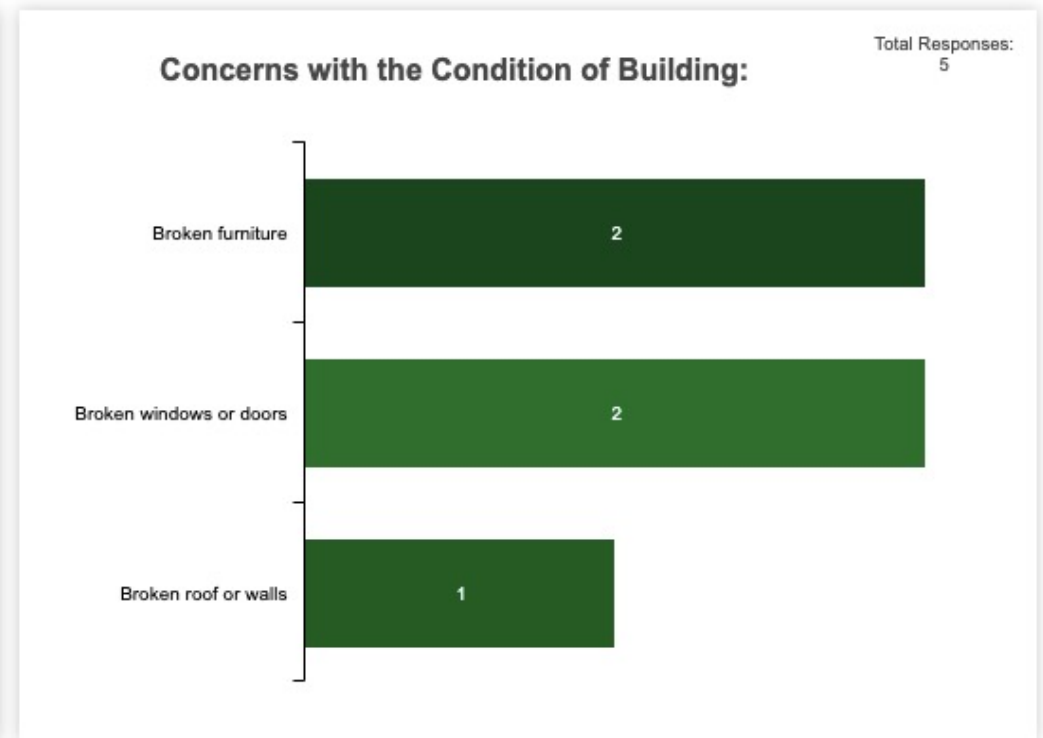
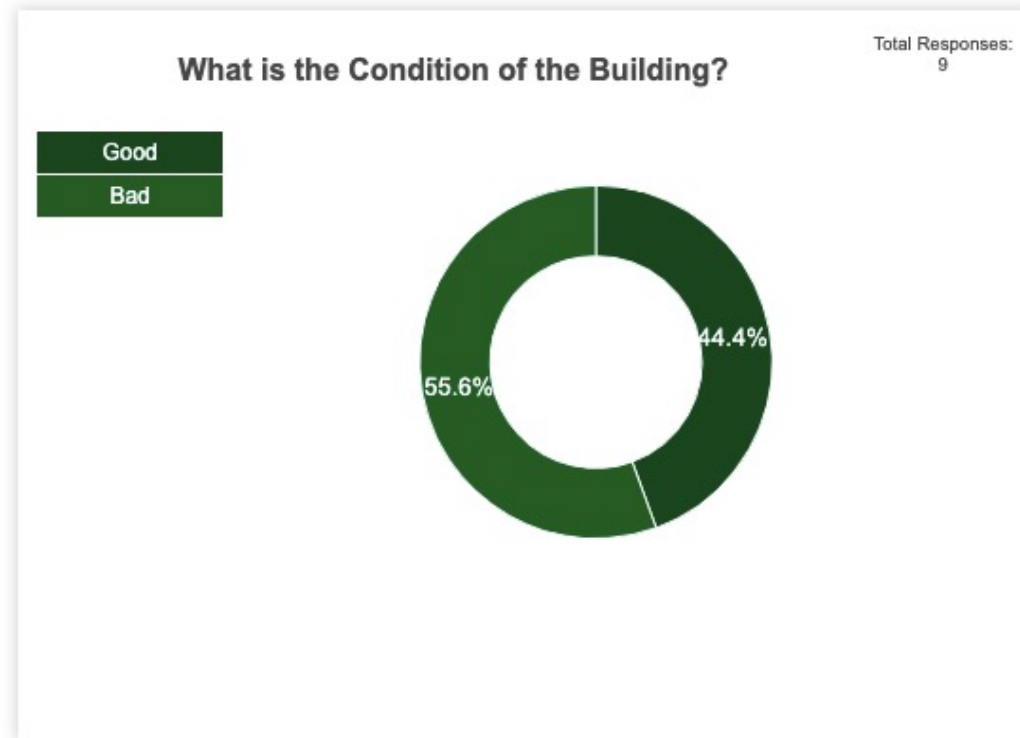
The cadres most commonly reported as being understaffed:

- professional nurses
- doctor
- enrolled nurses
- cleaners

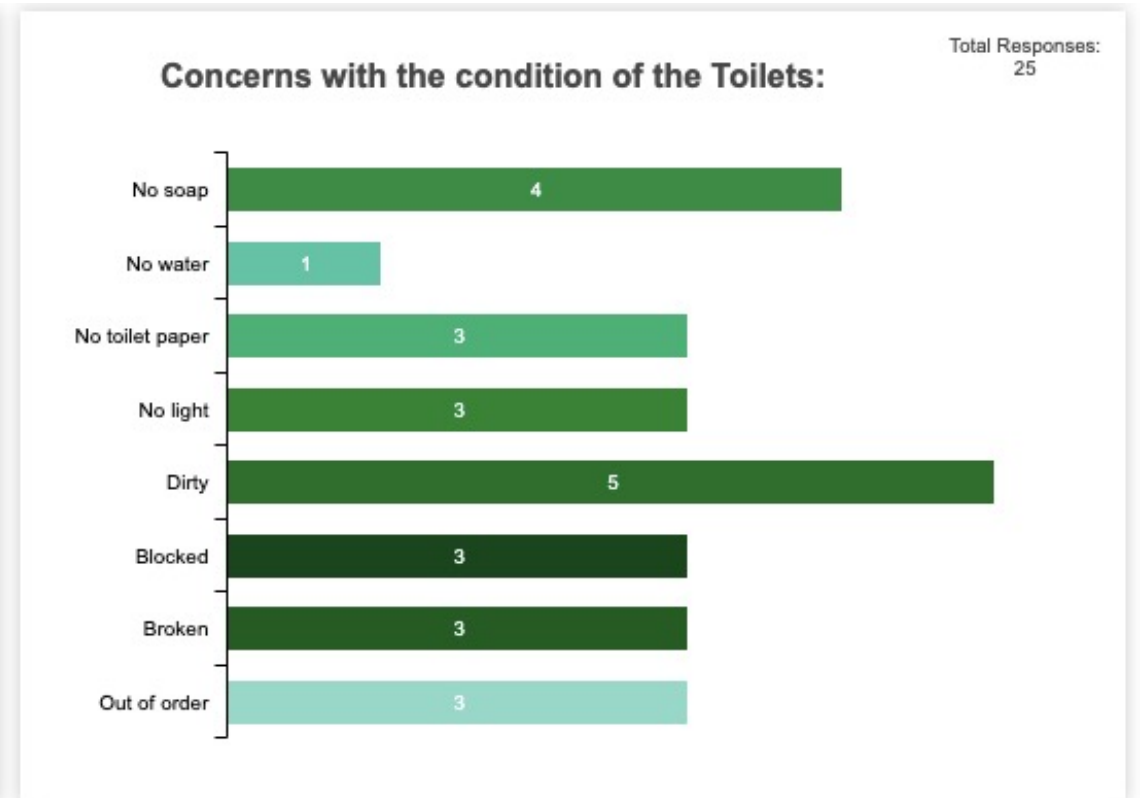
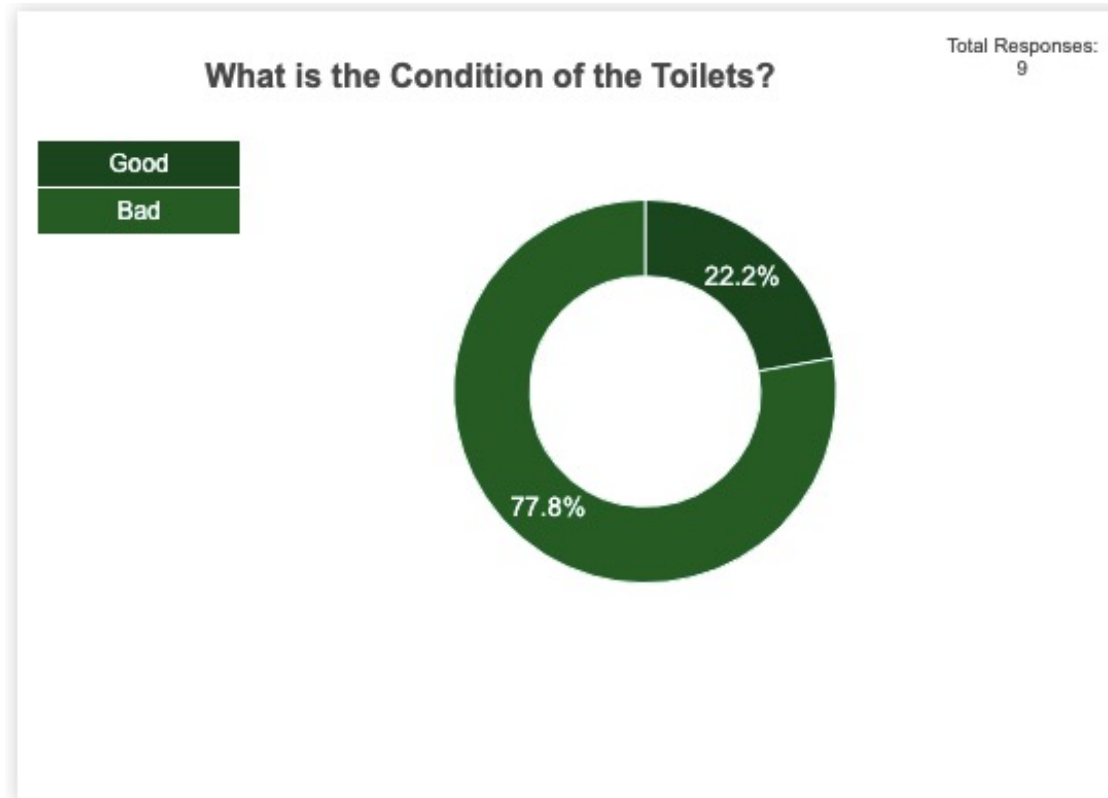
CLINIC CONDITIONS & PATIENT SAFETY



Of all the clinics observed 55.6% were in a bad condition



Ritshidze data shows that 77.8% of clinics are observed to have toilets in bad condition



Facility Managers at 9 sites report there is not enough space at the clinic to meet patient needs and something additional is needed



Province	District	Facility	Facility Manager: Is there enough space in the facility to meet patient's needs?			
			Yes enough space	No, we require something additional	Don't know	SCORE
Eastern Cape	Alfred Nzo	Tabankulu CHC	0	1	0	No, we require something additional
Eastern Cape	Alfred Nzo	St Patrick's Gateway Clinic	0	1	0	No, we require something additional
Eastern Cape	Alfred Nzo	Mount Frere Gateway Clinic	0	1	0	No, we require something additional
Eastern Cape	Alfred Nzo	Mount Ayliff Gateway Clinic	0	1	0	No, we require something additional
Eastern Cape	Alfred Nzo	Matatiele Community Clinic	0	1	0	No, we require something additional
Eastern Cape	Alfred Nzo	Maluti CHC	0	1	0	No, we require something additional
Eastern Cape	Alfred Nzo	Isikelo Clinic	0	1	0	No, we require something additional
Eastern Cape	Alfred Nzo	Imizizi Clinic	0	1	0	No, we require something additional
Eastern Cape	Alfred Nzo	Amadiba Clinic	0	1	0	No, we require something additional

9 facilities need more space for the Filing system — another 8 facilities needed more space for Data Capturers, Patient Waiting Space and Rooms for medical care



Province	District	Number of Facilities Assessed	What do you need more space for?									
			Patients waiting space	Rooms for medical care	Private HIV counseling or testing	Laboratory space	Files	Data capturers	Adherence clubs	Pharmacy	Storage	
Eastern Cape	Alfred Nzo	9	8	8	7	3	9	8	7	8	7	

ARV COLLECTION & ACCESS

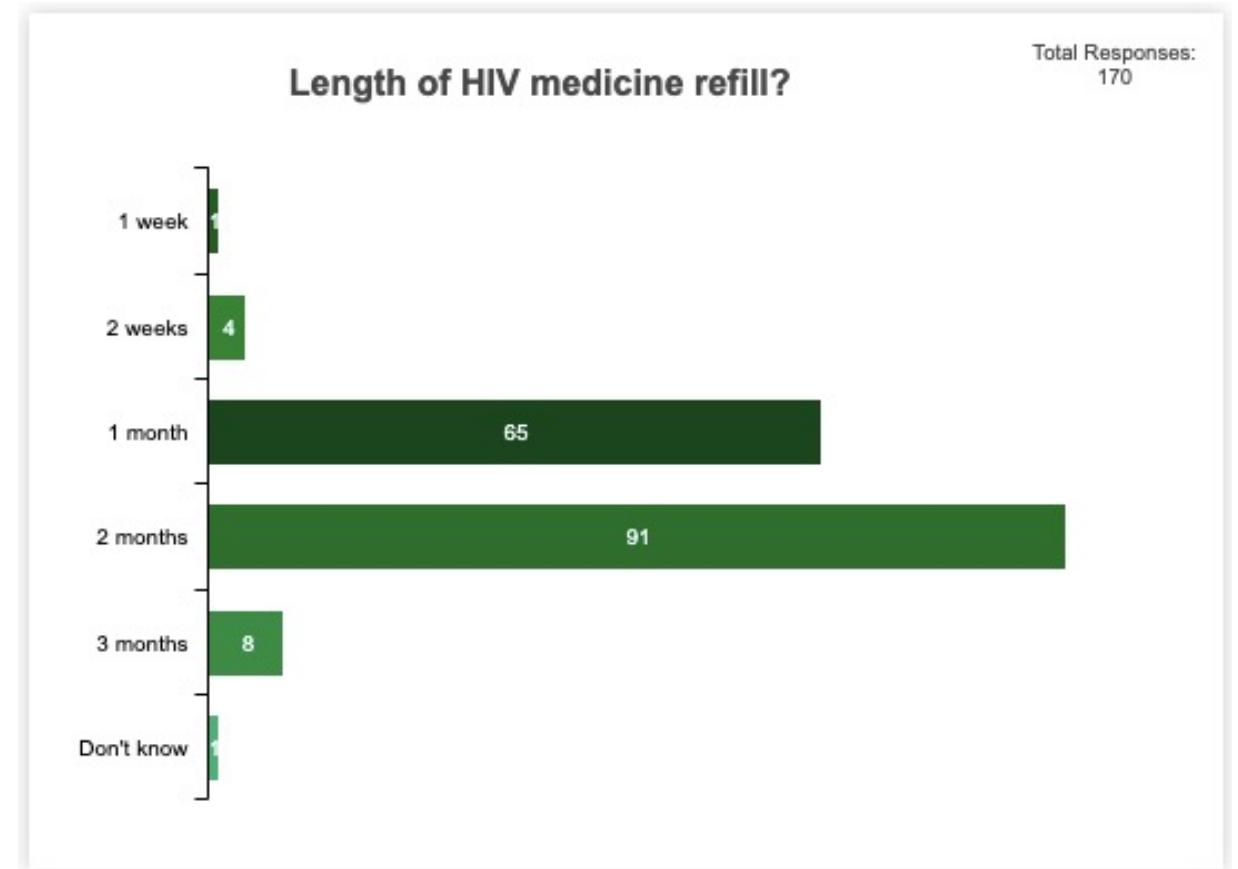


Short supply of ARVs



Almost 80.7% of PLHIV reported that they collect their ARV's the Facility (standard medicine dispensing)

All PLHIV should receive at least 2 months supply of ARVs at a time, with commitments that this would increase to 3 months — however 43% of PLHIV reported less than this.



ARV refill length variable across facilities. Large numbers of PLHIV in the Alfred Nzo District are getting 2 month supply.



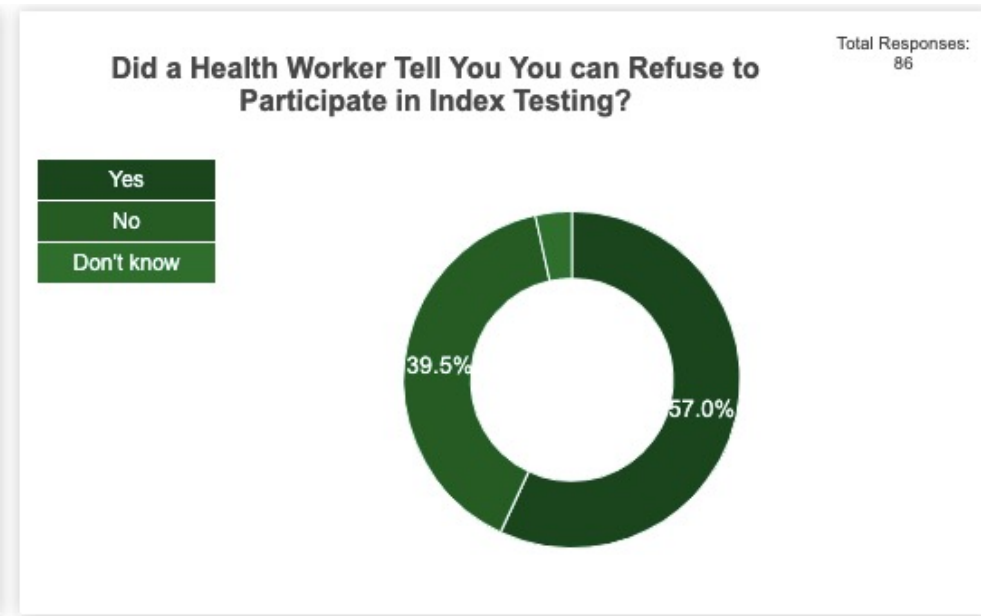
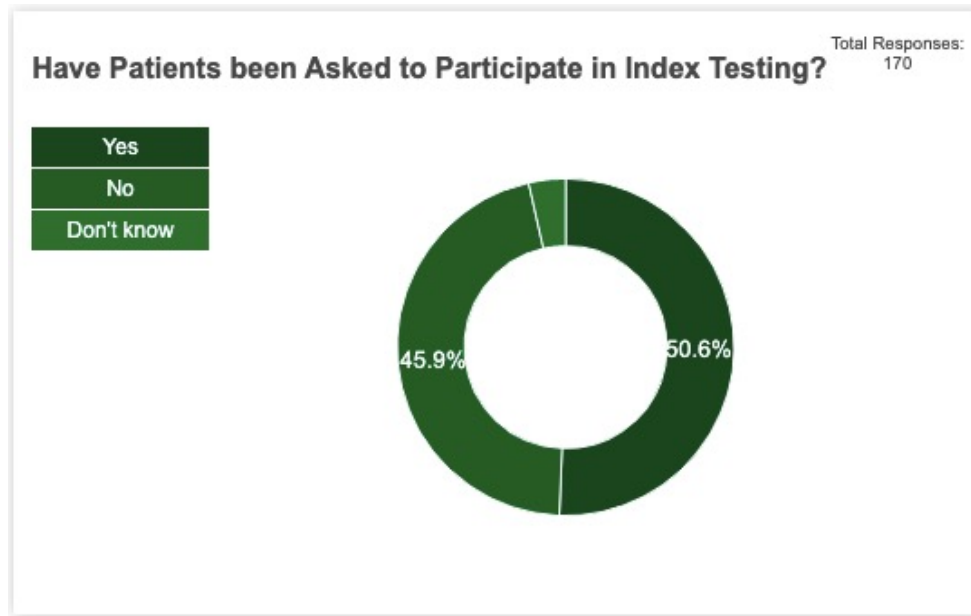
Province	District	Facility	Length of HIV medicine refill?						
			1 week	2 weeks	3 weeks	1 month	2 months	3 months	6 months
Eastern Cape	Alfred Nzo	Mount Ayliff Gateway Clinic	0	0	0	1	14	3	0
Eastern Cape	Alfred Nzo	Mount Frere Gateway Clinic	0	0	0	7	12	1	0
Eastern Cape	Alfred Nzo	Maluti CHC	0	0	0	9	10	2	0
Eastern Cape	Alfred Nzo	Amadiba Clinic	0	0	0	6	10	0	0
Eastern Cape	Alfred Nzo	Tabankulu CHC	0	0	0	6	10	0	0
Eastern Cape	Alfred Nzo	Matatiele Community Clinic	0	0	0	8	8	1	0
Eastern Cape	Alfred Nzo	Isikelo Clinic	0	2	0	7	11	1	0
Eastern Cape	Alfred Nzo	Imizizi Clinic	0	0	0	10	7	0	0
Eastern Cape	Alfred Nzo	St Patrick's Gateway Clinic	1	2	0	11	9	0	0

CONFIDENTIALITY & PRIVACY



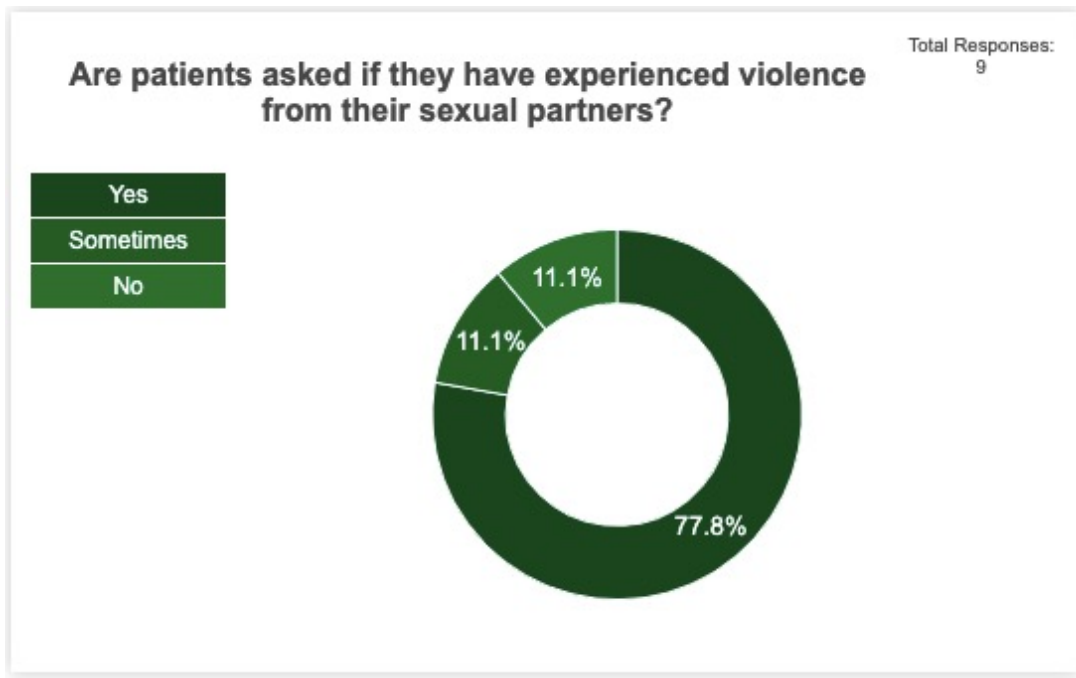


Approximately 45.9% of PLHIV said that a HCW had not asked them for the names & contacts of partners for index testing. Of those who responded yes, 39.5% reported that they did not think they were allowed to “say no” or refuse to give the names of their partners.





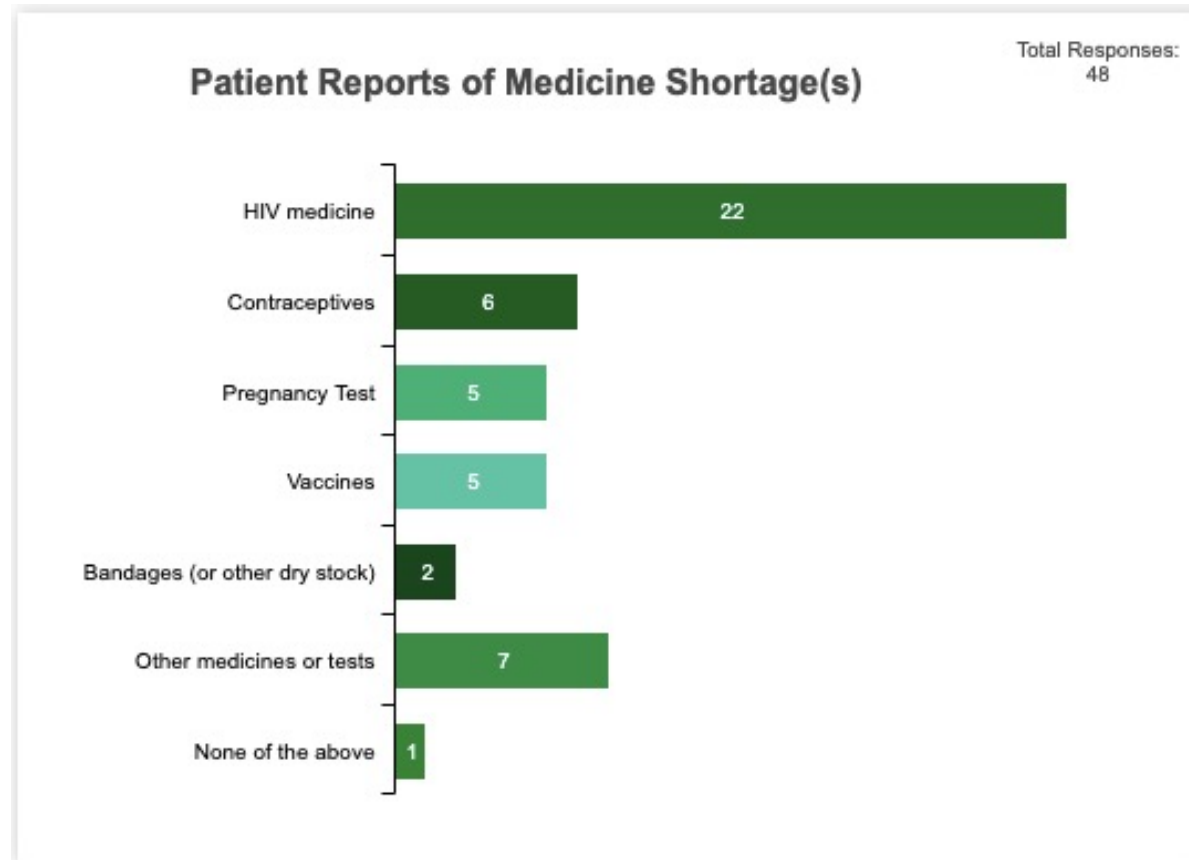
Almost 77.8% of facilities doing index testing say they always screen clients for intimate partner violence (IPV). A majority of the Facility Managers (50%) who do screen for IPV still contact all the partners of clients regardless of reported violence. This is a major concern and violation of people's safety and privacy.



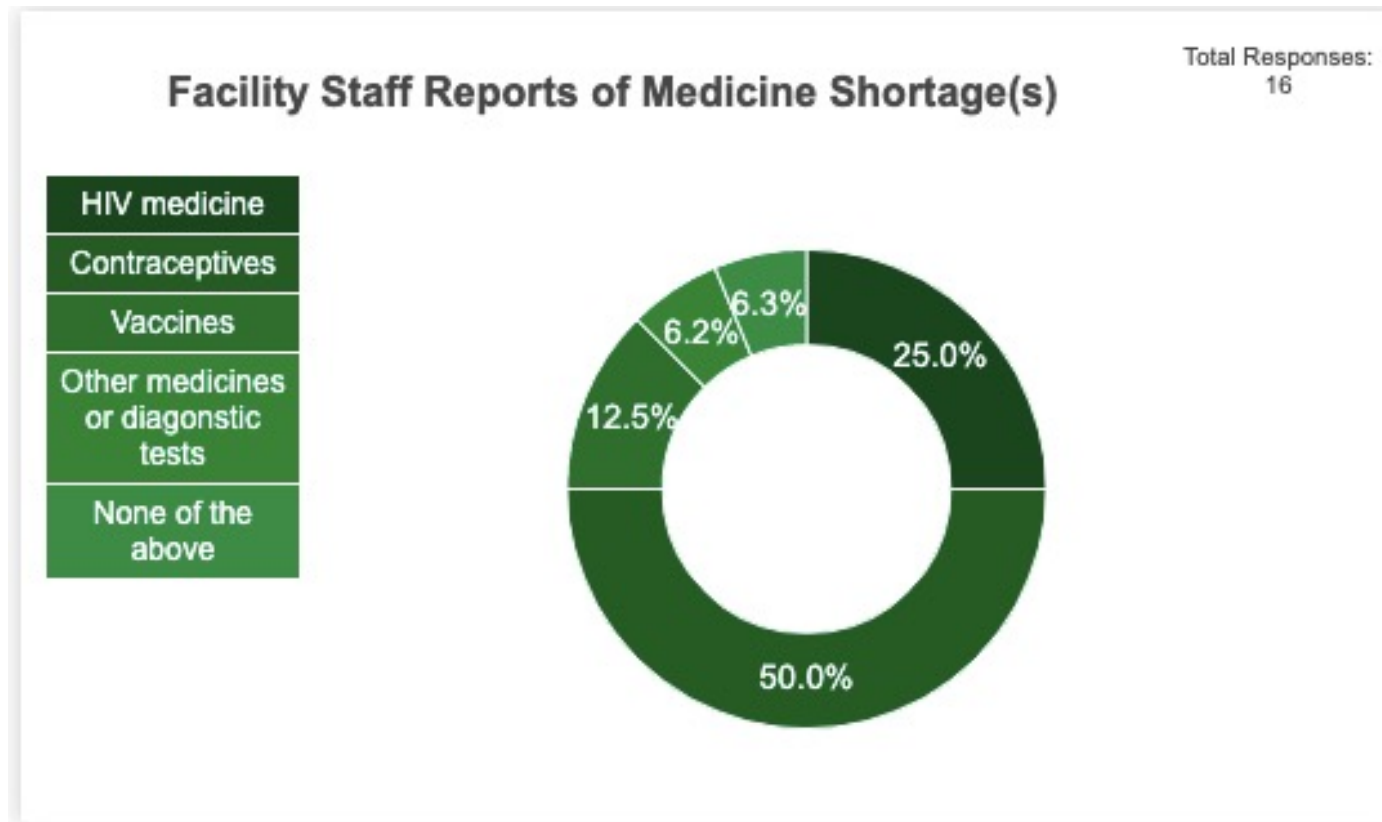
ACCESS TO MEDICINES & STOCKOUTS



Approximately 14.2% of patients report that people left without the medicines they needed in last 3 months — varying across facilities. HIV medicines & contraceptives most commonly reported.



Facility Managers reported stockouts and/or shortages in last 3 months across the district. Contraceptives and HIV medicine was most commonly reported



Thank you

www.data.ritshidze.org.za

